



City of Madison, Wisconsin

City Assessor

Annual Surveillance Technology Report

2026

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Introduction

Summary

The City Assessor does not use surveillance technology.

Ordinance Requirements

This document is prepared pursuant to MGO 23.63(5), which states:

- (a) Each Department will conduct an annual review of its Surveillance Technology and ensure compliance with this Ordinance.*
- (b) Each Department will complete an Annual Surveillance Technology Report which will be submitted to the Common Council through a resolution. The Annual Surveillance Technology Report will include:*
 - 1. An inventory of current Surveillance Technology and the applicable policies;*
 - 2. How the Department has used the data collected by its Surveillance Technology;*
 - 3. How any Surveillance Data is being shared with other entities;*
 - 4. How well Surveillance Data management protocols are safeguarding individual information; and*
 - 5. Whether the Department has received any complaints or concerns about its Surveillance Technology use and the resolution of said complaints.*
- (c) The Common Council shall review and take action on the resolution accompanying the Annual Surveillance Technology Report.*



City of Madison, Wisconsin
Building Inspection Division
Annual Surveillance Technology Report
2026

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Introduction

Summary

No changes from previous year. No surveillance technology used.

Ordinance Requirements

This document is prepared pursuant to MGO 23.63(5), which states:

- (a) Each Department will conduct an annual review of its Surveillance Technology and ensure compliance with this Ordinance.*
- (b) Each Department will complete an Annual Surveillance Technology Report which will be submitted to the Common Council through a resolution. The Annual Surveillance Technology Report will include:*
 - 1. An inventory of current Surveillance Technology and the applicable policies;*
 - 2. How the Department has used the data collected by its Surveillance Technology;*
 - 3. How any Surveillance Data is being shared with other entities;*
 - 4. How well Surveillance Data management protocols are safeguarding individual information; and*
 - 5. Whether the Department has received any complaints or concerns about its Surveillance Technology use and the resolution of said complaints.*
- (c) The Common Council shall review and take action on the resolution accompanying the Annual Surveillance Technology Report.*

Surveillance Technologies

Below is a list of technologies used by the Department that were reviewed and met the ordinance definitional requirement of surveillance:

Reviewed Item	Description	Location	Type
None			

Usage of Surveillance Technology

Surveillance Data Usage

N/A

Sharing Data with Other Entities

N/A

Safeguarding Individual Information

N/A

Complaints or Concerns

N/A

Appendix A: Supporting Policies

N/A



City of Madison, Wisconsin
Community Development Authority (CDA)- Housing
Operations
Annual Surveillance Technology Report
2026

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Introduction

Summary

No changes have been made to CDA Housing Operations surveillance technology during the past calendar year.

Ordinance Requirements

This document is prepared pursuant to MGO 23.63(5), which states:

- (a) Each Department will conduct an annual review of its Surveillance Technology and ensure compliance with this Ordinance.*
- (b) Each Department will complete an Annual Surveillance Technology Report which will be submitted to the Common Council through a resolution. The Annual Surveillance Technology Report will include:*
 - 1. An inventory of current Surveillance Technology and the applicable policies;*
 - 2. How the Department has used the data collected by its Surveillance Technology;*
 - 3. How any Surveillance Data is being shared with other entities;*
 - 4. How well Surveillance Data management protocols are safeguarding individual information; and*
 - 5. Whether the Department has received any complaints or concerns about its Surveillance Technology use and the resolution of said complaints.*
- (c) The Common Council shall review and take action on the resolution accompanying the Annual Surveillance Technology Report.*

Surveillance Technologies

Below is a list of technologies used by the Department that were reviewed and met the ordinance definitional requirement of surveillance:

Reviewed Item	Description	Location	Type
Facility Cameras	Two exterior cameras, 22 interior cameras covering eight floors of residential building.	Parkside Apts- 245 S. Park St.	Cameras

Usage of Surveillance Technology

Surveillance Data Usage

Data is used/reviewed to follow up on resident concerns, complaints and potential crimes that occur within the building.

Sharing Data with Other Entities

Data is not shared with other entities. However, MPD has access to the data through their department.

Safeguarding Individual Information

The CDA is federally funded and subject to the requirements of federal statutes that limit the disclosure of information about public housing and multifamily housing residents and recipients of the Housing Choice Voucher Program. Any data collected from surveillance technology is protected the same as all CDA records and files.

Complaints or Concerns

The department has not received any complaints or concerns about its surveillance technology.

Appendix A: Supporting Policies

N/A



City of Madison, Wisconsin

Office of City Attorney

Annual Surveillance Technology Report

2026

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Introduction

Summary

The OCA utilizes a dome security camera in its lobby outside the front service window. Several specific staff have access to view video captured by the camera.

Ordinance Requirements

This document is prepared pursuant to MGO 23.63(5), which states:

- (a) Each Department will conduct an annual review of its Surveillance Technology and ensure compliance with this Ordinance.*
- (b) Each Department will complete an Annual Surveillance Technology Report which will be submitted to the Common Council through a resolution. The Annual Surveillance Technology Report will include:*
 - 1. An inventory of current Surveillance Technology and the applicable policies;*
 - 2. How the Department has used the data collected by its Surveillance Technology;*
 - 3. How any Surveillance Data is being shared with other entities;*
 - 4. How well Surveillance Data management protocols are safeguarding individual information; and*
 - 5. Whether the Department has received any complaints or concerns about its Surveillance Technology use and the resolution of said complaints.*
- (c) The Common Council shall review and take action on the resolution accompanying the Annual Surveillance Technology Report.*

Surveillance Technologies

Below is a list of technologies used by the Department that were reviewed and met the ordinance definitional requirement of surveillance:

Reviewed Item	Description	Location	Type
Main Entrance Camera	A fixed-dome camera is located in the lobby outside the main entrance into the OCA Office. It captures visitors and staff that enter the main entrance doors.	City-County Building Suite 401	Fixed-dome camera

Usage of Surveillance Technology

Surveillance Data Usage

The camera in the lobby of CCB Suite 401 is used for security purposes and allows designated OCA staff to see who is entering or waiting in the lobby and whether the front desk staff needs assistance.

Sharing Data with Other Entities

Our understanding is that the security camera vendor retains recorded video which is available for a period of time in the event that it is needed for law enforcement or other purposes.

Safeguarding Individual Information

Access to view live and recorded video is restricted to specific necessary staff designated by the City Attorney who use the video only for business. Video is secured by the camera vendor.

Complaints or Concerns

The OCA has not received any complaints regarding its use of the security camera.

Appendix A: Supporting Policies

No supporting written policies.



City of Madison, Wisconsin

Clerk's Office

Annual Surveillance Technology Report

2026

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Introduction

Summary

The Clerk's Office uses multiple cameras to help ensure the public and our staff have a safe environment to receive services and work.

As of 2025, the Clerk's Office has four surveillance cameras in two locations.

The Clerk's Office has received zero complaints regarding our surveillance technology.

Ordinance Requirements

This document is prepared pursuant to MGO 23.63(5), which states:

- (a) Each Department will conduct an annual review of its Surveillance Technology and ensure compliance with this Ordinance.*
- (b) Each Department will complete an Annual Surveillance Technology Report which will be submitted to the Common Council through a resolution. The Annual Surveillance Technology Report will include:*
 - 1. An inventory of current Surveillance Technology and the applicable policies;*
 - 2. How the Department has used the data collected by its Surveillance Technology;*
 - 3. How any Surveillance Data is being shared with other entities;*
 - 4. How well Surveillance Data management protocols are safeguarding individual information; and*
 - 5. Whether the Department has received any complaints or concerns about its Surveillance Technology use and the resolution of said complaints.*
- (c) The Common Council shall review and take action on the resolution accompanying the Annual Surveillance Technology Report.*

Surveillance Technologies

Below is a list of technologies used by the Department that were reviewed and met the ordinance definitional requirement of surveillance:

Reviewed Item	Description	Location	Type
CL Lobby 1	Surveillance of the Clerk's Office lobby	CCB 105 – lobby (A)	Camera
CL Lobby 2	Surveillance of the Clerk's Office lobby	CCB 105 – lobby (B)	Camera
CL Office Annex 1	Surveillance of the E. Washington absentee processing facility	E. Washington Annex (A)	Camera
CL Office Annex 2	Surveillance of the E. Washington absentee processing facility	E. Washington Annex (B)	Camera

Usage of Surveillance Technology

Surveillance Data Usage

The Clerk's Office does not have access to and has not used the surveillance data.

Sharing Data with Other Entities

The Clerk's Office does not actively share surveillance data with other entities or departments except for City of Madison IT.

Safeguarding Individual Information

The Clerk's Office staff do not have access to the surveillance data and relies on Madison IT to safeguard individual information.

Complaints or Concerns

The Clerk's Office has not received any complaints regarding the usage of surveillance technology.



City of Madison, Wisconsin

Common Council

Annual Surveillance Technology Report

2026

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Introduction

Summary

Monona Terrace uses our camera system to help ensure our customers, guests and staff have a safe environment to meet, visit and work.

Technology changes this year have only been replacement of failed cameras.

We have no changes to our current policies.

Monona Terrace has received zero complaints regarding our surveillance technology.

Ordinance Requirements

This document is prepared pursuant to MGO 23.63(5), which states:

- (a) Each Department will conduct an annual review of its Surveillance Technology and ensure compliance with this Ordinance.*
- (b) Each Department will complete an Annual Surveillance Technology Report which will be submitted to the Common Council through a resolution. The Annual Surveillance Technology Report will include:*
 - 1. An inventory of current Surveillance Technology and the applicable policies;*
 - 2. How the Department has used the data collected by its Surveillance Technology;*
 - 3. How any Surveillance Data is being shared with other entities;*
 - 4. How well Surveillance Data management protocols are safeguarding individual information; and*
 - 5. Whether the Department has received any complaints or concerns about its Surveillance Technology use and the resolution of said complaints.*
- (c) The Common Council shall review and take action on the resolution accompanying the Annual Surveillance Technology Report.*

Surveillance Technologies

Below is a list of technologies used by the Department that were reviewed and met the ordinance definitional requirement of surveillance:

Reviewed Item	Description	Location	Type
Lobby Camera (CN Lobby 1)	A fixed-dome camera is located in the lobby of our office. It captures visitors and staff that enter the lobby.	Room 505 City-County Building	Fixed-Dome Camera
Vestibule Camera (CN CCB Fl. 5 Vestibule)	A fixed-dome camera is located in the vestibule between the Common Council Office and the Office of the Independent Monitor. It captures visitors and staff that enter the vestibule.	Vestibule Between Room 505 and Room 501 City-County Building	Fixed-Dome Camera

Usage of Surveillance Technology

Surveillance Data Usage

The lobby camera and the vestibule camera are both used as part of the Common Council's security monitoring. The five members of the Common Council staff have access to the livestreams from these cameras.

Sharing Data with Other Entities

The Madison Police Department Forensic Services Unit has access to the data from the lobby camera and vestibule camera. This is a team of 17 investigators that investigate higher level crimes and can export and save video from the system for evidence purposes, if needed.

Safeguarding Individual Information

Access to the camera system is limited to individuals who may need to monitor or access recordings. Internal or public request for recordings will be reviewed by Common Council Management prior to release.

Complaints or Concerns

The Common Council is not aware of any complaints or concerns about its Surveillance Technology.

Appendix A: Supporting Policies

N/A



City of Madison, Wisconsin

Civil Rights

Annual Surveillance Technology Report

2026

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Introduction

Summary

The Department of Civil Rights uses our camera system to help ensure our customers, guests and staff have a safe environment to meet, visit and work.

Technology changes this year have only been initial installation of cameras in newly remodeled space.

We have no changes to our current policies.

The Department of Civil Rights has received zero complaints regarding our surveillance technology.

Ordinance Requirements

This document is prepared pursuant to MGO 23.63(5), which states:

- (a) Each Department will conduct an annual review of its Surveillance Technology and ensure compliance with this Ordinance.*
- (b) Each Department will complete an Annual Surveillance Technology Report which will be submitted to the Common Council through a resolution. The Annual Surveillance Technology Report will include:*
 - 1. An inventory of current Surveillance Technology and the applicable policies;*
 - 2. How the Department has used the data collected by its Surveillance Technology;*
 - 3. How any Surveillance Data is being shared with other entities;*
 - 4. How well Surveillance Data management protocols are safeguarding individual information; and*
 - 5. Whether the Department has received any complaints or concerns about its Surveillance Technology use and the resolution of said complaints.*
- (c) The Common Council shall review and take action on the resolution accompanying the Annual Surveillance Technology Report.*

Surveillance Technologies

Below is a list of technologies used by the Department that were reviewed and met the ordinance definitional requirement of surveillance:

Reviewed Item	Description	Location	Type
Lobby Camera 1	Facing the DCR front door, conference room, and reception	DCR Lobby by staff door #1	Video only
Lobby Camera 2	Facing the intake and huddle rooms	DCR Lobby by staff door #2	Video only

Usage of Surveillance Technology

Surveillance Data Usage

DCR did not receive training or access to the cameras in 2025 despite them being present when we moved into the new space in December.

Sharing Data with Other Entities

DCR did not receive training or access to the cameras in 2025 despite them being present when we moved into the new space in December.

Safeguarding Individual Information

DCR did not receive training or access to the cameras in 2025 despite them being present when we moved into the new space in December.

Complaints or Concerns

DCR did not receive training or access to the cameras in 2025 despite them being present when we moved into the new space in December.

Appendix A: Supporting Policies

N/A



**City of Madison, Wisconsin
DPCED/CDD/Madison Senior Center**

Annual Surveillance Technology Report

2026

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Introduction

Summary

No changes to technology have been made since 2013. Since 2013, the Madison Senior Center located at 330 West Mifflin Street has had 13 video cameras installed on the interior and exterior of the facility for security purposes. There are cameras installed at all main entrances/exits. Facial recognition is expected from these vantage points. Other cameras point to general communal areas and exterior courtyard and drive areas in order to oversee general behaviors. Camera video is accessed through the City network using Genetec software.

Ordinance Requirements

This document is prepared pursuant to MGO 23.63(5), which states:

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 - 3. How any Surveillance Data is being shared with other entities;*
 - 4. How well Surveillance Data management protocols are safeguarding individual information; and*
 - 5. Whether the Department has received any complaints or concerns about its Surveillance Technology use and the resolution of said complaints.*
- (c) The Common Council shall review and take action on the resolution accompanying the Annual Surveillance Technology Report.*

Surveillance Technologies

Below is a list of technologies used by the Department that were reviewed and met the ordinance definitional requirement of surveillance:

Reviewed Item	Description	Location	Type
Axis M3204 (8 total)	Indoor 1 MP Color Camera, no audio	•Main Entrance/Exit •Vestibule Entrance/Exit •Dining Area •Lounge Area •Front Desk Area •2nd Fl Elevator Entrance •2nd Fl Front Hallway •2nd Fl Back Hallway	Camera
Axis P3364-VE (5 total)	Outdoor Color Camera, no audio	•Exterior Driveway •Exterior Main Entrance •Mid Courtyard •(2) Exterior Courtyard/ Entrance/Exit Areas	Camera
Genetec	Video surveillance software installed by City IT	City Network	Software

Usage of Surveillance Technology

Surveillance Data Usage

Video surveillance is for the purpose of security at the Madison Senior Center. In 2024, security entailed: 1) Live surveying by the Community Resources Manager, Facility Operations Manager, and/or Facility Operations Assistant during business hours to ensure safety of attendees; and 2) Replaying footage for the purpose of researching complaints of thievery, misconduct or behavioral problems, or property damage. Video data is automatically retained on the City network for approximately 2 weeks. Cameras can be remotely accessed through the City network using Genetec software.

Sharing Data with Other Entities

No surveillance footage was shared in 2024

Safeguarding Individual Information

To ensure privacy, only three administrative staff have access to Madison Senior Center's video surveillance system – the Community Resources Manager, Facility Operations Supervisor and Facility Operations Assistant. In the event footage needs to be exported and saved, the footage will be stored either 1) on an external drive and locked in the MSC safe which the Community Resources Manager and Facility Operations Supervisor only have access, or 2) on the City network's U drive where only the staff person who saved it has access. It will be saved for the appropriate time limit until it can be purged.

Public awareness notices are printing in the monthly newsletter and on signs located at the front and rear entrances. They state: *Public spaces (interior and exterior) at the Madison Senior Center are monitored by staff on video security cameras; participants and visitors may be recorded.*

Complaints or Concerns

No complaints or concerns in 2025

Appendix A: Supporting Policies

Video Camera Surveillance Policy for Madison Senior Center:



Madison Senior Center

Video Camera Surveillance Plan Madison Senior Center Policy 1-16

Objectives and the scope of video surveillance

The Madison Senior Center has video cameras installed on the exterior and interior of the facility for security purposes. Security entails: 1) live surveying by the Community Resources Manager, Facility Operations Supervisor, and/or Facility Operations Assistant during business hours to ensure safety of participants and guests.

2) replaying footage for the purpose of researching complaints of thievery; misconduct or behavioral problems; property damage.

Level of detail and recording area

There are cameras installed at all main entrances/exits. Facial recognition is expected from these points. Other cameras are pointing to general communal areas and exterior courtyard and drive areas in order to oversee general behaviors. Cameras do not have audio. Software used to view video is Genetec installed by City IT.

Provided notification(s) to participants

There are public notices at the two building entrances. These notices state the following: ***“Public spaces (interior and exterior) at the Madison Senior Center are monitored by staff on video security cameras; participants and visitors may be recorded.”*** This same statement is also found in the Senior Center’s monthly newsletter – The Messenger.

Location of cameras

All 13 cameras are located on Madison Senior Center property. Locations are:

Exterior (5 cameras):

1) Courtyard leading to grocery store and facility exit, 2) Mid-courtyard, 3) Courtyard leading to apartments and rear facility entrance/exit, 4) Main entrance/exit, 5) Driveway

Interior Main Floor (5 cameras):

6) Lounge, 7) Dining, 8) Front desk, 9) Main entrance/exit, 10) Rear vestibule entrance/exit

Interior 2nd Floor: (3 cameras):

11) Hall leading to Craft Room, 12) Front corridor and elevator entrance/exit, 13) Back corridor

Permanently or temporary placement?

Permanent placement

Persons in agency allowed view access

The Community Resources Manager, Facility Operations Supervisor, and the Facility Operations Assistant are allowed viewing access. Records may also be shared with authorized individuals directly involved in investigating an incident.

Plan on training regarding the use, retention and storage

No official training on software usage. Online guide will be used if necessary. City IT retains and stores video for 14 days. If footage needs to be exported off the server and saved, it will be stored on an external drive in a locked safe, or on the City Network's U drive where it cannot be accessed by other staff, until it can be purged.

Those allowed to export any needed footage.

Community Resources Manager and/or Facility Operations Supervisor.



City of Madison, Wisconsin

DPCED Office of the Director

Annual Surveillance Technology Report

2026

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Introduction

Summary

DPCED Office of the Director does not use surveillance technology.

Ordinance Requirements

This document is prepared pursuant to MGO 23.63(5), which states:

- (a) Each Department will conduct an annual review of its Surveillance Technology and ensure compliance with this Ordinance.*
- (b) Each Department will complete an Annual Surveillance Technology Report which will be submitted to the Common Council through a resolution. The Annual Surveillance Technology Report will include:*
 - 1. An inventory of current Surveillance Technology and the applicable policies;*
 - 2. How the Department has used the data collected by its Surveillance Technology;*
 - 3. How any Surveillance Data is being shared with other entities;*
 - 4. How well Surveillance Data management protocols are safeguarding individual information; and*
 - 5. Whether the Department has received any complaints or concerns about its Surveillance Technology use and the resolution of said complaints.*
- (c) The Common Council shall review and take action on the resolution accompanying the Annual Surveillance Technology Report.*

Surveillance Technologies

Below is a list of technologies used by the Department that were reviewed and met the ordinance definitional requirement of surveillance:

Reviewed Item	Description	Location	Type

Usage of Surveillance Technology

Surveillance Data Usage

None

Sharing Data with Other Entities

N/A

Safeguarding Individual Information

N/A

Complaints or Concerns

N/A

Appendix A: Supporting Policies

N/A



City of Madison, Wisconsin
Employee Assistance Program
Annual Surveillance Technology Report
2026

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Introduction to the Surveillance Technology Report Template

Pursuant to MGO 23.63(5), each City department must conduct an annual review of its use of Surveillance Technology **for the previous calendar year** and submit a report to the Common Council via resolution. This template is intended to assist departments with completing the annual report requirement.

This Surveillance Technology Report template contains brief instructions and examples for completing the annual report.

Style	Convention

Introduction

Summary

Ordinance Requirements

This document is prepared pursuant to MGO 23.63(5), which states:

- (a) Each Department will conduct an annual review of its Surveillance Technology and ensure compliance with this Ordinance.*
- (b) Each Department will complete an Annual Surveillance Technology Report which will be submitted to the Common Council through a resolution. The Annual Surveillance Technology Report will include:*
 - 1. An inventory of current Surveillance Technology and the applicable policies;*
 - 2. How the Department has used the data collected by its Surveillance Technology;*
 - 3. How any Surveillance Data is being shared with other entities;*
 - 4. How well Surveillance Data management protocols are safeguarding individual information; and*
 - 5. Whether the Department has received any complaints or concerns about its Surveillance Technology use and the resolution of said complaints.*
- (c) The Common Council shall review and take action on the resolution accompanying the Annual Surveillance Technology Report.*

Surveillance Technologies

Below is a list of technologies used by the Department that were reviewed and met the ordinance definitional requirement of surveillance:

Reviewed Item	Description	Location	Type
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No surveillance equipment

Usage of Surveillance Technology

Surveillance Data Usage

Sharing Data with Other Entities

Safeguarding Individual Information

Complaints or Concerns

Appendix A: Supporting Policies



City of Madison, Wisconsin
Economic Development Division (EDD)
Annual Surveillance Technology Report
2026

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Introduction

Summary

The Economic Development Division (EDD) does not utilize any surveillance technology.

Ordinance Requirements

This document is prepared pursuant to MGO 23.63(5), which states:

- (a) Each Department will conduct an annual review of its Surveillance Technology and ensure compliance with this Ordinance.*
- (b) Each Department will complete an Annual Surveillance Technology Report which will be submitted to the Common Council through a resolution. The Annual Surveillance Technology Report will include:*
 - 1. An inventory of current Surveillance Technology and the applicable policies;*
 - 2. How the Department has used the data collected by its Surveillance Technology;*
 - 3. How any Surveillance Data is being shared with other entities;*
 - 4. How well Surveillance Data management protocols are safeguarding individual information; and*
 - 5. Whether the Department has received any complaints or concerns about its Surveillance Technology use and the resolution of said complaints.*
- (c) The Common Council shall review and take action on the resolution accompanying the Annual Surveillance Technology Report.*

Surveillance Technologies

Below is a list of technologies used by the Department that were reviewed and met the ordinance definitional requirement of surveillance:

Reviewed Item	Description	Location	Type
None			

Usage of Surveillance Technology

Surveillance Data Usage

n/a

Sharing Data with Other Entities

n/a

Safeguarding Individual Information

n/a

Complaints or Concerns

n/a

Appendix A: Supporting Policies

n/a



City of Madison, Wisconsin

Engineering Division

Annual Surveillance Technology Report

2026

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Introduction

Summary

In 2025, no changes were made to surveillance technology policies or inventory used by Engineering. No complaints were received.

Ordinance Requirements

This document is prepared pursuant to MGO 23.63(5), which states:

- (a) Each Department will conduct an annual review of its Surveillance Technology and ensure compliance with this Ordinance.*
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 - 1. An inventory of current Surveillance Technology and the applicable policies;*
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 - 3. How any Surveillance Data is being shared with other entities;*
 - 4. How well Surveillance Data management protocols are safeguarding individual information; and*
 - 5. Whether the Department has received any complaints or concerns about its Surveillance Technology use and the resolution of said complaints.*
- (c) The Common Council shall review and take action on the resolution accompanying the Annual Surveillance Technology Report.*

Surveillance Technologies

Below is a list of technologies used by the Department that were reviewed and met the ordinance definitional requirement of surveillance:

Reviewed Item	Description	Location	Type
2 Building Cameras	A PTZ camera is installed to record motion events in the area of the building indicated.	Madison Municipal Building – Rear Entrance Driveways	PTZ camera
1 Building Camera	A PTZ camera is installed to record motion events in the area of the building indicated.	Madison Municipal Building – Building Inspection Counter	PTZ camera
4 Building Cameras	A PTZ camera is installed to record motion events in the area of the building indicated.	Madison Municipal Building – First Floor Entrance Lobbies	PTZ camera
2 Building Cameras	A PTZ camera is installed to record motion events in the area of the building indicated.	Madison Municipal Building – CDA Housing Interview Room Hallway	PTZ camera
1 Building Camera	A PTZ camera is installed to record motion events in the area of the building indicated.	Madison Municipal Building – CDA Housing Department Lobby	PTZ camera
2 Building Camera	A PTZ camera is installed to record motion events in the area of the building indicated.	Madison Municipal Building – Second Floor Stairwells	PTZ camera
1 Building Camera	A PTZ camera is installed to record motion events in the area of the building indicated.	Madison Municipal Building – Second Floor Meeting Room Hallway	PTZ camera

Usage of Surveillance Technology

Surveillance Data Usage

In 2025, City Engineering used the data collected by these IPC cameras for the following legitimate safety and security purposes:

- Ensuring normal and secure operation of the facility for public events and meetings.
- Ensuring proper use of parking spaces and clear access of two building driveways.

Sharing Data with Other Entities

No MMB camera data was shared with other entities in 2025.

Safeguarding Individual Information

Access to cameras is restricted to the Deputy City Engineer - Facilities and the Facilities Operations Supervisor. No other Engineering Division staff has been granted access.

The Engineering Division does not store camera data locally in Engineering except in rare situations when a specific event in the building is under investigation. Any such data is deleted after the conclusion of each investigation. In order to store video clips from these cameras, Engineering must request assistance from City IT, who can download as requested and send to Engineering Facilities.

All other surveillance data from these cameras is stored and accessed through Genetec Security Desk and managed by City IT. Data from these cameras is automatically overwritten after 14 days.

Complaints or Concerns

The Engineering Division has not received any complaints or concerns about its Surveillance Technology use.

Appendix A: Supporting Policies

Madison Municipal Building

Camera Surveillance Technology Departmental Policy

Revised July 1, 2025

Jim Wolfe, P.E., City Engineer

Location

Madison Municipal Building, 215 Martin Luther King Jr Blvd, Madison WI

Responsible Agency

The City of Madison Engineering Division, a division of the Department of Public Works.

Purpose

The purpose of this policy is to set forth guidelines for monitoring and using Internet Protocol Cameras (IPC) at the Madison Municipal Building (MMB) and to ensure compliance with Administrative Procedure Memorandum (APM) No. 3-17. IPC monitoring is used to enhance the security and safety of our employees and visitors, as well as to detect and deter criminal activity in and around the facility.

Camera Locations and Signage

The exhibit titled Security Camera Plan shows the locations of all IPC cameras in the building.

Signs informing employees, elected officials, and visitors using the building of the presence of video recording shall be placed at all entrances and shall read “Notice, Video Surveillance in Use on These Premises”.

Policy Overview

Only two staff in Engineering currently have access to these cameras; the Deputy City Engineer - Facilities and the Facilities Services Coordinator. Recordings will only be viewed on a need-to-know basis and in such a manner as to avoid public viewing.

This system will record video only. Audio shall not be recorded.

This policy does not cover the cameras used by the City IT Media Team to record meetings in certain meeting rooms within the building. The rooms where the City IT Media Team recording can take place are shown on the exhibit entitled Security Camera Plan.

Monitoring of individuals based on characteristics such as race, gender, ethnicity, sexual orientation, disability, or other protected classifications is prohibited.

Policy Elements

Circumstances which necessitate the use of Surveillance Technology.

Legitimate purposes for IPC monitoring in the MMB are:

- Ensuring the safety of individuals, property, and the facility;
- Monitoring of any activity or behavior that seems out of the ordinary;
- Investigation of possible criminal activity;
- The IPC system will not be routinely monitored for purposes of assessing work performance or job competency. However, the Engineering Division, and the City agencies housed within the Building, expressly reserves the right to use all video evidence in conducting any personnel investigation and in imposing appropriate discipline; and/or
- To ensure the proper operation of doors that are controlled remotely and to verify the appropriate and secure use of the building and its public meeting spaces.

Training protocols.

All Engineering staff that currently have access to these IPC cameras have been trained on the use of the Genetec Security Desk software and have been involved in the creation of this departmental policy and the annual report for this policy.

There is currently no plan to provide access to these cameras to additional staff. If

such a need were to arise, these staff would be trained on the use of the cameras and would carefully review this policy and the most recent annual department report on the use of surveillance technology by and with the Facilities Services Coordinator.

Position(s) responsible for the account management and administration of the Surveillance Technology.

The Facilities Services Coordinator is responsible for account management and administration of the Surveillance Technology.

Position(s) responsible for receiving complaints regarding the Department's use of Surveillance Technology.

The Deputy City Engineer - Facilities is responsible for receiving and reviewing complaints regarding the Department's use of Surveillance Technology.

Process for determining roles and access to Surveillance Technology.

A guiding principle of this process will be to restrict access to these cameras as narrowly as possible while still maintaining safe and successful day-to-day operations as laid out above.

Currently only two Engineering staff have access to these cameras. If any additional staff access is determined to be necessary, it will be restricted to those staff in the Engineering Facilities groups. The Deputy City Engineer - Facilities will review the request and the need and make a determination.

Process to ensure access to Surveillance Technology is revoked when employee no longer has job-related need to said access.

By restricting access to this technology up front, Engineering intends to minimize this issue as much as possible.

The Department will verify each time any employee changes positions or ends City employment that no changes are needed to their Surveillance Technology access. Engineering will also review the job-related need for Surveillance Technology access as part of the annual report required by APM 3-17 each year.

Position(s) responsible for training staff and reviewing staff access and use of the Surveillance Technology

- Facilities Services Coordinator is responsible for training staff.
- Deputy City Engineer - Facilities is responsible for reviewing staff access and use.

Madison Police Department Access.

The Engineering Division will provide the Madison Police Department with immediate access to all data recordings that may constitute evidence of a crime, unless otherwise prohibited by law.

In the event the Department becomes aware that evidence of a crime may be recorded on these IPC cameras, the following procedure will be followed:

- Notify the Engineering Facilities Services Coordinator, Deputy City Engineer - Facilities, and City Engineer.
- Staff will contact the Madison Police Department Forensic Services Unit directly to ensure the proper segments of video are preserved for this use. Engineering staff do not have the ability to save video themselves.

Retention Period.

City IT automatically overwrites video stored on the Genetec Security Desk system after 14 days.

If downloaded video is saved by MPD in an investigation of the possible commission of a crime, they are responsible for all records retention compliance.

If video is saved for another valid investigatory or open-records purpose, Engineering will follow the procedure laid out below.

Privacy.

All camera locations in the MMB were carefully considered during the design process with to ensure that they cannot be used to monitor the interior of any dwelling where a reasonable expectation of privacy exists. No private dwellings are visible from these cameras. No restrooms, locker rooms, or private offices are visible from these cameras.

The cameras are all in common areas of the building, and focused primarily on building entrances and main building corridors.

These cameras do not have audio recording capability.

Procedures for ensuring that records are not destroyed during the pendency of any public records request, investigation or civil or criminal litigation.

Engineering does not have the permissions to save video files from these cameras.

In order to store video clips from these cameras, Engineering must request assistance from City IT, who can download as requested and send to Engineering Facilities.

During the investigation of a possible commission of a crime, Engineering staff will follow the procedure outlined above and have the Madison Police Department Forensic Services Unit make and maintain the necessary records for those investigations. Madison Police Department has relevant permissions to download and save video clips without Engineering's involvement.

In the case of a valid request for these files that does not involve the Madison Police Department, all requests to save files will be first approved by either the Deputy City Engineer - Facilities or the City Engineer. Engineering will then work with City IT to save and obtain the appropriate files. Staff will notify the City Engineer (one of our Records Custodians) that we are now in possession of these files, and work with them to ensure compliance with APM 3-6.

Security Camera Plan - Level 0



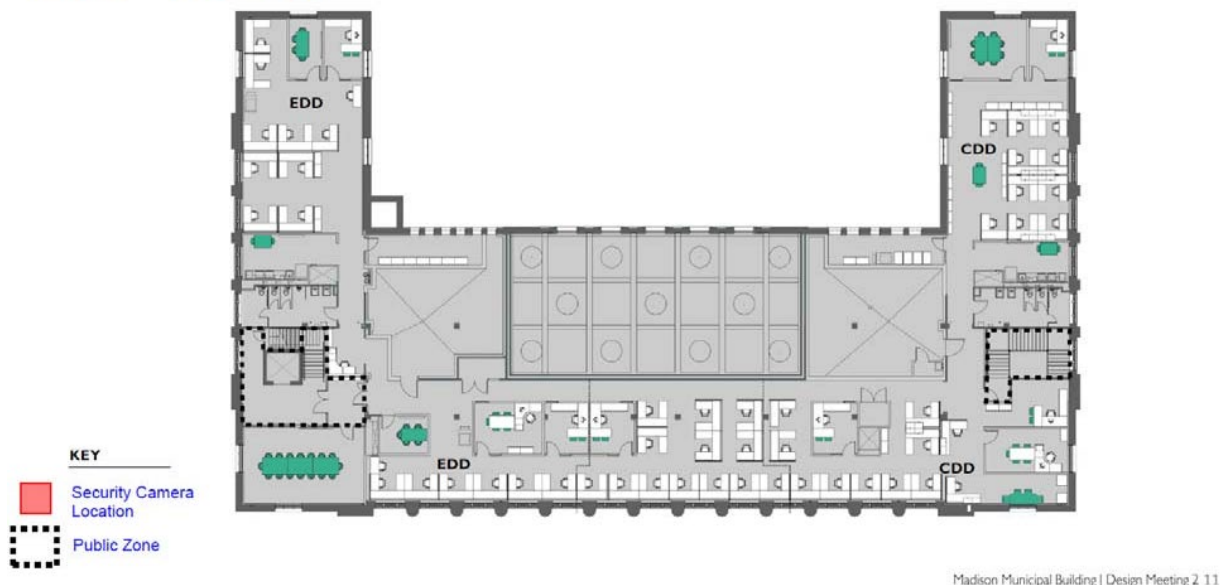
Security Camera Plan - Level 1



Security Camera Plan - Level 2



Security Camera Plan - Level 3





**City of Madison, Wisconsin
Finance Department**

Annual Surveillance Technology Report

2026

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Introduction

Summary

The Finance Department occupies suites 406, 414, 519, and 101 in the City County Building (CCB). The Finance Department did not make any changes to its policy, and also did not make any changes to its inventory. The Finance Department has received zero complaints regarding its surveillance technology.

Ordinance Requirements

This document is prepared pursuant to MGO 23.63(5), which states:

- (a) Each Department will conduct an annual review of its Surveillance Technology and ensure compliance with this Ordinance.*
- (b) Each Department will complete an Annual Surveillance Technology Report which will be submitted to the Common Council through a resolution. The Annual Surveillance Technology Report will include:*
 - 1. An inventory of current Surveillance Technology and the applicable policies;*
 - 2. How the Department has used the data collected by its Surveillance Technology;*
 - 3. How any Surveillance Data is being shared with other entities;*
 - 4. How well Surveillance Data management protocols are safeguarding individual information; and*
 - 5. Whether the Department has received any complaints or concerns about its Surveillance Technology use and the resolution of said complaints.*
- (c) The Common Council shall review and take action on the resolution accompanying the Annual Surveillance Technology Report.*

Surveillance Technologies

Below is a list of technologies used by the Department that were reviewed and met the ordinance definitional requirement of surveillance:

Reviewed Item	Description	Location	Type
Suite 406 camera	Camera to allow staff to see who is entering office	Outside suite 406	Camera
Suite 414 camera	Camera to allow staff to see who is entering office	Outside suite 414	Camera
Suite 101 cameras	Seven (7) cameras to view suite entrances and lobby, office and vault areas. Two cameras in the public lobby. Two cameras at the front counter (these can also see into the public lobby). Two cameras in the vault. One camera in the Parking Utility room.	Inside suite 101	Camera

Usage of Surveillance Technology

Surveillance Data Usage

The cameras outside of suites 406 and 414 are used as part of the Finance Department's security access. When a customer arrives at either location, they push a button to gain access and staff is able to see and communicate with the customer prior to allowing access. Front desk staff in suite 101 can also access the camera outside suite 406 to see individuals seeking access.

Cameras in suite 101 are used to monitor individuals entering/exiting the suite. In addition, cameras can be used to monitor staff activities in the office and vault areas.

Sharing Data with Other Entities

The Finance Department has given the Madison Police Department access to the cameras in suites 406 and 101. The camera for suite 414 does not record and only sends video to the phone of the person that is being requested to provide access.

Safeguarding Individual Information

Access to the camera system is limited to individuals who may need to monitor or access recordings. Internal or public request for recordings will be reviewed by Finance Management prior to release.

Complaints or Concerns

The Finance Department is not aware of any complaints or concerns about its Surveillance Technology.

Appendix A: Supporting Policies

The Finance Department has signs posted outside suites 406 and 414 informing individuals that the areas are under video surveillance and there is a sign posted at the entrance of the CCB indicating the premise is under video surveillance.



City of Madison, Wisconsin

Madison Fire Department

Annual Surveillance Technology Report

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Introduction

Summary

Fire stations use security cameras for several key reasons. They protect valuable apparatus and equipment from theft or vandalism, particularly during overnight hours or when crews are out on calls. They also support personnel safety by monitoring entry points and common areas during, deterring unauthorized access.

Cameras provide accountability and documentation, review incidents, and support training or liability needs. Since stations are public-facing facilities, cameras also help manage visitor access and address security concerns.

Finally, visible surveillance deters break-ins and tampering, and footage can assist investigations if an incident occurs.

Ordinance Requirements

This document is prepared pursuant to MGO 23.63(5), which states:

- (a) Each Department will conduct an annual review of its Surveillance Technology and ensure compliance with this Ordinance.*
- (b) Each Department will complete an Annual Surveillance Technology Report which will be submitted to the Common Council through a resolution. The Annual Surveillance Technology Report will include:*
 - 1. An inventory of current Surveillance Technology and the applicable policies;*
 - 2. How the Department has used the data collected by its Surveillance Technology;*
 - 3. How any Surveillance Data is being shared with other entities;*
 - 4. How well Surveillance Data management protocols are safeguarding individual information; and*
 - 5. Whether the Department has received any complaints or concerns about its Surveillance Technology use and the resolution of said complaints.*
- (c) The Common Council shall review and take action on the resolution accompanying the Annual Surveillance Technology Report.*

Surveillance Technologies

Below is a list of technologies used by the Department that were reviewed and met the ordinance definitional requirement of surveillance:

Reviewed Item	Description	Location	Type
FD Admin Front Door Interior	A small PTZ camera is located near the main entrance into the lobby of our facility. It captures visitors and staff that enter the main entrance doors.	Fire Administration	PTZ Camera
FD Admin Lobby Front Desk	A small PTZ located in the hallway near our front counter. It captures visitors that come to the front counter.	Fire Administration	PTZ Camera
FD Admin Hallway Ovation Lobby	A small PTZ located in the hallway that points at the entrance from the Ovation lobby.	Fire Administration	PTZ Camera
FD Admin Parking Garage Access Door	A small PTZ that points at the entrance from the Ovation parking garage. It captures staff as they enter.	Fire Administration	PTZ Camera
FD Admin Reception	A small PTZ located at the back of the reception area that points at the front counter.	Fire Administration	PTZ Camera
FD Admin Station 1 Street	A fixed dome 180-degree camera located on the parking garage across the street from station 1. It captures visitors, staff and vehicles that enter the building. Covers the ballot box in front of station 1.	Overture Center Parking Structure	180-degree camera
FD Station 1 Alley to Johnston ST	A PTZ camera located at the back of station 1. This camera covers the back entrances to station 1 as well as any vehicle that is parked behind station 1.	Station 1	PTZ camera

City of Madison 2026 Surveillance Technology Report (Madison Fire Department)

Reviewed Item	Description	Location	Type
FD CARES Building Exterior A	A 360-degree camera located on the corner of the building by the main entrance. It captures visitors, staff, garage doors and covers staff vehicles.	1234 E Wash	360-degree camera
FD CARES Building Exterior B	A 360-degree camera located on the corner of the building by the main entrance. It captures visitors, staff, garage doors and covers staff vehicles.	1234 E Wash	360-degree camera
FD CARES Building Exterior C	A 360-degree camera located on the corner of the building by the main entrance. It captures visitors, staff, garage doors and covers staff vehicles.	1234 E Wash	360-degree camera
FD CARES Building Exterior D	A 360-degree camera located on the corner of the building by the main entrance. It captures visitors, staff, garage doors and covers staff vehicles.	1234 E Wash	360-degree camera
FD Station 2 Parking Entrance	A fixed dome 180-degree camera located on the side of station 2 that covers the entrance to the back parking lot and the ballot box.	Station 2	180-degree camera
FD Station 2 Bay Door	A fixed dome 180-degree camera located at the front of the apparatus bay. This camera captures vehicles entering and leaving the station and covers the front entrance to the station.	Station 2	180-degree camera
FD Station 2 Rear Parking A	A 360-degree camera located on the corner of the building by the back entrance. It captures visitors, staff, garage doors and covers staff vehicles.	Station 2	360-degree camera
FD Station 2 Rear Parking B	A 360-degree camera located on the corner of the building by the back entrance. It captures visitors, staff, garage doors and covers staff vehicles.	Station 2	360-degree camera

City of Madison 2026 Surveillance Technology Report (Madison Fire Department)

Reviewed Item	Description	Location	Type
FD Station 2 Rear Parking C	A 360-degree camera located on the corner of the building by the back entrance. It captures visitors, staff, garage doors and covers staff vehicles.	Station 2	360-degree camera
FD Station 2 Rear Parking D	A 360-degree camera located on the corner of the building by the back entrance. It captures visitors, staff, garage doors and covers staff vehicles.	Station 2	360-degree camera
FD Station 3 Bay Door	A fixed dome 180-degree camera located above the front apparatus bay doors. Captures vehicles entering and leaving the station and covers the front entrance to the station and the ballot box.	Station 3	180-degree camera
FD Station 3 Rear Parking	A fixed dome 180-degree camera is positioned at the back of the station. It captures vehicles entering and exiting the parking area.	Station 3	180-degree camera
FD Station 4 Ballot Box	A PTZ camera located at the front of the station. Captures the main entrance of the station and the ballot box.	Station 4	PTZ camera
FD Station 4 Bay Door	A fixed dome 180-degree camera located at the front of the apparatus bay. This camera captures vehicles entering and leaving the station and covers the front entrance to the station.	Station 4	180-degree camera
FD Station 4 Parking	A fixed dome 180-degree camera located on the side of the building. This camera captures visitors, staff, and the side entrance and covers staff vehicles.	Station 4	180-degree camera
FD Station 5 Bay Door	A fixed dome 180-degree camera located above the front apparatus bay doors. Captures vehicles entering and leaving the station and covers the front entrance to the station.	Station 5	180-degree camera

City of Madison 2026 Surveillance Technology Report (Madison Fire Department)

Reviewed Item	Description	Location	Type
FD Station 5 Parking	A fixed dome 180-degree camera located at the back of the station. Captures vehicles entering and leaving the parking area at the back of the station and covers the ballot box.	Station 5	180-degree camera
FD Station 7 Bay Door	A fixed dome 180-degree camera located next to apparatus bay doors. Captures vehicles entering and leaving the station and covers the front entrance to the station.	Station 7	180-degree camera
FD Station 7 Rear Parking A	A 360-degree camera located on the back corner of the building by the fuel pumps. It captures visitors, staff, garage doors, fuel pump, and covers staff vehicles.	Station 7	360-degree camera
FD Station 7 Rear Parking B	A 360-degree camera located on the back corner of the building by the fuel pumps. It captures visitors, staff, garage doors, fuel pump, and covers staff vehicles.	Station 7	360-degree camera
FD Station 7 Rear Parking C	A 360-degree camera located on the back corner of the building by the fuel pumps. It captures visitors, staff, garage doors, fuel pump, and covers staff vehicles.	Station 7	360-degree camera
FD Station 7 Rear Parking D	A 360-degree camera located on the back corner of the building by the fuel pumps. It captures visitors, staff, garage doors, fuel pump, and covers staff vehicles.	Station 7	360-degree camera
FD Station 8 Bay Door	A fixed dome 180-degree camera is positioned above the front of the station, next to the bay doors. It captures vehicles entering and exiting the station and monitors the front entrance as well as the ballot box across the street.	Station 8	180-degree camera
FD Station 8 Parking	A fixed dome 180-degree camera is positioned at the back of the station. It captures vehicles entering and exiting the parking area.	Station 8	180-degree camera

City of Madison 2026 Surveillance Technology Report (Madison Fire Department)

Reviewed Item	Description	Location	Type
FD Station 9 Bay Door	A fixed dome 180-degree camera located next to apparatus bay doors. Captures vehicles entering and leaving the station and covers the front entrance to the station.	Station 9	180-degree camera
FD Station 9 Rear Parking A	A 360-degree camera located on the corner of the building by the back entrance. It captures visitors, staff, garage doors, ballot box, and covers staff vehicles.	Station 9	360-degree camera
FD Station 9 Rear Parking B	A 360-degree camera located on the corner of the building by the back entrance. It captures visitors, staff, garage doors, ballot box, and covers staff vehicles.	Station 9	360-degree camera
FD Station 9 Rear Parking C	A 360-degree camera located on the corner of the building by the back entrance. It captures visitors, staff, garage doors, ballot box, and covers staff vehicles.	Station 9	360-degree camera
FD Station 9 Rear Parking D	A 360-degree camera located on the corner of the building by the back entrance. It captures visitors, staff, garage doors, ballot box, and covers staff vehicles.	Station 9	360-degree camera
FD Station 10 Bay Door	A fixed dome 180-degree camera located next to apparatus bay doors. Captures vehicles entering and leaving the station and covers the front entrance to the station.	Station 10	180-degree camera
FD Station 10 Parking Entrance	A fixed dome 180-degree camera located on the side of station 10 that covers the entrance to the back parking lot and the ballot box.	Station 10	180-degree camera
FD Station 10 Rear Parking A	A 360-degree camera located on the corner of the building by the back entrance. It captures visitors, staff, garage doors, and covers staff vehicles.	Station 10	360-degree camera

City of Madison 2026 Surveillance Technology Report (Madison Fire Department)

Reviewed Item	Description	Location	Type
FD Station 10 Rear Parking B	A 360-degree camera located on the corner of the building by the back entrance. It captures visitors, staff, garage doors, and covers staff vehicles.	Station 10	360-degree camera
FD Station 10 Rear Parking C	A 360-degree camera located on the corner of the building by the back entrance. It captures visitors, staff, garage doors, and covers staff vehicles.	Station 10	360-degree camera
FD Station 10 Rear Parking D	A 360-degree camera located on the corner of the building by the back entrance. It captures visitors, staff, garage doors, and covers staff vehicles.	Station 10	360-degree camera
FD Station 11 Bay Door	A fixed dome 180-degree camera located adjacent to the front apparatus bay doors. Captures vehicles entering and leaving the station and covers the ballot box.	Station 11	180-degree camera
FD Station 11 Rear Parking A	A 360-degree camera located on the corner of the building by the back entrance. It captures visitors, staff, garage doors, and covers staff vehicles.	Station 11	360-degree camera
FD Station 11 Rear Parking B	A 360-degree camera located on the corner of the building by the back entrance. It captures visitors, staff, garage doors, and covers staff vehicles.	Station 11	360-degree camera
FD Station 11 Rear Parking C	A 360-degree camera located on the corner of the building by the back entrance. It captures visitors, staff, garage doors, and covers staff vehicles.	Station 11	360-degree camera
FD Station 11 Rear Parking D	A 360-degree camera located on the corner of the building by the back entrance. It captures visitors, staff, garage doors, and covers staff vehicles.	Station 11	360-degree camera

City of Madison 2026 Surveillance Technology Report (Madison Fire Department)

Reviewed Item	Description	Location	Type
FD Station 12 Bay Door	A fixed dome 180-degree camera located adjacent to the front apparatus bay doors. Captures vehicles entering and leaving the station and covers the ballot box.	Station 12	180-degree camera
FD Station 12 Rear Parking A	A 360-degree camera located on the corner of the building by the back entrance. It captures visitors, staff, garage doors, and covers staff vehicles.	Station 12	360-degree camera
FD Station 12 Rear Parking B	A 360-degree camera located on the corner of the building by the back entrance. It captures visitors, staff, garage doors, and covers staff vehicles.	Station 12	360-degree camera
FD Station 12 Rear Parking C	A 360-degree camera located on the corner of the building by the back entrance. It captures visitors, staff, garage doors, and covers staff vehicles.	Station 12	360-degree camera
FD Station 12 Rear Parking D	A 360-degree camera located on the corner of the building by the back entrance. It captures visitors, staff, garage doors, and covers staff vehicles.	Station 12	360-degree camera
FD Station 13 Bay Door	A fixed dome 180-degree camera located adjacent to the front apparatus bay doors. Captures vehicles entering and leaving the station and covers the ballot box.	Station 13	180-degree camera
FD Station 13 Rear Parking	A fixed dome 180-degree camera is positioned at the back of the station. It captures vehicles entering and exiting the parking area and covers employee vehicles.	Station 13	180-degree camera
FD Station 14 Apparatus Bay	A PTZ camera located in the apparatus bay pointing at the front apparatus doors.	Station 14	PTZ camera

City of Madison 2026 Surveillance Technology Report (Madison Fire Department)

Reviewed Item	Description	Location	Type
FD Station 14 Front Bay Doors	A PTZ camera is located adjacent to the front apparatus bay doors. Captures vehicles entering and leaving the station and covers the ballot box.	Station 14	PTZ camera
FD Station 14 Front Door	A PTZ camera located at the front of the station. Captures the main entrance of the station.	Station 14	PTZ camera
FD Station 14 Lobby	A fixed dome 180-degree camera located in the lobby area of station 14. Captures the common area between the community room and station staff areas.	Station 14	180-degree camera

Usage of Surveillance Technology

Surveillance Data Usage

The MFD utilizes the video camera systems at the fire stations to provide a type of security to our employees at work. It not only provides security to their safety via awareness and monitoring outside of the city buildings, but also for their personal vehicles. Over the years, MFD has experienced multiple acts of theft and vandalism near and around the fire stations. This has been vital for police reports and documentation of the incidents when possible. The video camera system also aids in an attempt to learn from MFD accidents that happen at the fire station. If captured on video, the data can be used to educate our personnel to improve our driving or safety habits.

Sharing Data with Other Entities

By default, the data collected is not shared with other agencies or entities. All data is subject to requests and potential release.

Safeguarding Individual Information

The cameras at MFD are installed for security and safety purposes. Our employees understand the importance of protecting the privacy rights of both the public and MFD staff whenever applicable. Images and videos are deleted according to the City's Administrative Policy Manuals (APMs) and the default retention times set by City IT. Only Fire leadership has the authority to rewind and review camera footage.

Complaints or Concerns

MFD has had no complaints or concerns with our surveillance technology in 2025. It continues to be an asset as needed for the safety and concern of the MFD and related parties.

Appendix A: Supporting Policies



City of Madison, Wisconsin

Fleet Service Division

Annual Surveillance Technology Report

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Introduction

Summary

In 2025, all cameras comprising the Fleet Service Division surveillance technology were transitioned from ExacqVision to Genetec. No other changes were made.

Ordinance Requirements

This document is prepared pursuant to MGO 23.63(5), which states:

- (a) Each Department will conduct an annual review of its Surveillance Technology and ensure compliance with this Ordinance.*
- (b) Each Department will complete an Annual Surveillance Technology Report which will be submitted to the Common Council through a resolution. The Annual Surveillance Technology Report will include:*
 - 1. An inventory of current Surveillance Technology and the applicable policies;*
 - 2. How the Department has used the data collected by its Surveillance Technology;*
 - 3. How any Surveillance Data is being shared with other entities;*
 - 4. How well Surveillance Data management protocols are safeguarding individual information; and*
 - 5. Whether the Department has received any complaints or concerns about its Surveillance Technology use and the resolution of said complaints.*
- (c) The Common Council shall review and take action on the resolution accompanying the Annual Surveillance Technology Report.*

Surveillance Technologies

Below is a list of technologies used by the Department that were reviewed and met the ordinance definitional requirement of surveillance:

Reviewed Item	Description	Location	Type
Nakoosa Main 1	Exterior camera monitoring the patio area at the main entrance of the Nakoosa Trail Fleet Facility	Nakoosa Trail	Camera
Nakoosa Main 2	Exterior camera monitoring the main entrance of the Nakoosa Trail Fleet Facility	Nakoosa Trail	Camera
Nakoosa Main 3	Exterior camera monitoring the patio area at the main entrance of the Nakoosa Trail Fleet Facility	Nakoosa Trail	Camera
Nakoosa Main 4	Exterior camera monitoring the patio area and front drive at the main entrance of the Nakoosa Trail Fleet Facility	Nakoosa Trail	Camera
Comm North 2	Exterior camera monitoring the north side and parking lot of the Communications section of the facility	Nakoosa Trail	Camera
Comm North 3	Exterior camera monitoring the north side and parking lot of the Communications section of the facility	Nakoosa Trail	Camera
Comm North 4	Exterior camera monitoring the north side entrance and parking lot of the Communications section of the facility	Nakoosa Trail	Camera
East Service Drive 3	Exterior camera monitoring the driveway along the east side of the facility and Nakoosa Trail gated entrance	Nakoosa Trail	Camera
East Service Drive 4	Exterior camera monitoring the driveway along the east side of the facility	Nakoosa Trail	Camera

City of Madison 2026 Surveillance Technology Report (Fleet Service)

Reviewed Item	Description	Location	Type
Nakoosa Main Entrance	Interior camera monitoring the entryway and reception area at the Visitor Entrance of the Nakoosa Trail Fleet facility	Nakoosa Trail	Camera
Nakoosa Main Entrance Quad View	Interior camera monitoring the entryway and reception area at the Visitor Entrance of the Nakoosa Trail Fleet facility	Nakoosa Trail	Camera
Comm Customer Hall	Interior camera monitoring the entrance and open office area of the Communications Shop in the Nakoosa Trail facility	Nakoosa Trail	Camera
North Service Drive 1	Exterior camera monitoring the North service drive of the Nakoosa Trail facility	Nakoosa Trail	Camera
North Service Drive 2	Exterior camera monitoring the North service drive of the Nakoosa Trail facility	Nakoosa Trail	Camera
North Service Drive East	Exterior camera monitoring the North service drive of the Nakoosa Trail facility	Nakoosa Trail	Camera
North Service Drive West	Exterior camera monitoring the North service drive of the Nakoosa Trail facility	Nakoosa Trail	Camera
Comm Gate 1	Exterior camera monitoring the entrance area of the Communications Shop at the Nakoosa Trail facility	Nakoosa Trail	Camera
Comm Gate 2	Exterior camera monitoring the parking lot and Nakoosa Trail outside of the Communications Shop area at the Nakoosa Trail facility	Nakoosa Trail	Camera
Comm Gate 3	Exterior camera monitoring the gate entrance off of Nakoosa Trail	Nakoosa Trail	Camera
Comm Gate 4	Exterior camera monitoring the drive area and service bay garage doors in the Communications Shop area at the Nakoosa Trail facility	Nakoosa Trail	Camera

City of Madison 2026 Surveillance Technology Report (Fleet Service)

Reviewed Item	Description	Location	Type
Comm Yard 3	Exterior camera monitoring the parking lot and drive area behind the Communications Shop area at the Nakoosa Trail facility	Nakoosa Trail	Camera
Light Yard 4	Exterior camera monitoring the gated entrance, drive area, and fuel station behind the Light Duty Shop at the Nakoosa Trail Fleet facility	Nakoosa Trail	Camera
Fleet Gate 1	Exterior camera monitoring the driveway and employee parking lot to the west of the Nakoosa Trail Fleet facility	Nakoosa Trail	Camera
Fleet Gate 2	Exterior camera monitoring the gated entrance to the parking lot behind the Light Duty Shop at the Nakoosa Trail Fleet facility	Nakoosa Trail	Camera
Fleet Gate 3	Exterior camera monitoring the fenced lawn behind the Nakoosa Trail Fleet facility	Nakoosa Trail	Camera
Fleet Gate 4	Exterior camera monitoring the Nakoosa Trail Fleet facility driveway to Commercial Avenue	Nakoosa Trail	Camera
Main Driveway 1	Exterior camera monitoring the driveway between the employee parking lot at the Nakoosa Trail Fleet facility	Nakoosa Trail	Camera
Main Driveway 2	Exterior camera monitoring the walled area of the parking lot behind the Light Duty Shop at the Nakoosa Trail Fleet facility	Nakoosa Trail	Camera
Main Driveway 3	Exterior camera monitoring the driveway to Commercial Avenue and the employee parking lot	Nakoosa Trail	Camera
Main Driveway 4	Exterior camera monitoring the driveway and employee parking lot	Nakoosa Trail	Camera
Nakoosa Trail East (Parts Gate 1)	Exterior camera monitoring Nakoosa Trail and the driveway to the Parts gate of the Nakoosa Trail Fleet facility	Nakoosa Trail	Camera

City of Madison 2026 Surveillance Technology Report (Fleet Service)

Reviewed Item	Description	Location	Type
Nakoosa Trail West (Parts Gate 2)	Exterior camera monitoring Nakoosa Trail	Nakoosa Trail	Camera
Fleet Parts Gate 3	Exterior camera monitoring the gated entrance to the Parts Delivery area of the Nakoosa Trail Fleet facility	Nakoosa Trail	Camera
Fleet Parts Gate 4	Exterior camera monitoring the driveway to the Parts gate of the Nakoosa Trail Fleet facility	Nakoosa Trail	Camera
Fleet Parts Delivery 1	Exterior camera monitoring the garage door entrance to the Fleet Parts Warehouse	Nakoosa Trail	Camera
Fleet Parts Delivery 2	Exterior camera monitoring the service drive and loading zone outside the Fleet Parts Warehouse	Nakoosa Trail	Camera
Fleet Parts Delivery 3	Exterior camera monitoring the Fleet Parts Warehouse loading zone and the service drive outside the Heavy Duty Shop	Nakoosa Trail	Camera
Fleet Parts Delivery 4	Exterior camera monitoring the doorway to the Fleet Parts Warehouse and Heavy Duty Shop	Nakoosa Trail	Camera
First St. Fuel Pump	Exterior camera monitoring the gas pumps at First Street	First Street	Camera

Usage of Surveillance Technology

Surveillance Data Usage

In 2025, Fleet used the data collected by these IPC cameras for the following legitimate safety and security purposes:

- Ensuring normal and secure operation of the facility
- To investigate an employee complaint
- To assist a law enforcement investigation

Sharing Data with Other Entities

In 2025, the only camera data shared with entities outside of the Fleet Service Division was with the DeForest Police Department, assisting with an investigation they were conducting in the area. No other surveillance technology data was shared in the last calendar year. Radio Shop has additional access to cameras within their area of the building.

Safeguarding Individual Information

Access to camera recordings is restricted to the Fleet Service Superintendent, Fleet Operations Manager, and Data Analyst, the latter two with the permission of the Superintendent. Live viewing is restricted to the two Fleet Forepersons.

Fleet does not store camera data except in rare situations when a specific event in the building is under investigation.

All other surveillance data from these cameras is stored and accessed through Genetec and managed by City IT. Data from these cameras is automatically overwritten after 14 days.

Complaints or Concerns

Fleet has not received any complaints or concerns about its Surveillance Technology use in 2025.

Appendix A: Supporting Policies

Camera Surveillance Technology Departmental Policy

Revised 6/10/2026

Rachel Darken, Fleet Service Superintendent

Location

Based at (1) 4151 Nakoosa Trail, (2) 1501 West Badger Road, and (3) 200 North First Street.

Responsible Agency

The City of Madison Fleet Service Division, a division of the Department of Public Works.

Purpose

The purpose of this policy is to set forth guidelines for monitoring and using Internet Protocol Cameras (IPC) at Fleet Facilities and to ensure compliance with Administrative Procedure Memorandum (APM) No. 3-17. IPC monitoring is used to enhance the security and safety of our employees and visitors, as well as to detect and deter criminal activity in and around the facility.

Camera Signage

Signs informing employees, elected officials, and visitors using the building of the presence of video recording shall be placed at all entrances and shall read "Notice, Video Surveillance in Use on These Premises".

Policy Overview

Five Fleet staff have access to the system. Recordings will only be viewed on a need-to know basis and in such a manner as to avoid public viewing.

This system will record video only. Audio shall not be recorded.

Monitoring of individuals based on characteristics such as race, gender, ethnicity, sexual orientation, disability, or other protected classifications is strictly prohibited.

Policy Elements

1. Circumstances which necessitate the use of Surveillance Technology.

Legitimate purposes for IPC monitoring in Fleet facilities are:

- Ensuring the safety of individuals, property, and the facility;

- Monitoring of any activity or behavior that seems out of the ordinary;
- Investigation of possible criminal activity;
- The IPC system will not be routinely monitored for purposes of assessing work performance or job competency. However Fleet expressly reserves the right to use all video evidence in conducting any personnel investigation and in imposing appropriate discipline; and/or
- To ensure the proper operation of doors that are controlled remotely and to verify the appropriate and secure use of the building and its public meeting spaces.

2. Training protocols.

All Fleet staff that receive access to these IPC cameras have been or will be trained on the use of the Genetec software and have received this policy.

There is currently no plan to provide access to these cameras to additional staff. If such a need were to arise, these staff would be trained on the use of the cameras and would carefully review this policy and the most recent annual department report on the use of surveillance technology by the Superintendent.

3. Position(s) responsible for the account management and administration of the Surveillance Technology.

The Fleet Service Superintendent is responsible for account management and administration of the Surveillance Technology in partnership with City IT.

4. Position(s) responsible for receiving complaints regarding the Department's use of Surveillance Technology.

The Fleet Service Superintendent is responsible for receiving and reviewing complaints regarding the Department's use of Surveillance Technology. If Superintendent is absent the Operations Manager will be the backup.

5. Process for determining roles and access to Surveillance Technology.

A guiding principle of this process will be to restrict access to these cameras as narrowly as possible while still maintaining safe and successful day-to-day operations as laid out above.

Currently only five Fleet staff have access to these cameras. Fleet Service Superintendent will review this list on an annual basis.

6. Process to ensure access to Surveillance Technology is revoked when employee no longer has job-related need to said access.

By restricting access to this technology up front, Fleet intends to minimize this issue as much as possible.

The Department will verify each time any employee changes positions or ends City employment that no changes are needed to their Surveillance Technology access. Fleet will also review the job-related need for Surveillance Technology access as part of the annual report required by APM 3-17 each year.

7. Position(s) responsible for training staff and reviewing staff access and use of the Surveillance Technology

Fleet Service Superintendent is responsible for staff training, access, and use.

8. Madison Police Department Access.

Fleet will provide the Madison Police Department with immediate access to all data recordings that may constitute evidence of a crime, unless otherwise prohibited by law.

In the event the Department becomes aware that evidence of a crime may be recorded on these IPC cameras, the following procedure will be followed:

- Notify the Fleet Superintendent.
- Staff will contact the Madison Police Department Forensic Services Unit directly to ensure the proper segments of video are preserved for this use.

9. Retention Period.

City IT automatically overwrites video on the Genetec system after 14 days. If video is downloaded before it is overwritten, it will be saved securely with the date it was downloaded included in the file name. Unless downloaded footage is required for any legal or program purpose, including open records requests, evidence, claims or litigation holds, the record will be disposed according to the City's records retention and disposition schedule.

10. Privacy.

All camera locations were carefully considered during the design process to ensure that they cannot be used to monitor the interior of interior dwelling where a reasonable expectation of privacy exists. No private dwellings are visible from these cameras. No restrooms, locker rooms, or private offices are visible from these cameras. The cameras are all in common areas of the building, and the cameras do not have audio recording capability.

11. Procedures for ensuring that records are not destroyed during the pendency of any public records request, investigation or civil or criminal litigation.

During the investigation of a possible commission of a crime, Fleet staff will save and share all requested footage with the Madison Police Department Forensic Services Unit. The Madison Police Department is then responsible for maintaining the necessary records for those investigations.

In the case of a valid request for these files that does not involve the Madison Police Department, footage will be saved according to the City's records retention and disposition schedule. Prior to disposing of any files that qualify for disposition, the Fleet Service Records Custodian will confirm that the file is no longer required for any legal or program purpose.



City of Madison, Wisconsin
Human Resources Department
Annual Surveillance Technology Report
2026

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Introduction

Summary

The Human Resources Department does not use Surveillance Technology as defined in MGO23.63.

Ordinance Requirements

This document is prepared pursuant to MGO 23.63(5), which states:

- (a) Each Department will conduct an annual review of its Surveillance Technology and ensure compliance with this Ordinance.
- (b) Each Department will complete an Annual Surveillance Technology Report which will be submitted to the Common Council through a resolution. The Annual Surveillance Technology Report will include:
 - 1. An inventory of current Surveillance Technology and the applicable policies;
 - 2. How the Department has used the data collected by its Surveillance Technology;
 - 3. How any Surveillance Data is being shared with other entities;
 - 4. How well Surveillance Data management protocols are safeguarding individual information; and
 - 5. Whether the Department has received any complaints or concerns about its Surveillance Technology use and the resolution of said complaints.
- (c) The Common Council shall review and take action on the resolution accompanying the Annual Surveillance Technology Report.

Surveillance Technologies

Below is a list of technologies used by the Department that were reviewed and met the ordinance definitional requirement of surveillance:

Reviewed Item	Description	Location	Type
	N/A - No surveillance technologies were utilized or reviewed by the HR Department		

Usage of Surveillance Technology

Surveillance Data Usage

The Human Resources Department has no Surveillance Technology currently in use.

Sharing Data with Other Entities

The Human Resources Department has no Surveillance Technology currently in use.

Safeguarding Individual Information

The Human Resources Department has no Surveillance Technology currently in use.

Complaints or Concerns

The Human Resources Department has no Surveillance Technology currently in use.

Appendix A: Supporting Policies

The Human Resources Department has no Surveillance Technology currently in use.



City of Madison, Wisconsin

Information Technology

Annual Surveillance Technology Report

2026

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Introduction

Summary

The City of Madison Information Technology (IT) Department uses digital security cameras to secure and protect our secure facilities. For the reporting year (June 30, 2025 – June 30, 2026), we added additional security cameras to IT Closets and other IT facilities during reconstruction or construction projects. All security cameras listed in our report are used for monitoring incidents and identifying when city staff or contractors are requesting access to IT secure spaces that are behind key scan access.

Ordinance Requirements

This document is prepared pursuant to MGO 23.63(5), which states:

- (a) Each Department will conduct an annual review of its Surveillance Technology and ensure compliance with this Ordinance.*
- (b) Each Department will complete an Annual Surveillance Technology Report which will be submitted to the Common Council through a resolution. The Annual Surveillance Technology Report will include:*
 - 1. An inventory of current Surveillance Technology and the applicable policies;*
 - 2. How the Department has used the data collected by its Surveillance Technology;*
 - 3. How any Surveillance Data is being shared with other entities;*
 - 4. How well Surveillance Data management protocols are safeguarding individual information; and*
 - 5. Whether the Department has received any complaints or concerns about its Surveillance Technology use and the resolution of said complaints.*
- (c) The Common Council shall review and take action on the resolution accompanying the Annual Surveillance Technology Report.*

Surveillance Technologies

Below is a list of technologies used by IT that were reviewed and met the ordinance definitional requirement of surveillance:

Reviewed Item (Camera)	Description	Location	Type
Security Camera: IT GA2	Inside GA2 to monitor IT equipment	CCB GA2 - Inside data center	Panoramic
Security Camera: IT GA4 Back Door	Inside GA4 to monitor IT equipment	CCB GA4 - Back door entrance	Fixed
Security Camera: IT GA4 Data Center 1	Inside data center to monitor IT equipment	CCB GA4 - Inside data center	Fixed
Security Camera: IT GA4 Data Center 2	Inside data center to monitor IT equipment	CCB GA4 - Inside data center	Fixed
Security Camera: IT GA4 Data Center 3	Inside data center to monitor IT equipment	CCB GA4 - Inside data center	Fixed
Security Camera: IT GA4 Entry	Inside data center to monitor IT equipment	CCB GA4 - Main entrance	Panoramic
Security Camera: IT GA4 Storage	Inside data center to monitor IT equipment	CCB GA4 - Storage Area	PTZ
Doorbell Camera: IT Help Desk Back Hall	Cameras are used as part of the doorbell system so that we can see who is at the back entrance	CCB Room 500 – Back Hallway Entrance	Fixed
Doorbell Camera: IT Help Desk Front Entrance	Cameras are used as part of the doorbell system so that we can see who is at the front doors.	CCB Room 500 – Main Entrance	Fixed

Reviewed Item (Camera)	Description	Location	Type
Security Camera: IT Public Market Data Closet	Front of rack view and door entry to monitor IT equipment	Network Closet at Madison Public Market (202 N. First Street)	Fixed
Security Camera: IT Water NOC 1	Inside data center to monitor IT equipment	Water Utility Data Center	PTZ
Security Camera: IT GA2	Inside GA2 to monitor IT equipment	CCB GA2 - Inside data center	Panoramic

Usage of Surveillance Technology

Surveillance Data Usage

The security cameras are used ONLY for review of incidents that may occur in those areas such as damage, theft or unauthorized access. The doorbell devices in at the Help Desk front door and back door, CCB Room 500, and the IT Main Office, CCB 525 Suite, are used to identify customers for entrance to each area who may not have authorized access from the City's card access system.

Sharing Data with Other Entities

Data is not shared with entities except for use as a part of an investigation. If there was an investigation it might be initiated by IT or the Madison Police Department in the event of damage, theft or unauthorized access to facilities.

Safeguarding Individual Information

IT is not collecting any individual information with our camera usage. These cameras are solely used for monitoring incidents and identifying when customers are requesting access to an area.

Complaints or Concerns

IT has not received any complaints or concerns related to its usage of surveillance technology.

Appendix A: Supporting Policies

We reference APM 3-17 and Madison General Ordinance (MGO) Section 23.63 to support our work.



City of Madison, Wisconsin

Library

Annual Surveillance Technology Report

2026

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Introduction

Summary

Madison Public Library uses our camera system to help ensure our customers and staff have a safe environment in which to use library services and to enforce our behavior policy.

We added security cameras to our Hawthorne Library on 6/30/25 and Lakeview Library on 7/7/25.

We have no changes to our current policies.

Madison Public Library receives occasional questions about what is covered by surveillance but has received zero formal complaints regarding our use of surveillance technology.

Ordinance Requirements

This document is prepared pursuant to MGO 23.63(5), which states:

- (a) Each Department will conduct an annual review of its Surveillance Technology and ensure compliance with this Ordinance.*
- (b) Each Department will complete an Annual Surveillance Technology Report which will be submitted to the Common Council through a resolution. The Annual Surveillance Technology Report will include:*
 - 1. An inventory of current Surveillance Technology and the applicable policies;*
 - 2. How the Department has used the data collected by its Surveillance Technology;*
 - 3. How any Surveillance Data is being shared with other entities;*
 - 4. How well Surveillance Data management protocols are safeguarding individual information; and*
 - 5. Whether the Department has received any complaints or concerns about its Surveillance Technology use and the resolution of said complaints.*
- (c) The Common Council shall review and take action on the resolution accompanying the Annual Surveillance Technology Report.*

Surveillance Technologies

Below is a list of technologies used by the Department that were reviewed and met the ordinance definitional requirement of surveillance:

Reviewed Item	Description	Location	Type
Security Camera	Fixed security cameras at Library locations	Central Library 201 W. Mifflin St. Alicia Ashman Library 733 N High Point Rd. Goodman South Madison Library 2222 S. Park St. Hawthorne Library 2707 E Washington Ave. Lakeview Library 2845 N Sherman Ave. Meadowridge Library 5726 Raymond Rd. Pinney Library 516 Cottage Grove Rd.	Fixed and PTZ Cameras of varied resolution.
Security Camera	Fixed outdoor camera for voting drop box outside Goodman South Madison Library	2222 S. Park St.	1 Fixed Camera

Usage of Surveillance Technology

Surveillance Data Usage

The Library uses screen shots from video to later identify subjects who may have violated the Library's Behavior Policy. This information is then shared with other employees so employees can identify potential security or behavior issues.

Sharing Data with Other Entities

The Library only shares data internally with authorized staff. If law enforcement needs access to these files, a Library manager is consulted and if appropriate, a file can be provided via Genetec provided by City IT or a screenshot can be shared with law enforcement in person.

Safeguarding Individual Information

Data can only be accessed by authorized Library account holders. Currently only Library managers and Central Security staff can access. Audit logs are provided to management every quarter to review user behavior.

Complaints or Concerns

Madison Public Library receives occasional questions about what is covered by surveillance but has received zero formal complaints regarding our use of surveillance technology.

Appendix A: Supporting Policies

Employee Security Camera Training Acknowledgement Form

I _____ received security camera training on _____ and have read and understand [APM 3-9: Appropriate Use of Computer Network Resources](#).

I also acknowledge that with the responsibility of being granted access to MPL's security cameras I will adhere to the following guidelines:

- A supervisor must be notified and provide approval before accessing footage. Security staff at Central can also access footage that is necessary to confirm or document a behavior incident.
- Cameras are only to be used to supplement incident reports or in the event of an appropriate police request.
- Sharing images or video outside of MPL's incident reports or police requests is strictly prohibited.
- Cameras are not to be moved or adjusted.
- Employees should not share their security credentials with others.
- Staff who fail to maintain the above may be subject to discipline.

Signature/Date



City of Madison, Wisconsin

Mayor's Office

Annual Surveillance Technology Report

2026

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Introduction

Summary

Monona Terrace uses our camera system to help ensure our customers, guests and staff have a safe environment to meet, visit and work.

Technology changes this year have only been replacement of failed cameras.

We have no changes to our current policies.

Monona Terrace has received zero complaints regarding our surveillance technology.

Ordinance Requirements

This document is prepared pursuant to MGO 23.63(5), which states:

- (a) Each Department will conduct an annual review of its Surveillance Technology and ensure compliance with this Ordinance.*
- (b) Each Department will complete an Annual Surveillance Technology Report which will be submitted to the Common Council through a resolution. The Annual Surveillance Technology Report will include:*
 - 1. An inventory of current Surveillance Technology and the applicable policies;*
 - 2. How the Department has used the data collected by its Surveillance Technology;*
 - 3. How any Surveillance Data is being shared with other entities;*
 - 4. How well Surveillance Data management protocols are safeguarding individual information; and*
 - 5. Whether the Department has received any complaints or concerns about its Surveillance Technology use and the resolution of said complaints.*
- (c) The Common Council shall review and take action on the resolution accompanying the Annual Surveillance Technology Report.*

Surveillance Technologies

Below is a list of technologies used by the Department that were reviewed and met the ordinance definitional requirement of surveillance:

Reviewed Item	Description	Location	Type
Suite 403 dome security camera	Camera to allow staff to see who is entering	Suite 403 - near front desk	camera

Usage of Surveillance Technology

Surveillance Data Usage

The camera near the front desk of 403 is for security. It allows other staff to see who is entering and if front desk staff need assistance.

Sharing Data with Other Entities

Our understanding is that data is not shared with other entities except for use as part of an investigation. This camera is used for live situations, should the need arise.

Safeguarding Individual Information

The Mayor's Office is not collecting any individual information with our camera usage. These cameras are solely used for monitoring incidents and identifying when customers are requesting access to an area.

Complaints or Concerns

Appendix A: Supporting Policies



2026 Annual Surveillance Technology Report

City of Madison, Wisconsin



metro transit



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Introduction

Summary

Metro Transit has made changes and additions to its surveillance systems in the last calendar year.

- All on-board bus video recording systems have been updated to replace obsolete equipment. These systems utilize existing cameras but the digital video recorders have been upgraded.
- The Hanson Rd. facility construction was completed including the installation of cameras on the exterior, interior, bus storage, and maintenance areas.
- Administration, Operations, Maintenance, and Bus storage facility cameras have been transitioned to the Genetec System supported and maintained by City IT.
- BRT station construction has been completed with the installation of cameras at the stations.

Below is a list of all technologies, cameras, locations, and recording software utilized by Metro. Appendix A contains the policy Metro has developed outlining technology types, usage, record sharing, record retention, and levels of access.

Ordinance Requirements

This document is prepared pursuant to MGO 23.63(5), which states:

- (a) Each Department will conduct an annual review of its Surveillance Technology and ensure compliance with this Ordinance.*
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 - 2. How the Department has used the data collected by its Surveillance Technology;*
 - 3. How any Surveillance Data is being shared with other entities;*
 - 4. How well Surveillance Data management protocols are safeguarding individual information; and*
 - 5. Whether the Department has received any complaints or concerns about its Surveillance Technology use and the resolution of said complaints.*
- (c) The Common Council shall review and take action on the resolution accompanying the Annual Surveillance Technology Report.*



Surveillance Technologies

Below is a list of technologies used by the Department that were reviewed and met the ordinance definitional requirement of surveillance:

Reviewed Item	Description	Location	Type
ME1S.Ingersoll St. Compactor Shed	Exterior fixed camera using Genetec	South Side of garage pointed toward trash compactor area	Camera
ME1S.Ingersoll St. E. Washington 1	Exterior Fixed camera using Genetec	East Wash garage wall between Few and Ingersoll	Camera
ME1S.Ingersoll St. E. Washington 2	Exterior fixed camera using Genetec	East Wash garage wall N of Few St.	Camera
ME1S. Ingersoll St. E. Washinton Smoke Area	Exterior fixed camera using Genetec	Outdoor break area near E. Wash and Ingersoll	Camera
ME1S. Ingersoll St. Exterior 1	Exterior fixed camera using Genetec	West side of building between E. Wash and Main St. (1 st driveway)	Camera
ME1S. Ingersoll St. Overhead Doors Center	Exterior fixed camera using Genetec	West side of building above service lane entrance doors	Camera
ME1S. Ingersoll St. Overhead Doors Left	Exterior fixed camera using Genetec	West Side of building above service lane entrance doors	Camera
ME1S. Ingersoll St. Overhead Doors Right	Exterior fixed camera using Genetec	West Side of building above service lane entrance doors	Camera
ME1S. Ingersoll St. Parking Aisle 1	Exterior fixed camera using Genetec	South side of building pointed toward yard/employee parking lot	Camera
ME1S. Ingersoll St. Parking Aisle 2	Exterior fixed camera using Genetec	South side of building pointed toward employee parking lot	Camera
ME1S. Ingersoll St. Parking Aisle 3	Exterior fixed camera using Genetec	South side of building pointed toward employee parking lot	Camera
ME1S. Ingersoll St. Roof Solar Panels	Exterior fixed camera using Genetec	SE corner of Ingersoll garage roof pointed toward NW corner	Camera
ME1S. Ingersoll St. Yard 1	Exterior fixed camera using Genetec	South side of building pointed toward the yard area	Camera
ME1S. Ingersoll St. Yard 2	Exterior fixed camera using Genetec	South side of building pointed toward the yard area	Camera
ME1S. Ingersoll St. Yard 3	Exterior PTZ camera using Genetec	West side of building pointed toward the yard area	Camera
ME1S. Ingersoll St. Dispatch A	Interior fixed camera using Genetec	Dispatch window	Camera
ME1S. Ingersoll St. Dispatch B	Interior fixed camera using Genetec	Dispatch window	Camera
ME1S. Ingersoll St. Driver Room A	Interior fixed camera using Genetec	Upstairs training room	Camera
ME1S. Ingersoll St. Driver Room B	Interior fixed camera using Genetec	Upstairs common hallway	Camera
ME1S. Ingersoll St. General Break Room A	Interior fixed camera using Genetec	General breakroom	Camera



ME1S. Ingersoll St. General Break Room C	Interior fixed camera using Genetec	General breakroom	Camera
ME1S. Ingersoll St. General Break Room Quad	Interior fixed camera using Genetec	General breakroom 360 camera (Quad view)	Camera
ME1S. Ingersoll St. General Break Room Sphere	Interior fixed camera using Genetec	General breakroom 360 camera (Sphere view)	Camera
ME1 S. Ingersoll St. Greeting Area	Interior fixed camera using Genetec	Entrance to general breakroom from dispatch/shop area	Camera
ME1S. Ingersoll St. Hallway B	Interior fixed camera using Genetec	Common hallway	Camera
ME1S. Ingersoll St. Hallway C	Interior fixed camera using Genetec	Common hallway	Camera
ME1S. Ingersoll St. Mechanic Room	Interior fixed camera using Genetec	Upstairs mechanic breakroom	Camera
ME1S. Ingersoll St. Radio	Interior fixed camera using Genetec	Dispatch radio comm. Room	Camera
ME1S. Ingersoll St. Subcontractor Room	Interior fixed camera using Genetec	Small interior storage room	Camera
ME1S. Ingersoll St. BG Shop	Interior fixed camera using Genetec	Interior maintenance equipment storage/shop room	Camera
ME1S. Ingersoll St. Engine Shop A	Interior fixed camera using Genetec	Ingersoll engine shop	Camera
ME1S. Ingersoll St. Engine Shop B	Interior fixed camera using Genetec	Ingersoll engine shop	Camera
ME1S. Ingersoll St. Hallway PTZ	Interior PTZ camera using Genetec	Ingersoll main shop inside door 1	Camera
ME1S. Ingersoll St. Maint B 1	Interior fixed camera using Genetec	Ingersoll maintenance B shop	Camera
ME1S. Ingersoll St. Maint B 2	Interior fixed camera using Genetec	Ingersoll maintenance B shop	Camera
ME1S. Ingersoll St. Seat Shop	Interior fixed Camera using Genetec	Ingersoll seat shop	Camera
ME1S. Ingersoll St. Shop 01	Interior fixed camera using Genetec	Ingersoll main shop	Camera
ME1S. Ingersoll St. Shop 02	Interior fixed camera using Genetec	Ingersoll main shop door 1	Camera
ME1S. Ingersoll St. Tool Room	Interior fixed camera using Genetec	Interior maintenance storage room	Camera
ME1S. Ingersoll St. Bus Storage A	Interior fixed camera using Genetec	Ingersoll bus storage	Camera
ME1S. Ingersoll St. Bus Storage	Interior fixed camera using Genetec	Ingersoll bus storage	Camera
ME1S. Ingersoll St. Bus Storage B	Interior fixed camera using Genetec	Ingersoll bus storage	Camera
ME1S. Ingersoll St. Bus Storage C	Interior fixed camera using Genetec	Ingersoll bus storage	Camera
ME1S. Ingersoll St. Bus Storage D	Interior fixed camera using Genetec	Ingersoll bus storage	Camera



ME1S. Ingersoll St. Bus Storage E	Interior fixed camera using Genetec	Ingersoll bus storage	Camera
ME1S. Ingersoll St. Bus Storage F	Interior fixed camera using Genetec	Ingersoll bus storage	Camera
ME1S. Ingersoll St. Bus Storage G	Interior fixed camera using Genetec	Ingersoll bus storage	Camera
ME1S. Ingersoll St. Bus Storage H	Interior fixed camera using Genetec	Ingersoll bus storage	Camera
ME1S. Ingersoll St. Bus Storage I	Interior fixed camera using Genetec	Ingersoll bus storage	Camera
ME1S. Ingersoll St. Door 4	Interior fixed camera using Genetec	Ingersoll bus storage entrance	Camera
ME1S. Ingersoll St. HVAC Entrance	Interior fixed camera using Genetec	Ingersoll bus storage	Camera
ME1S. Ingersoll St. SE Area	Interior fixed camera using Genetec	Ingersoll bus storage	Camera
ME1S. Ingersoll St. Shop 03	Interior fixed camera using Genetec	Ingersoll main shop	Camera
ME1S. Ingersoll St. Shop 04	Interior fixed camera using Genetec	Ingersoll main shop	Camera
ME1S. Ingersoll St. Shop 05	Interior fixed camera using Genetec	Ingersoll main shop	Camera
ME1S. Ingersoll St. Storage	Interior fixed camera using Genetec	Ingersoll bus storage	Camera
ME1S. Ingersoll Wash Rack Exit	Interior fixed camera using Genetec	Ingersoll bus storage	Camera
ME1S. Ingersoll St. Cash Room	Interior fixed camera using Genetec	Ingersoll cash handling room	Camera
ME1S. Ingersoll St. Cash Handling Room New	Exterior fixed camera using Genetec	Ingersoll cash handling room	Camera
ME1S. Ingersoll St. Service Lane Wash Exit	Interior fixed camera using Genetec	Service lane exit to bus storage	Camera
ME1S. Ingersoll St. Vault 1	Interior fixed camera using Genetec	Ingersoll service lane	Camera
ME1S. Ingersoll St. Vault 2	Interior fixed camera using Genetec	Ingersoll service lane	Camera
ME1S. Ingersoll St. Wash Lane 1	Interior fixed camera using Genetec	Ingersoll service lane	Camera
ME1S. Ingersoll St. Wash Lane 2	Interior fixed camera using Genetec	Ingersoll service lane	Camera
ME1S. Ingersoll St. Wash Rack Equipment	Interior fixed camera using Genetec	Ingersoll wash rack control room	Camera
ME1S. Ingersoll E. Washington Ave. Entrance 4	Interior fixed camera using Genetec	E. Wash entrance door to bus storage	Camera
ME1S. Ingersoll St. E. Washington Ave. Entrance 2	Interior fixed camera using Genetec	E. Wash entrance door to bus storage	Camera



ME1S. Ingersoll E. Washington Ave. Entrance 3	Interior fixed camera using Genetec	E Wash entrance door to bus storage	Camera
ME1S. Ingersoll E. Washington Ave. Entrance 5	Interior fixed camera using Genetec	E Wash entrance door to bus storage	Camera
ME1S. Ingersoll E. Washington Ave. Entrance 6	Interior fixed camera using Genetec	E Wash entrance door to bus storage	Camera
ME1S. Ingersoll St. Vestibule	Interior fixed camera using Genetec	Ingersoll St. entrance vestibule	Camera
ME1S. Ingersoll St. Boiler Room	Interior PTZ camera using Genetec	Ingersoll boiler room	Camera
ME1S. Ingersoll St. Fire Alarm Control Panel	Interior fixed camera using Genetec	Ingersoll control panel room	Camera
ME1S. Ingersoll St. Tank Room	Interior fixed camera using Genetec	Ingersoll service lane	Camera
ME 1245 West Reception B	Interior fixed camera using Genetec	1245 Reception Window	Camera
ME 1245 West Reception A	Interior fixed camera using Exacqvison	1245 Reception Window	Camera
ME 1245 West Hallway A	Interior fixed camera using Genetec	1245 Common Hallway	Camera
ME 1245 West Hallway B	Interior fixed camera using Genetec	1245 Common Hallway	Camera
ME 1245 CSC Overview	Interior fixed camera using Genetec	1245 Customer Service Call Center	Camera
ME 1245 Finance Hall	Interior fixed camera using Genetec	1245 Hallway near Finance department	Camera
ME 1245 West Downstairs	Interior fixed camera using Genetec	1245 lower level near vending machine	Camera
ME 1245 East Hallway A	Interior fixed camera using Genetec	1245 Common Hallway	Camera
ME 1245 East Hallway B	Interior fixed camera using Genetec	1245 Common Hallway	Camera
ME 1245 Lost and Found A	Interior fixed camera using Genetec	1245 Lost and Found Room	Camera
ME 1245 Lost and Found B	Interior fixed camera using Genetec	1245 Lost and Found Room	Camera
ME 1245 Reception C	Interior fixed camera using Genetec	1245 Reception Window	Camera
ME 1245 Reception D	Interior fixed camera using Genetec	1245 Reception Window	Camera
ME 1245 East Mens Rm Exit	Interior fixed camera using Genetec	1245 Exit Hall near mens room	Camera
ME 1245 Reception A	Fixed audio using Genetec	1245 Reception Window	Microphone
ME 3829 Hanson Rd. Breakroom A	Interior fixed camera using Genetec	Employee breakroom	Camera



ME 3829 Hanson Rd. Breakroom B	Interior fixed camera using Genetec	Employee breakroom	Camera
ME 3829 Hanson Rd. Breakroom C	Interior fixed camera using Genetec	Employee breakroom	Camera
ME 3829 Hanson Rd. Buildings and Grounds A	Interior fixed camera using Genetec	Building and Grounds storage	Camera
ME 3829 Hanson Rd. Building and Grounds B	Interior fixed camera using Genetec	Building and Grounds storage	Camera
ME 3829 Hanson Rd. Building and Grounds C	Interior fixed camera using Genetec	Building and Grounds storage	Camera
ME 3829 Hanson Rd. Building and Grounds D	Interior fixed camera using Genetec	Building and Grounds storage	Camera
ME 3829 Hanson Rd. Bus Lane 1	Interior fixed camera using Genetec	Maintenance drive aisle	Camera
ME 3829 Hanson Rd. Bus Lane 2	Interior fixed camera using Genetec	Maintenance drive aisle	Camera
ME 3829 Hanson Rd. Bus Lane 3	Interior fixed camera using Genetec	Maintenance drive aisle	Camera
ME 3829 Hanson Rd. Bus Lane 4	Interior fixed camera using Genetec	Maintenance drive aisle	Camera
ME 3829 Hanson Rd. Entrance/Exit	Interior fixed camera using Genetec	Employee entrance/exit	Camera
ME 3829 Hanson Rd. Exterior 2 NE- Camera 01	Exterior fixed camera using Genetec	Driveway gate	Camera
ME 3829 Hanson Rd. Exterior 2 NE- Camera 02	Exterior fixed camera using Genetec	Driveway inside gate	Camera
ME 3829 Hanson Rd. Exterior 2 NE- Camera 03	Exterior fixed camera using Genetec	Driveway along east side of building North to South	Camera
ME 3829 Hanson Rd. Exterior 2 NE- Camera 04	Exterior fixed camera using Genetec	Fuel island, northside of building, part of employee parking lot	Camera
ME 3829 Hanson Rd. Exterior NE	Exterior fixed camera using Genetec	Driveway along east side of building South to North	Camera
ME 3829 Hanson Rd. Exterior NW	Exterior fixed camera using Genetec	North side of building with employee parking and fuel island	Camera
ME 3829 Hanson Rd. Exterior SE	Exterior fixed camera using Genetec	East side of building facing south	Camera
ME 3829 Hanson Rd. Exterior South	Exterior fixed camera using Genetec	South side of building/driveway	Camera
ME 3829 Hanson Rd. Exterior West	Exterior fixed camera using Genetec	West side of building/training area/driveway	Camera
ME 3829 Hanson Rd. Office Corridor Camera - 01	Interior fixed camera using Genetec	Main employee hallway between shop and office/breakrooms	Camera
ME 3829 Hanson Rd. Office Corridor Camera - 02	Interior fixed camera using Genetec	Main employee hallway between shop and office/breakrooms	Camera
ME 3829 Hanson Rd. Parts Storage Door	Interior fixed camera using Genetec	Parts department storage area	Camera



ME 3901 Hanson Bus Entrance Exterior	Exterior fixed camera using Genetec	Facing east side of building from light pole. Showing main bus entrance to garage	Camera
ME 3901 Hanson Bus Exit Exterior	Exterior fixed camera using Genetec	Facing east side of building from light pole. Showing main bus exit door from garage	Camera
ME 3901 Hanson Rd. Break Room A	Interior fixed camera using Genetec	Maintenance employee break room	Camera
ME 3901 Hanson Rd. Break Room B	Interior fixed camera using Genetec	Maintenance employee break room	Camera
ME 3901 Hanson Rd. Dispatch A	Interior fixed camera using Genetec	Operations dispatch room	Camera
ME 3901 Hanson Rd. Dispatch B	Interior fixed camera using Genetec	Operations dispatch room	Camera
ME 3901 Hanson Rd. Dispatch Vestibule	Interior fixed camera using Genetec	Operations dispatch driver check-in vestibule	Camera
ME 3901 Hanson Rd. Entrance/Exit	Interior fixed camera using Genetec	Operations dispatch vestibule driver entrance/exit	Camera
ME 3901 Hanson Rd. Exterior NE	Exterior fixed camera using Genetec	East side of building facing bus drive aisle/approach to charger	Camera
ME 3901 Hanson Rd. Exterior NW	Exterior fixed camera using Genetec	Employee parking lot/bus drive aisle	Camera
ME 3901 Hanson Rd. Exterior SE	Exterior fixed camera using Genetec	Charger, bus drive aisle	Camera
ME 3901 Hanson Rd. Exterior South	Exterior fixed camera using Genetec	South side of building, training platform, bus drive aisle	Camera
ME 3901 Hanson Rd. Gate/Parking Lot A	Exterior fixed camera using Genetec	Bus entrance/exit gate, staff car parking, employee parking lot	Camera
ME 3901 Hanson Rd. Gate/Parking Lot B	Exterior fixed camera using Genetec	Staff car parking, Bus drive aisle, garage entrance driveway	Camera
ME 3901 Hanson Rd. Gate/Parking Lot C	Exterior fixed camera using Genetec	Employee parking lot	Camera
ME 3901 Hanson Rd. Gate/Parking Lot D	Exterior fixed camera using Genetec	Employee parking lot	Camera
ME 3901 Hanson Rd. Hallway	Interior fixed camera using Genetec	Employee entrance/exit/hallway	Camera
ME 3901 Hanson Rd. Interior 1 NW	Interior fixed camera using Genetec	Bus storage area	Camera
ME 3901 Hanson Rd. Interior 2 SW	Interior fixed camera using Genetec	Bus storage area	Camera
ME 3901 Hanson Rd. Interior 3 N	Interior fixed camera using Genetec	Bus storage area	Camera
ME 3901 Hanson Rd. Interior 4 Bus Entrance	Interior fixed camera using Genetec	Bus storage entrance door	Camera
ME 3901 Hanson Rd. Interior 5 Bus Exit	Interior fixed camera using Genetec	Bus storage exit door	Camera
ME 3901 Hanson Rd. Interior S	Interior fixed camera using Genetec	Bus storage	Camera
ME 3901 Hanson Rd. Lounge A	Interior fixed camera using Genetec	Driver lounge/break room	Camera



ME 3901 Hanson Rd. Lounge B	Interior fixed camera using Genetec	Driver lounge/break room	Camera
ME 3901 Hanson Rd. Money Room Entrance/Exit	Interior fixed camera using Genetec	Money sorting/storage room	Camera
ME 3901 Hanson Rd. Money Room Overhead	Interior fixed camera using Genetec	Money sorting/storage room	Camera
ME 3901 Hanson Rd. Service Lane A	Interior fixed camera using Genetec	Bus service lane	Camera
ME 3901 Hanson Rd. Service Lane B	Interior fixed camera using Genetec	Bus service lane	Camera
ME 3901 Hanson Rd. W Exterior	Exterior fixed camera using Genetec	Bus drive aisle	Camera
	2 BRT Station Fixed Cameras using AXIS	JUNCTION Bay 1	Camera
	2 BRT Station Fixed Cameras using AXIS	JUNCTION Bay 2	Camera
	2 BRT Station Fixed Cameras using AXIS	HIGH POINT (center running)	Camera
	2 BRT Station Fixed Cameras using AXIS	WESTFIELD (center running)	Camera
	2 BRT Station Fixed Cameras using AXIS	GRAND CANYON (center running)	Camera
	2 BRT Station Fixed Cameras using AXIS	ISLAND (center running)	Camera
	2 BRT Station Fixed Cameras using AXIS	ROSA (center running)	Camera
	2 BRT Station Fixed Cameras using AXIS	WHITNEY-MINERAL POINT (center running)	Camera
	2 BRT Station Fixed Cameras using AXIS	REGENT-WHITNEY (center running)	Camera
	2 BRT Station Fixed Cameras using AXIS	EAU CLAIRE (center running)	Camera
	2 BRT Station Fixed Cameras using AXIS	SEGOE (Eastbound)	Camera
	2 BRT Station Fixed Cameras using AXIS	SEGOE (Westbound)	Camera
	2 BRT Station Fixed Cameras using AXIS	MIDVALE (center running)	Camera
	2 BRT Station Fixed Cameras using AXIS	SHOREWOOD (center running)	Camera
	2 BRT Station Fixed Cameras using AXIS	UNIVERSITY BAY (center running)	Camera
	2 BRT Station Fixed Cameras using AXIS	ORCHARD (Eastbound)	Camera
	2 BRT Station Fixed Cameras using AXIS	ORCHARD (Westbound)	Camera
	2 BRT Station Fixed Cameras using AXIS	EAST CAMPUS	Camera



	2 BRT Station Fixed Cameras using AXIS	EAST CAMPUS	Camera
	2 BRT Station Fixed Cameras using AXIS	EAST CAMPUS	Camera
	2 BRT Station Fixed Cameras using AXIS	STATE STREET (Eastbound)	Camera
	2 BRT Station Fixed Cameras using AXIS	STATE STREET (Westbound)	Camera
	2 BRT Station Fixed Cameras using AXIS	CAPITOL SQUARE (Eastbound)	Camera
	2 BRT Station Fixed Cameras using AXIS	CAPITOL SQUARE (Westbound)	Camera
	2 BRT Station Fixed Cameras using AXIS	BLAIR (center running)	Camera
	2 BRT Station Fixed Cameras using AXIS	PATERSON (center running)	Camera
	2 BRT Station Fixed Cameras using AXIS	BALDWIN (center running)	Camera
	2 BRT Station Fixed Cameras using AXIS	FIRST STREET (center running)	Camera
	2 BRT Station Fixed Cameras using AXIS	FOURTH STREET (center running)	Camera
	2 BRT Station Fixed Cameras using AXIS	MILWAUKEE-NORTH (Eastbound)	Camera
	2 BRT Station Fixed Cameras using AXIS	MILWAUKEE-NORTH (Westbound)	Camera
	2 BRT Station Fixed Cameras using AXIS	MARQUETTE (center running)	Camera
	2 BRT Station Fixed Cameras using AXIS	MELVIN-RETHKE (center running)	Camera
	2 BRT Station Fixed Cameras using AXIS	WRIGHT-FAIR OAKS (center running)	Camera
	2 BRT Station Fixed Cameras using AXIS	ANDERSON-WRIGHT (Eastbound)	Camera
	2 BRT Station Fixed Cameras using AXIS	ANDERSON-WRIGHT (Westbound)	Camera
	2 BRT Station Fixed Cameras using AXIS	MENDOTA (Eastbound)	Camera
	2 BRT Station Fixed Cameras using AXIS	MENDOTA (Westbound)	Camera
	2 BRT Station Fixed Cameras using AXIS	THIERER-PORTAGE (Eastbound)	Camera
	2 BRT Station Fixed Cameras using AXIS	THIERER-PORTAGE (Westbound)	Camera
	2 BRT Station Fixed Cameras using AXIS	INDEPENDENCE (Eastbound)	Camera
	2 BRT Station Fixed Cameras using AXIS	INDEPENDENCE (Westbound)	Camera
	2 BRT Station Fixed Cameras using AXIS	EAST SPRINGS (Eastbound)	Camera



	2 BRT Station Fixed Cameras using AXIS	EAST SPRINGS (Westbound)	Camera
Smart Record	Phone recording software	266-4466, 267-8760, 267-8761, 267-8781 are recorded phone lines	Software
Apollo	Bus Video Recorder	78 buses utilize this system. Each bus has 6 fixed cameras. 4 interior, 2 exterior. Each interior camera is equipped with a microphone.	Video recording system with cameras and audio
Apollo	Bus Video Recorder	16 buses utilize this system. Each bus has 8 fixed cameras. 4 interior and 4 exterior. Each interior camera is equipped with a microphone	Video recording system with cameras and audio
Apollo	Bus Video Recorder	95 buses utilize this system. Each bus has 11 cameras. 4 exterior and 7 interior. Each interior camera is equipped with a microphone	Video recording system with cameras and audio



Usage of Surveillance Technology

Surveillance Data Usage

Bus Video/Audio Recording Systems – Each revenue service vehicle is equipped with a digital video recorder (DVR), cameras, and microphones. The data is utilized on an as needed basis to investigate accidents, customer feedback, passenger count verification, and security incident investigation. Video and audio recordings are not reviewed or saved without merit to do so. Bus video data is overwritten unless pulled and saved.

Facility Video/Audio Recording Systems – Metro facilities are equipped with cameras both in public and non-public areas. Complete access with rights to save is only granted to a small group of management employees identified in the Metro Security Camera Surveillance Policy. Frontline supervisors have rights to common area and exterior facility cameras with live view rights but cannot create or save clips. Facility video/audio is reviewed and/or saved only when warranted. It is utilized to resolve disputes, employee misconduct investigations, security incident investigations, and accident investigations in and around Metro facilities. Common areas such as entrances, exits, hallways, exteriors, and parking lots may be live monitored for security purposes.

Phone Recording Systems – Metro utilizes recorded phone lines both internally and externally. The publicly distributed customer service phone line is recorded as well as the operations and maintenance internal phone numbers utilized by employees. Phone calls are only reviewed or accessed when warranted to resolve disputes or to verify the correct information was provided. The customer service supervisory staff may utilize phone recordings in coaching of customer service representatives.

Sharing Data with Other Entities

Bus Video/Audio Recording Systems – Clips created from bus video systems are shared with other government entities upon request. Metro has an established method of sharing with the school district, labor union, local law enforcement agencies, city attorney's office, work comp insurance carrier, and its vehicle insurance carrier. This insures timely investigation and conclusion of incidents and/or accidents that occur in and around buses.

Facility Video/Audio Recording Systems – Metro utilizes the same methods of sharing clips upon request from other governmental agencies and insurance partners as with bus video clips.

Phone Recording Systems – Metro would utilize the same methods of sharing phone recording clips upon request from other governmental agencies and insurance partners as with bus video clips.

***Requests for video or recordings from the general public, media, employees, outside insurance companies, government agencies that do not have an active relationship with Metro Transit, and all other video requests outside of established sharing relationships would be vetted by the Records Custodian before release.



Safeguarding Individual Information

All surveillance records are stored and secured in established location on a video server. This server is protected by City IT network security systems.

Complaints or Concerns

Metro Transit has not directly received any complaints or concerns regarding video surveillance systems.



Appendix A: Supporting Policies

Metro Security Camera Surveillance Policy

Objectives

The primary objective of having video surveillance is to document what transpires when events occur that threaten the safety of customers and/or employees of the transit system. The installation of cameras, with signage alerting customers and employees, has also been a deterrent to disruptive behavior and provides a sense of security to riders and employees. In the case of personal injury accidents, a video record validates the facts.

Locations

Metro Transit has security surveillance cameras at bus rapid transit stations, in buses, in the operations, maintenance, storage, and administration facilities.

- All bus rapid transit stations are equipped with security cameras. Footage is available in real-time via wireless connection to Metro staff and to the Madison Police Department.
- On-board video and audio surveillance equipment is installed on the entire fleet of revenue service vehicles.
- Facility cameras are located at 1245 E. Washington Ave, 1 South Ingersoll Street, 3901 Hanson Road, and 3829 Hanson Road in the following areas:
 - Common areas such as hallways, employee parking lots, building exteriors, bus storage and entrances, service lanes and maintenance areas, dispatch offices, breakrooms, and customer service center.
 - The cash-handling room where cash is counted and sorted from bus fare is also equipped with cameras.
- Cameras provide security for employees at the building entrances and other public areas. Footage is also used to resolve disputes and review incidents that may have occurred.
- There is signage in all locations providing notice that video (and audio on the buses) surveillance is present.



Viewing/Downloading Footage

Bus video systems

Bus video systems use digital video recorders (DVR) to store information. To access the footage, it may be viewed live via a secure cellular connection, segments of footage may be wirelessly downloaded for review, or the hard drive is pulled, and footage is reviewed. If bus video is not downloaded and retained, all data will be overwritten when the hard drive reaches capacity. If it is required to review multiple buses to search for an event, footage found to be irrelevant or reviewed as part of a process of elimination, may not be retained. Footage is not live viewed or reviewed without a purpose or reason to do so.

Facility video systems

Facility video systems are connected to the enterprise system maintained and supported by the City Information Technology department. Footage is viewed live, reviewed, and downloaded utilizing software provided by City IT on a secure network connection. If facility video is not downloaded and retained, all data will be overwritten in 14 days per APM 3-9 (Attachment C). Footage is not live viewed or reviewed without a purpose or reason to do so.

Bus Rapid Transit Station Systems

Bus Rapid Transit Station Systems utilize a digital video recorder to store information. Station footage may be accessed live, reviewed, and downloaded via a secure cellular connection. Footage is not live viewed or reviewed without a purpose to do so.

Access to Storage

Retained video records are accessed for investigatory, training, coaching, and record sharing purposes only. Records are only accessed and reviewed by individuals directly involved with an investigation, training, or records request.

- For safety and/or security incidents, facility, station, and bus video surveillance records are shared with individuals directly involved in investigating and following up on the incident. This includes Metro management and supervisory staff, law enforcement officials, school officials, the City's insurance company, the bus operator, union officials, the offending individual, and others who may be directly involved in responding to the behavior.

Metro Transit Rules of Conduct call for police intervention, arrest and/or prosecution in situations in which an individual's actions present an imminent



danger to the life or safety of him/herself or others, or to Metro property. Video evidence is particularly useful in enlisting police and prosecutorial support to enforce the policy in these emergency situations.

- Bus, station, and facility cameras may be utilized to investigate and resolve both internal and external complaints regarding employee behavior, disputes, or other related incidents. Metro management and supervisory staff have access to these systems and associated records.
- Bus video images may be used to monitor ride loads, boarding activity, and other planning purposes. Video access may be granted to Metro planning staff for this purpose.
- The on-board bus video is also used for training purposes. The ability to develop training videos showing our own operators handling real-life situations has been an excellent training tool. Metro Driver Instructors access the on-board video record created by management. Driver Instructors are not allowed to have access to pull hard drives or review facility cameras. This type of footage is displayed to employees in training. Metro management will gain the consent of known individuals shown in the footage before utilization in training sessions. The training specialist may request access to clips relevant to trainings. Requests will be reviewed by management who will determine whether relevant clips exist and appropriate for training sessions.

Levels of Access

- On-board bus video systems – Full access (live, review, save, storage)
 - General Manager
 - Unit chiefs
 - Operations managers
 - Maintenance managers
 - Operations supervisors
 - Metro IT manager/staff specialists
- On-board bus video systems – Review only access (review, save, storage)
 - Maintenance supervisors
 - Planning unit staff
 - Customer service manager and supervisor
 - Records custodian
 - Safety and security coordinator
- BRT station video systems – Full access (live, review, save, storage)
 - General Manager
 - Unit chiefs
 - Operations managers



- Maintenance managers
 - Operations supervisors
 - Maintenance supervisors
 - Metro IT manager/staff specialists
 - Safety and security coordinator
- Facility video systems – Full access (all camera views, live, review, save, storage)
 - General manager
 - Unit chiefs
 - Operations managers
 - Maintenance managers
 - Metro IT manager/staff specialists
 - Safety and security coordinator
- Facility video systems – Restricted access (limited common area camera views, live, review)
 - Operations supervisors
 - Maintenance supervisors

System Usage

Video systems are utilized for investigative purposes in resolving employee related issues. Metro does not conduct random surveillance, video ride checks, or utilize video to monitor employee performance.

Metro staff may live monitor facility common areas for employee safety and security purposes or in the event of an emergency. These areas include but are not limited to:

- Employee parking lots
- Hallways
- Bus storage areas
- Building exterior camera views
- Building entrances and exits

Metro staff may live monitor BRT stations for passenger volume, safety and security, and other service-related reasons.

Metro staff may live monitor buses during a reported incident, accident, or traffic problem to communicate with emergency responders, road supervisors, or to otherwise aid the bus operator. Bus operators will be notified when live monitoring is taking place. Live monitoring will be terminated after the incident is resolved.



Oversight

The general manager or designee is responsible for designating a video oversight and compliance manager for each unit utilizing video systems. These individuals will be responsible for ensuring new and current employees within their unit have read and signed off on this policy, are trained to proficiency, and are utilizing the video systems in compliance with this policy and City video surveillance rules.

- Video surveillance system access determinations are made by Metro senior management based on business needs, public and employee safety and security needs, and position roles and responsibilities.
- Designated video oversight and compliance managers are trained and responsible for receiving and investigating complaints regarding surveillance technology usage. Unit chiefs will be made aware of any complaints and investigation processes following.
- Designated video oversight and compliance managers are responsible for training new and current staff to be proficient in software usage, record retention, and system usage rules and policies.
- Designated video oversight and compliance managers are responsible for reviewing access and the usage of surveillance technology systems.

Public Records

- In consultation with the City Attorney's office and insurance company, Metro will maintain, as a public record, records downloaded from the recorders in accordance with the video record retention policy outlined below.
- In cases where follow-up action is taken, the records will become part of the files for the incident and be maintained in accordance with the video record retention policy outlined below.
- In cases of vehicular accidents, the records provided to our insurance company will be maintained as part of their case file in accordance with their record retention policies.
- The Transit Human Resources Coordinator serves as the open records custodian for Metro Transit. This includes video surveillance records.
- Records are stored on a secure network server maintained by the City of Madison Information Technology Department.



Record Retention Policy:

Category	Default
MPD-MetroVideo	
Transit General Mgr Requests	365 Days
Complaints	365 Days
Misc	365 Days
Pedestrians	365 Days
School School Name	365 Days
Shop Misc	365 Days
Policy/Fare Dispute Strollers	365 Days
Workers Comp	365 Days
Driver Violations	365 Days
Driver Electronic Violations	365 Days
Shop Employee Misconduct	365 Days
Office Employee Misconduct	365 Days
Accidents Fixed Route Paratransit Slip & Fall Bike or Ped Facility	4 Years
Refresher Training	4 Years
Safe Streets	4 Years

Updated January 15, 2009

Updated May 5, 2011

Updated December 17, 2012

Updated March 20, 2014

Updated June 22, 2018 – Phil Gadke – Operations General Supervisor

Updated August 26, 2020 – Phil Gadke – Operations General Supervisor

Updated June 23, 2022 – Justin Maki – Safety Coordinator

Updated June 8th, 2023—Justin Maki—Safety Coordinator

Updated June 13th, 2024—Justin Maki—Safety Coordinator

Updated June 18, 2025 – Phil Gadke – Operations Manager

Updated June 30, 2026 – Phil Gadke – Operations Manager



City of Madison, Wisconsin

Monona Terrace

Annual Surveillance Technology Report

2026

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Introduction

Summary

Monona Terrace uses our camera system to help ensure our customers, guests and staff have a safe environment to meet, visit and work.

Technology changes this year have only been replacement of failed cameras.

We have no changes to our current policies.

Monona Terrace has received zero complaints regarding our surveillance technology.

Ordinance Requirements

This document is prepared pursuant to MGO 23.63(5), which states:

- (a) Each Department will conduct an annual review of its Surveillance Technology and ensure compliance with this Ordinance.*
- (b) Each Department will complete an Annual Surveillance Technology Report which will be submitted to the Common Council through a resolution. The Annual Surveillance Technology Report will include:*
 - 1. An inventory of current Surveillance Technology and the applicable policies;*
 - 2. How the Department has used the data collected by its Surveillance Technology;*
 - 3. How any Surveillance Data is being shared with other entities;*
 - 4. How well Surveillance Data management protocols are safeguarding individual information; and*
 - 5. Whether the Department has received any complaints or concerns about its Surveillance Technology use and the resolution of said complaints.*
- (c) The Common Council shall review and take action on the resolution accompanying the Annual Surveillance Technology Report.*

Surveillance Technologies

Below is a list of technologies used by the Department that were reviewed and met the ordinance definitional requirement of surveillance:

Reviewed Item	Description	Location	Type
<i>MT-Level 6 Radar</i>	<i>Radar unit located on light pole on rooftop. Detects when people cross railing</i>	<i>Monona Terrace</i>	<i>Radar</i>
<i>MT Olin Terrace External</i>	<i>A PTZ Camera mounted on a light pole on Olin Terrace. This camera captures visitors and staff near 5th floor entrance to MT</i>	<i>Monona Terrace</i>	<i>PTZ Camera</i>
<i>MT Level2 West Hallway 2</i>	<i>A fixed-dome camera located in 2W lobby. It Captures visitors and staff that visit the building.</i>	<i>Monona Terrace</i>	<i>Fixed-dome camera</i>
<i>MT Level 6 West Roof</i>	<i>A PTZ Camera located on the "West Drum" It Captures visitors and staff that use the rooftop.</i>	<i>Monona Terrace</i>	<i>PTZ Camera</i>

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<i>MT Level 6 Rooftop CTR PTZ</i>	<i>A PTZ Camera located on a light pole. It Captures visitors and staff that use the rooftop.</i>	<i>Monona Terrace</i>	<i>PTZ Camera</i>
<i>MT Level 6 Rooftop CTR 360 D</i>	<i>A fixed camera that works with 3 other sensors to make a 360 degree image that works with "MT Level 6 West Roof" It captures visitors and staff the visit the rooftop</i>	<i>Monona Terrace</i>	<i>Fixed-dome camera</i>
<i>MT Level 6 Rooftop CTR 360 C</i>	<i>A fixed camera that works with 3 other sensors to make a 360 degree image that works with "MT Level 6 West Roof" It captures visitors and staff the visit the rooftop</i>	<i>Monona Terrace</i>	<i>Fixed-dome camera</i>
<i>MT Level 6 Rooftop CTR 360 B</i>	<i>A fixed camera that works with 3 other sensors to make a 360 degree image that works with "MT Level 6 West Roof" It captures visitors and staff the visit the rooftop</i>	<i>Monona Terrace</i>	<i>Fixed-dome camera</i>

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<i>MT Level 6 Rooftop CTR 360 A</i>	<i>A fixed camera that works with 3 other sensors to make a 360 degree image that works with "MT Level 6 West Roof" It captures visitors and staff the visit the rooftop</i>	<i>Monona Terrace</i>	<i>Fixed-dome camera</i>
<i>MT Level 6 Rooftop Center West</i>	<i>A PTZ Camera located on a light pole. It Captures visitors and staff that use the rooftop.</i>	<i>Monona Terrace</i>	<i>PTZ Camera</i>
<i>MT Level 6 Rooftop Center Lake</i>	<i>A PTZ Camera located on a light pole. It Captures visitors and staff that use the rooftop.</i>	<i>Monona Terrace</i>	<i>PTZ Camera</i>
<i>MT Level 6 Rooftop Center East</i>	<i>A PTZ Camera located on a light pole. It Captures visitors and staff that use the rooftop.</i>	<i>Monona Terrace</i>	<i>PTZ Camera</i>
<i>MT Level 6 Exterior elevator</i>	<i>A Fixed camera in a call box. It captures visitors and staff that use the rooftop</i>	<i>Monona Terrace</i>	<i>Fixed-dome camera</i>

City of Madison 2026 Surveillance Technology Report Monona Terrace

<i>MT Level 6 Elevator</i>	<i>A fixed dome camera located near rooftop passenger elevator. It captures staff and visitors who access the rooftop</i>	<i>Monona Terrace</i>	<i>Fixed-dome camera</i>
<i>MT Level 6 East Roof</i>	<i>A PTZ Camera located on a light pole. It Captures visitors and staff that use the rooftop.</i>	<i>Monona Terrace</i>	<i>PTZ Camera</i>
<i>MT Level 6 East Freight Elevator</i>	<i>A fixed dome camera located near freight elevators. It captures staff and vendors who access the rooftop</i>	<i>Monona Terrace</i>	<i>Fixed-dome camera</i>
<i>MT Level 5 West Roof Ramp</i>	<i>A fixed dome camera located on exterior wall. It captures East roof Ramp and bicycle elevator traffic.</i>	<i>Monona Terrace</i>	<i>Fixed-dome camera</i>
<i>MT Level 5 Skywalk</i>	<i>A fixed dome camera located on Hotel end of Sky Walk. It captures visitors and staff that use the Sky Walk.</i>	<i>Monona Terrace</i>	<i>Fixed-dome camera</i>

City of Madison 2026 Surveillance Technology Report Monona Terrace

<i>MT Level 5 Sky Walk Elevator B</i>	<i>A fixed dome camera located in the Sky Walk Lobby. It captures visitors and staff using stairs, elevator, Sky Walk.</i>	<i>Monona Terrace</i>	<i>Fixed-dome camera</i>
<i>MT Level 5 Sky Walk Elevator A</i>	<i>A fixed dome camera located in the Sky Walk Lobby. It captures visitors and staff using stairs, elevator, Sky Walk.</i>	<i>Monona Terrace</i>	<i>Fixed-dome camera</i>
<i>MT Level 5 Main Ent. West</i>	<i>A fixed dome camera located in 5th floor main entrance. It captures visitors and staff using this entrance.</i>	<i>Monona Terrace</i>	<i>Fixed-dome camera</i>
<i>MT Level 5 Main Ent. East</i>	<i>A fixed dome camera located in 5th floor main entrance. It captures visitors and staff using this entrance.</i>	<i>Monona Terrace</i>	<i>Fixed-dome camera</i>
<i>MT Level 5 East Roof Ramp</i>	<i>A fixed dome camera located on exterior wall. It captures west roof Ramp.</i>	<i>Monona Terrace</i>	<i>Fixed-dome camera</i>

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<i>MT Level 4 West Vending</i>	<i>A fixed dome camera located on 4th floor vending area. It captures visitors and staff using this entrance.</i>	<i>Monona Terrace</i>	<i>Fixed-dome camera</i>
<i>MT Level 4 West Lecture Hallway</i>	<i>A fixed dome camera located on 4th lobby outside Lecture Hall and Meeting Rooms. It captures visitors and staff using this entrance.</i>	<i>Monona Terrace</i>	<i>Fixed-dome camera</i>
<i>MT Level 4 West</i>	<i>A PTZ camera located on 4th floor West. It captures visitors and staff using this entrance.</i>	<i>Monona Terrace</i>	<i>PTZ Camera</i>
<i>MT Level 4 Spare Input</i>	<i>Spare input - No Camera or audio.</i>	<i>Monona Terrace</i>	<i>PTZ Camera</i>
<i>MT Level 4 spare input</i>	<i>Spare input - No Camera or audio.</i>	<i>Monona Terrace</i>	<i>PTZ Camera</i>
<i>MT Level 4 North Catering 2</i>	<i>A fixed dome camera located on 4th floor East catering area. It captures vendors and staff using this area.</i>	<i>Monona Terrace</i>	<i>Fixed-dome camera</i>

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<i>MT Level 4 North Catering 1</i>	<i>A fixed dome camera located on 4th floor East catering area. It captures vendors and staff using this area.</i>	<i>Monona Terrace</i>	<i>Fixed-dome camera</i>
<i>MT Level 4 Meeting Room R</i>	<i>A fixed dome camera located in Meeting space. It captures visitors and staff using this room.</i>	<i>Monona Terrace</i>	<i>Fixed-dome camera</i>
<i>MT Level 4 Meeting Room Q</i>	<i>A fixed dome camera located in Meeting space. It captures visitors and staff using this room.</i>	<i>Monona Terrace</i>	<i>Fixed-dome camera</i>
<i>MT Level 4 Meeting Room P</i>	<i>A fixed dome camera located in Meeting space. It captures visitors and staff using this room.</i>	<i>Monona Terrace</i>	<i>Fixed-dome camera</i>
<i>MT Level 4 Meeting Room O</i>	<i>A fixed dome camera located in Meeting space. It captures visitors and staff using this room.</i>	<i>Monona Terrace</i>	<i>Fixed-dome camera</i>
<i>MT Level 4 Meeting Room N</i>	<i>A fixed dome camera located in Meeting space. It captures</i>	<i>Monona Terrace</i>	<i>Fixed-dome camera</i>

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	<i>visitors and staff using this room.</i>		
<i>MT Level 4 Meeting Room M</i>	<i>A fixed dome camera located in Meeting space. It captures visitors and staff using this room.</i>	<i>Monona Terrace</i>	<i>Fixed-dome camera</i>
<i>MT Level 4 Meeting Room L</i>	<i>A fixed dome camera located in Meeting space. It captures visitors and staff using this room.</i>	<i>Monona Terrace</i>	<i>Fixed-dome camera</i>
<i>MT Level 4 Meeting Room K</i>	<i>A fixed dome camera located in Meeting space. It captures visitors and staff using this room.</i>	<i>Monona Terrace</i>	<i>Fixed-dome camera</i>
<i>MT Level 4 Main Ent. West</i>	<i>A fixed dome camera located in North Hallway. It captures visitors and staff using this area.</i>	<i>Monona Terrace</i>	<i>Fixed-dome camera</i>
<i>MT Level 4 Main Ent. East</i>	<i>A fixed dome camera located in North Hallway. It captures visitors and staff using this area.</i>	<i>Monona Terrace</i>	<i>Fixed-dome camera</i>

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<i>MT Level 4 Lecture Hall B</i>	<i>A fixed dome camera located in Meeting space. It captures visitors and staff using this room.</i>	<i>Monona Terrace</i>	<i>Fixed-dome camera</i>
<i>MT Level 4 Lecture Hall A</i>	<i>A fixed dome camera located in Meeting space. It captures visitors and staff using this room.</i>	<i>Monona Terrace</i>	<i>Fixed-dome camera</i>
<i>MT Level 4 Hol MTG Hallway</i>	<i>A fixed dome camera located in North Hallway. It captures visitors and staff using this room.</i>	<i>Monona Terrace</i>	<i>Fixed-dome camera</i>
<i>MT Level 4 Hall of Ideas J</i>	<i>A fixed dome camera located in North Hallway. It captures visitors and staff using this room.</i>	<i>Monona Terrace</i>	<i>Fixed-dome camera</i>
<i>MT Level 4 Hall of Ideas I</i>	<i>A fixed dome camera located in Meeting space. It captures visitors and staff using this room.</i>	<i>Monona Terrace</i>	<i>Fixed-dome camera</i>
<i>MT Level 4 Hall of Ideas H</i>	<i>A fixed dome camera located in Meeting space. It captures</i>	<i>Monona Terrace</i>	<i>Fixed-dome camera</i>

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	<i>visitors and staff using this room.</i>		
<i>MT Level 4 Hall of Ideas G</i>	<i>A fixed dome camera located in Meeting space. It captures visitors and staff using this room.</i>	<i>Monona Terrace</i>	<i>Fixed-dome camera</i>
<i>MT Level 4 Hall of Ideas F</i>	<i>A fixed dome camera located in Meeting space. It captures visitors and staff using this room.</i>	<i>Monona Terrace</i>	<i>Fixed-dome camera</i>
<i>MT Level 4 Hall of Ideas E PTZ</i>	<i>A PTZ camera located in Meeting space. It captures visitors and staff using this room.</i>	<i>Monona Terrace</i>	<i>PTZ Camera</i>
<i>MT Level 4 Hall of Ideas E</i>	<i>A fixed dome camera located in Meeting space. It captures visitors and staff using this room.</i>	<i>Monona Terrace</i>	<i>Fixed-dome camera</i>
<i>MT Level 4 Grand View</i>	<i>A fixed dome camera located in Grand Terrace. It captures visitors and staff using public space.</i>	<i>Monona Terrace</i>	<i>Fixed-dome camera</i>

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<i>MT Level 4 Grand Terrace West</i>	<i>A fixed dome camera located in Meeting space. It captures visitors and staff using this room.</i>	<i>Monona Terrace</i>	<i>Fixed-dome camera</i>
<i>MT Level 4 Grand Terrace East</i>	<i>A fixed dome camera located in Meeting space. It captures visitors and staff using this room.</i>	<i>Monona Terrace</i>	<i>Fixed-dome camera</i>
<i>MT Level 4 Grand Terrace</i>	<i>A PTZ camera located in Meeting space. It captures visitors and staff using this room.</i>	<i>Monona Terrace</i>	<i>PTZ Camera</i>
<i>MT Level 4 Giftshop 4</i>	<i>A fixed dome camera located in Gift Shop. It captures visitors and staff in the shop.</i>	<i>Monona Terrace</i>	<i>Fixed-dome camera</i>
<i>MT Level 4 Giftshop 3</i>	<i>A fixed dome camera located in Gift Shop. It captures visitors and staff in the shop.</i>	<i>Monona Terrace</i>	<i>Fixed-dome camera</i>
<i>MT Level 4 Giftshop 2</i>	<i>A fixed dome camera located in Gift Shop. It captures visitors and staff in the shop.</i>	<i>Monona Terrace</i>	<i>Fixed-dome camera</i>

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<i>MT Level 4 Giftshop 1</i>	<i>A fixed dome camera located in Gift Shop. It captures visitors and staff in the shop.</i>	<i>Monona Terrace</i>	<i>Fixed-dome camera</i>
<i>MT Level 4 East State Stairs</i>	<i>A fixed dome camera located on wall in stairwell. It captures visitors and staff in the stairwell</i>	<i>Monona Terrace</i>	<i>Fixed-dome camera</i>
<i>MT Level 4 East Entrance/Elevator</i>	<i>A fixed dome camera located in level 4 elevator lobby. It captures visitors and staff entering the building.</i>	<i>Monona Terrace</i>	<i>Fixed-dome camera</i>
<i>MT Level 4 East</i>	<i>A PTZ camera located on 4th floor East. It captures visitors and staff using this entrance.</i>	<i>Monona Terrace</i>	<i>PTZ Camera</i>
<i>MT Level 4 Drive West Entrance</i>	<i>A fixed dome camera located outside in soffit. It captures visitors and staff on sidewalk and drive through.</i>	<i>Monona Terrace</i>	<i>Fixed-dome camera</i>

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<i>MT Level 4 Drive West</i>	<i>A fixed dome camera located outside in soffit. It captures visitors and staff on sidewalk and drive through.</i>	<i>Monona Terrace</i>	<i>Fixed-dome camera</i>
<i>MT Level 4 Drive Thru</i>	<i>A PTZ camera located outside main entrance level 4. It captures visitors and staff using drive through.</i>	<i>Monona Terrace</i>	<i>PTZ Camera</i>
<i>MT Level 4 Drive East</i>	<i>A fixed dome camera located outside in soffit. It captures visitors and staff on sidewalk and drive through.</i>	<i>Monona Terrace</i>	<i>Fixed-dome camera</i>
<i>MT Level 4 Ctr West Hallway</i>	<i>A fixed dome camera located near main entrance. It captures visitors and staff using the North Hallway.</i>	<i>Monona Terrace</i>	<i>Fixed-dome camera</i>
<i>MT Level 4 Ctr East Hallway</i>	<i>A fixed dome camera located near main entrance. It captures visitors and staff using the North Hallway.</i>	<i>Monona Terrace</i>	<i>Fixed-dome camera</i>

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<i>MT Level 4 Catering North Doors</i>	<i>A fixed dome camera located on 4th floor East catering area. It captures vendors and staff using this area.</i>	<i>Monona Terrace</i>	<i>Fixed-dome camera</i>
<i>MT Level 4 Catering Elevators</i>	<i>A fixed dome camera located on 4th floor East catering area. It captures vendors and staff using this area.</i>	<i>Monona Terrace</i>	<i>Fixed-dome camera</i>
<i>MT Level 4 Cap Prom</i>	<i>A fixed dome camera located on wall behind elevator. It captures visitors and guests in the capital Promenade.</i>	<i>Monona Terrace</i>	<i>Fixed-dome camera</i>
<i>MT Level 4 Bike Elevator</i>	<i>A fixed dome camera located in soffit. It captures visitors and staff using bike elevator, sidewalk and parking.</i>	<i>Monona Terrace</i>	<i>Fixed-dome camera</i>
<i>MT Level 4 Ballroom D PTZ</i>	<i>A PTZ camera located in Meeting space. It captures visitors and staff using this room.</i>	<i>Monona Terrace</i>	<i>PTZ Camera</i>
<i>MT Level 4 Ballroom D</i>	<i>A fixed dome camera located in Meeting space. It captures</i>	<i>Monona Terrace</i>	<i>Fixed-dome camera</i>

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	<i>visitors and staff using this room.</i>		
<i>MT Level 4 Ballroom C West</i>	<i>A fixed dome camera located in Meeting space. It captures visitors and staff using this room.</i>	<i>Monona Terrace</i>	<i>Fixed-dome camera</i>
<i>MT Level 4 Ballroom C</i>	<i>A fixed dome camera located in Meeting space. It captures visitors and staff using this room.</i>	<i>Monona Terrace</i>	<i>Fixed-dome camera</i>
<i>MT Level 4 Ballroom B West</i>	<i>A fixed dome camera located in Meeting space. It captures visitors and staff using this room.</i>	<i>Monona Terrace</i>	<i>Fixed-dome camera</i>
<i>MT Level 4 Ballroom B</i>	<i>A fixed dome camera located in Meeting space. It captures visitors and staff using this room.</i>	<i>Monona Terrace</i>	<i>Fixed-dome camera</i>
<i>MT Level 4 Ballroom A PTZ</i>	<i>A PTZ camera located in Meeting space. It captures visitors and staff using this room.</i>	<i>Monona Terrace</i>	<i>PTZ Camera</i>

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<i>MT Level 4 Ballroom A</i>	<i>A fixed dome camera located in Meeting space. It captures visitors and staff using this room.</i>	<i>Monona Terrace</i>	<i>Fixed-dome camera</i>
<i>MT Level 3 West Hallway Strg B</i>	<i>A fixed camera located in storage hallway. It captures vendors and staff using this area.</i>	<i>Monona Terrace</i>	<i>Fixed-dome camera</i>
<i>MT Level 3 West Hallway Strg A</i>	<i>A fixed camera located in storage hallway. It captures vendors and staff using this area.</i>	<i>Monona Terrace</i>	<i>Fixed-dome camera</i>
<i>MT Level 3 West Hallway Gallery</i>	<i>A fixed dome camera mounted to ceiling. It captures visitors and staff in gallery.</i>	<i>Monona Terrace</i>	<i>Fixed-dome camera</i>
<i>MT Level 3 Parking Ramp West Right</i>	<i>A fixed dome camera. This is one of three sensors in this camera. Together it covers 180 degrees. It captures visitors and staff in the parking ramp.</i>	<i>Monona Terrace</i>	<i>Fixed-dome camera</i>

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<i>MT Level 3 Parking Ramp West Left</i>	<i>A fixed dome camera. This is one of three sensors in this camera. Together it covers 180 degrees. It captures visitors and staff in the parking ramp.</i>	<i>Monona Terrace</i>	<i>Fixed-dome camera</i>
<i>MT Level 3 Parking Ramp West Center</i>	<i>A fixed dome camera. This is one of three sensors in this camera. Together it covers 180 degrees. It captures visitors and staff in the parking ramp.</i>	<i>Monona Terrace</i>	<i>Fixed-dome camera</i>
<i>MT Level 3 Parking Ramp East Right</i>	<i>A fixed dome camera. This is one of three sensors in this camera. Together it covers 180 degrees. It captures visitors and staff in the parking ramp.</i>	<i>Monona Terrace</i>	<i>Fixed-dome camera</i>
<i>MT Level 3 Parking Ramp East Left</i>	<i>A fixed dome camera. This is one of three sensors in this camera. Together it covers 180 degrees. It captures visitors and staff in the parking ramp.</i>	<i>Monona Terrace</i>	<i>Fixed-dome camera</i>

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<i>MT Level 3 Parking Ramp East Center</i>	<i>A fixed dome camera. This is one of three sensors in this camera. Together it covers 180 degrees. It captures visitors and staff in the parking ramp.</i>	<i>Monona Terrace</i>	<i>Fixed-dome camera</i>
<i>MT Level 3 East Hallway PTZ</i>	<i>A PTZ camera located in 3rd floor storage. It captures vendors and staff using this area.</i>	<i>Monona Terrace</i>	<i>PTZ Camera</i>
<i>MT Level 3 East Hallway D</i>	<i>A fixed camera located in storage hallway. It captures vendors and staff using this area.</i>	<i>Monona Terrace</i>	<i>Fixed-dome camera</i>
<i>MT Level 3 East Hallway C</i>	<i>Spare input - No Camera or audio.</i>	<i>Monona Terrace</i>	<i>PTZ Camera</i>
<i>MT Level 3 East Hallway B</i>	<i>A fixed camera located in storage hallway. It captures vendors and staff using this area.</i>	<i>Monona Terrace</i>	<i>Fixed-dome camera</i>
<i>MT Level 3 East Hallway A</i>	<i>A fixed camera located in storage hallway. It captures vendors and staff using this area.</i>	<i>Monona Terrace</i>	<i>Fixed-dome camera</i>

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<i>MT Level 3 CTR Entrance West</i>	<i>A fixed dome camera located in 3rd floor main entrance. It captures visitors and staff using this entrance.</i>	<i>Monona Terrace</i>	<i>Fixed-dome camera</i>
<i>MT Level 3 CTR Entrance East</i>	<i>A fixed dome camera located in 3rd floor main entrance. It captures visitors and staff using this entrance.</i>	<i>Monona Terrace</i>	<i>Fixed-dome camera</i>
<i>MT Level 3 Comm Room</i>	<i>A fixed dome camera located on cable tray. It captures vendors and staff in the communications room.</i>	<i>Monona Terrace</i>	<i>Fixed-dome camera</i>
<i>MT Level 2 West Hallway</i>	<i>A fixed dome camera mounted to ceiling. It captures visitors and staff using this hallway.</i>	<i>Monona Terrace</i>	<i>Fixed-dome camera</i>
<i>MT Level 2 East Hallway</i>	<i>A fixed dome camera mounted to ceiling. It captures visitors and staff using this hallway.</i>	<i>Monona Terrace</i>	<i>Fixed-dome camera</i>
<i>MT Level 2 East Elevators</i>	<i>A fixed dome camera mounted in ceiling tile.</i>	<i>Monona Terrace</i>	<i>Fixed-dome camera</i>

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	<i>It captures elevators and surrounding area.</i>		
<i>MT Level 2 E Back of House</i>	<i>A fixed dome camera mounted in ceiling tile. It captures hallway leading to locker rooms.</i>	<i>Monona Terrace</i>	<i>Fixed-dome camera</i>
<i>MT Level 2 Community Terrace W</i>	<i>A fixed dome camera located in Meeting space. It captures visitors and staff using this room.</i>	<i>Monona Terrace</i>	<i>Fixed-dome camera</i>
<i>MT Level 2 Community Terrace E</i>	<i>A fixed dome camera located in Meeting space. It captures visitors and staff using this room.</i>	<i>Monona Terrace</i>	<i>Fixed-dome camera</i>
<i>MT Level 2 Community Terrace</i>	<i>A PTZ camera located in Meeting space. It captures visitors and staff using this room.</i>	<i>Monona Terrace</i>	<i>PTZ Camera</i>
<i>MT Level 1 West Lake 360 D</i>	<i>A fixed camera that works with 3 other sensors to make a 360 degree image that works with "MT Level 1 West Dock Outside PTZ" It captures visitors and</i>	<i>Monona Terrace</i>	<i>Fixed-dome camera</i>

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	<i>staff the visit the West Dock area</i>		
<i>MT Level 1 West Lake 360 C</i>	<i>A fixed camera that works with 3 other sensors to make a 360 degree image that works with "MT Level 1 West Dock Outside PTZ" It captures visitors and staff the visit the West Dock area</i>	<i>Monona Terrace</i>	<i>Fixed-dome camera</i>
<i>MT Level 1 West Lake 360 B</i>	<i>A fixed camera that works with 3 other sensors to make a 360 degree image that works with "MT Level 1 West Dock Outside PTZ" It captures visitors and staff the visit the West Dock area</i>	<i>Monona Terrace</i>	<i>Fixed-dome camera</i>
<i>MT Level 1 West Lake 360 A</i>	<i>A fixed camera that works with 3 other sensors to make a 360 degree image that works with "MT Level 1 West Dock Outside PTZ" It captures visitors and staff the visit the West Dock area</i>	<i>Monona Terrace</i>	<i>Fixed-dome camera</i>

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<i>MT Level 1 West Dock Outside PTZ</i>	<i>A PTZ camera mounted to a concrete support. It captures visitors and staff using the West Dock.</i>	<i>Monona Terrace</i>	<i>PTZ Camera</i>
<i>MT Level 1 West Dock Outside 360 D</i>	<i>A fixed camera that works with 3 other sensors to make a 360 degree image that works with "MT Level 1 West Dock 2" It captures visitors and staff the visit the rooftop</i>	<i>Monona Terrace</i>	<i>Fixed-dome camera</i>
<i>MT Level 1 West Dock Outside 360 C</i>	<i>A fixed camera that works with 3 other sensors to make a 360 degree image that works with "MT Level 1 West Dock 2" It captures visitors and staff the visit the rooftop</i>	<i>Monona Terrace</i>	<i>Fixed-dome camera</i>
<i>MT Level 1 West Dock Outside 360 B</i>	<i>A fixed camera that works with 3 other sensors to make a 360 degree image that works with "MT Level 1 West Dock 2" It captures visitors and</i>	<i>Monona Terrace</i>	<i>Fixed-dome camera</i>

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	<i>staff the visit the rooftop</i>		
<i>MT Level 1 West Dock Outside 360 A</i>	<i>A fixed camera that works with 3 other sensors to make a 360 degree image that works with "MT Level 1 West Dock 2" It captures visitors and staff the visit the rooftop</i>	<i>Monona Terrace</i>	<i>Fixed-dome camera</i>
<i>MT Level 1 West Dock 2</i>	<i>A PTZ Camera located on light pole. It captures visitors and staff using West parking lot.</i>	<i>Monona Terrace</i>	<i>PTZ Camera</i>
<i>MT Level 1 W Dock PTZ</i>	<i>A PTZ camera located inside West Loading Dock area. It captures vendors and staff that use this area.</i>	<i>Monona Terrace</i>	<i>PTZ Camera</i>
<i>MT Level 1 W Dock C</i>	<i>A fixed camera located in West Dock Inside. It</i>	<i>Monona Terrace</i>	<i>Fixed-dome camera</i>

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	<i>captures vendors and staff using this area.</i>		
<i>MT Level 1 W Dock B</i>	<i>A fixed camera located in West Dock Inside. It captures vendors and staff using this area.</i>	<i>Monona Terrace</i>	<i>Fixed-dome camera</i>
<i>MT Level 1 W Dock A</i>	<i>A fixed camera located in West Dock Inside. It captures vendors and staff using this area.</i>	<i>Monona Terrace</i>	<i>Fixed-dome camera</i>
<i>MT Level 1 Lakeside West</i>	<i>A fixed dome camera located in Meeting space. It captures visitors and staff using this room.</i>	<i>Monona Terrace</i>	<i>Fixed-dome camera</i>
<i>MT Level 1 Lakeside PTZ</i>	<i>A PTZ camera located in Meeting space. It captures visitors and staff using this room.</i>	<i>Monona Terrace</i>	<i>PTZ Camera</i>
<i>MT Level 1 Lakeside East</i>	<i>A fixed dome camera located in Meeting space. It captures visitors and staff using this room.</i>	<i>Monona Terrace</i>	<i>Fixed-dome camera</i>

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<i>MT Level 1 ExHall B Wide</i>	<i>A fixed dome camera located in Meeting space. It captures visitors and staff using this room.</i>	<i>Monona Terrace</i>	<i>Fixed-dome camera</i>
<i>MT Level 1 ExHall B North Wall</i>	<i>A fixed dome camera located in Meeting space. It captures visitors and staff using this room.</i>	<i>Monona Terrace</i>	<i>Fixed-dome camera</i>
<i>MT Level 1 ExHall B</i>	<i>A PTZ camera located in Meeting space. It captures visitors and staff using this room.</i>	<i>Monona Terrace</i>	<i>PTZ Camera</i>
<i>MT Level 1 ExHall A Temp PTZ</i>	<i>A PTZ camera located in Meeting space. It captures visitors and staff using this room.</i>	<i>Monona Terrace</i>	<i>PTZ Camera</i>
<i>MT Level 1 ExHall A North Wall</i>	<i>A fixed dome camera located in Meeting space. It captures visitors and staff using this room.</i>	<i>Monona Terrace</i>	<i>Fixed-dome camera</i>
<i>MT Level 1 ExHall A</i>	<i>A PTZ camera located in Meeting space. It captures visitors and staff using this room.</i>	<i>Monona Terrace</i>	<i>PTZ Camera</i>

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<i>MT Level 1 East Lake PTZ</i>	<i>A PTZ camera mounted to a light pole on East Dock. It captures visitors and staff using East Dock area.</i>	<i>Monona Terrace</i>	<i>PTZ Camera</i>
<i>MT Level 1 East Lake 360 D</i>	<i>A fixed camera that works with 3 other sensors to make a 360 degree image that works with "MT Level 1 East Lake PTZ It captures visitors and staff using the East Dock area</i>	<i>Monona Terrace</i>	<i>Fixed-dome camera</i>
<i>MT Level 1 East Lake 360 C</i>	<i>A fixed camera that works with 3 other sensors to make a 360 degree image that works with "MT Level 1 East Lake PTZ It captures visitors and staff using the East Dock area</i>	<i>Monona Terrace</i>	<i>Fixed-dome camera</i>
<i>MT Level 1 East Lake 360 B</i>	<i>A fixed camera that works with 3 other sensors to make a 360 degree image that works with "MT Level 1 East Lake PTZ It captures visitors and</i>	<i>Monona Terrace</i>	<i>Fixed-dome camera</i>

	<i>staff using the East Dock area</i>		
<i>MT Level 1 East Lake 360 A</i>	<i>A fixed camera that works with 3 other sensors to make a 360 degree image that works with "MT Level 1 East Lake PTZ It captures visitors and staff using the East Dock area</i>	<i>Monona Terrace</i>	<i>Fixed-dome camera</i>
<i>MT Level 1 East Dock Outside PTZ</i>	<i>A PTZ camera mounted to a concrete support. It captures visitors and staff using the East Dock.</i>	<i>Monona Terrace</i>	<i>PTZ Camera</i>
<i>MT Level 1 East Dock Outside 3 360 D</i>	<i>A fixed camera that works with 3 other sensors to make a 360 degree image that works with "MT Level 1 East Dock Outside PTZ" It captures visitors and staff using the East Dock.</i>	<i>Monona Terrace</i>	<i>Fixed-dome camera</i>

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<i>MT Level 1 East Dock Outside 3 360 C</i>	<i>A fixed camera that works with 3 other sensors to make a 360 degree image that works with "MT Level 1 East Dock Outside PTZ" It captures visitors and staff using the East Dock.</i>	<i>Monona Terrace</i>	<i>Fixed-dome camera</i>
<i>MT Level 1 East Dock Outside 3 360 B</i>	<i>A fixed camera that works with 3 other sensors to make a 360 degree image that works with "MT Level 1 East Dock Outside PTZ" It captures visitors and staff using the East Dock.</i>	<i>Monona Terrace</i>	<i>Fixed-dome camera</i>
<i>MT Level 1 East Dock Outside 3 360 A</i>	<i>A fixed camera that works with 3 other sensors to make a 360 degree image that works with "MT Level 1 East Dock Outside PTZ" It captures visitors and staff using the East Dock.</i>	<i>Monona Terrace</i>	<i>Fixed-dome camera</i>

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<i>MT Level 1 East Dock Inside</i>	<i>A PTZ camera mounted in East Dock area. It captures vendors and staff using this area.</i>	<i>Monona Terrace</i>	<i>PTZ Camera</i>
<i>MT Level 1 E. Dock Inside 3</i>	<i>A fixed camera located in East Dock Inside. It captures vendors and staff using this area.</i>	<i>Monona Terrace</i>	<i>Fixed-dome camera</i>
<i>MT Level 1 E. Dock Inside 2</i>	<i>A fixed camera located in East Dock Inside. It captures vendors and staff using this area.</i>	<i>Monona Terrace</i>	<i>Fixed-dome camera</i>
<i>MT Level 1 E. Dock Inside 1</i>	<i>A fixed camera located in East Dock Inside. It captures vendors and staff using this area.</i>	<i>Monona Terrace</i>	<i>Fixed-dome camera</i>
<i>MT Level 1 Bike Path West PTZ</i>	<i>A PTZ Camera located in soffit outside Lakeside Commons. It captures visitors and staff using bike path.</i>	<i>Monona Terrace</i>	<i>PTZ Camera</i>
<i>MT Level 1 Bike Path East PTZ</i>	<i>A PTZ Camera located in soffit outside Lakeside Commons. It captures visitors and staff using bike path.</i>	<i>Monona Terrace</i>	<i>PTZ Camera</i>

<i>MT Greeter</i>	<i>A fixed dome camera located in ceiling by main entrance on 4th floor. It captures visitors and staff interacting with the Greeter.</i>	<i>Monona Terrace</i>	<i>Fixed-dome camera</i>

Usage of Surveillance Technology

Surveillance Data Usage

The Monona Terrace camera system is used for the purposes of monitoring the safety of all individuals and property. Video data is automatically retained on the City network for approximately 2 weeks. The Command Center Operator will report any suspicious activity or behavior to the Operations Manager. MPD will be contacted for all incidents that may be criminal in nature. Incident reports are filled out for all other incidents that happen on MT property and sent to the City Risk Manager for review.

Sharing Data with Other Entities

Monona Terrace did not share any video segments in 2025.

Safeguarding Individual Information

No change from previous year.

Complaints or Concerns

No change from previous year.

Appendix A: Supporting Policies

No Change from previous year.



**City of Madison, Wisconsin
Madison Police Department**

Annual Surveillance Technology Report

2026

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Introduction

Summary

In 2025, no new surveillance technology was added to the Madison Police Department's (MPD's) existing surveillance technology inventory.

Ordinance Requirements

This document is prepared pursuant to M.G.O. 23.63(5), which states:

- (a) Each Department will conduct an annual review of its Surveillance Technology and ensure compliance with this Ordinance.*
- (b) Each Department will complete an Annual Surveillance Technology Report which will be submitted to the Common Council through a resolution. The Annual Surveillance Technology Report will include:*
 - 1. An inventory of current Surveillance Technology and the applicable policies;*
 - 2. How the Department has used the data collected by its Surveillance Technology;*
 - 3. How any Surveillance Data is being shared with other entities;*
 - 4. How well Surveillance Data management protocols are safeguarding individual information; and*
 - 5. Whether the Department has received any complaints or concerns about its Surveillance Technology use and the resolution of said complaints.*
- (c) The Common Council shall review and take action on the resolution accompanying the Annual Surveillance Technology Report.*

Surveillance Technologies

Below is a list of technologies used by the Department that were reviewed and met the ordinance definitional requirement of surveillance:

Reviewed Item	Description	Location	Type
In-car video systems	In-car cameras in marked squad cars and certain unmarked squad cars.	MPD Fleet - Mobile	Cameras
Body Cameras	MPD SWAT officers use Body Worn Cameras (BWCs) during authorized SWAT operations (warrant service, high risk incidents, etc.) BWCs are also deployed to TEST motor officers.	Mobile	Cameras
Small Unmanned Aircraft Systems (sUAS or UAS)	Small Unmanned Aircraft Systems (sUAS or UAS) provides assistance to officers in a variety of contexts: search and rescue, crimes scene processing, major events, etc.	Mobile	Camera
SWAT Robotics	Robotics platforms that are equipped with audio and/or visual monitoring. The robotics are used to enter and observe areas during high-risk operations.	Mobile	Robotics/Camera
Covert tracking devices	Used to track the location of an individual suspect (pursuant to a valid court order) during criminal investigations. Limited personnel have access to this technology.	Mobile	Covert tracking devices
Telephone recording devices	Device used by personnel that attaches to a phone to record a conversation. Used in limited circumstances	Mobile	Audio recorder
Covert recording devices	Recording devices used on a temporary basis to aid criminal investigations. Only a limited number of personnel have access to these devices.	Mobile and stationary	Covert recording devices
Computer, cellphone and mobile device extraction tools.	Used by MPD's forensic services unit to analyze data stored on an electronic device as part of a criminal investigation (Used pursuant to a court order or with the consent of the device owner only).	Stationary – MPD Facility	Extraction tools

Cameras on City Enterprise Camera System	MPD has been assigned a number of Genetec cameras. See Appendix B.	Varies	Cameras
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Usage of Surveillance Technology

Surveillance Data Usage

In-car video systems have been utilized by MPD for over 20 years and consists of one camera that faces forward of the squad car and one internal camera facing to the back seat of the vehicle. Officers also wear a portable microphone that is connected to the system and transmits audio. It is intended to serve a variety of purposes; the most significant is to capture evidence for use in a prosecution (this can include driving behavior, field sobriety tests, etc.) In-car video is also used to help investigate citizen complaints about officer behavior and to audit officer driving habits.

The SWAT Body Worn Cameras (BWCs) are used during SWAT operations. The data captured is used to resolve citizen complaints, provide documentation for use-of-force encounters, assist with prosecutions, assist with after action reviews, and as a training aid. During pre-planned tactical operations (like serving search warrants), officers are assigned to wear cameras. After the incident is resolved, supervisors download the video. The cameras are also deployed when possible for spontaneous SWAT incidents, but there will be a delay in their arrival at the scene (and sometimes it is not practical to deploy them).

MPD SWAT has several robotics platforms that are equipped with audio and/or visual monitoring. The robotics are used to enter and observe areas during high-risk tactical operations. They are intended to aid officers in searching for high-risk individuals in a safe manner.

TEST Motor Officers are also assigned BWCs since in-car video is not available for motorcycles. The data captured during all traffic stops is used to resolve citizen complaints, provide documentation for use-of-force encounters, assist with prosecutions, and document the issuance of citations and physical arrests.

Unmanned Aircraft Systems (UAS), commonly referred to as drones, provide assistance to officers in a variety of contexts: search and rescue, crime scene processing, and major events and incidents. Officers investigating an incident where a UAS would be beneficial can request that the UAS team respond. The UAS provides real-time video which enables officers to check large open areas much more quickly than they could on foot.

Covert tracking devices are used in limited circumstances with a valid court order during criminal investigations to track the location of an individual crime suspect.

Telephone recording devices are attached to a telephone and record conversations. Most common use would be by members of the Crisis Negotiation Team (CNT) to record their negotiations during a tactical incident.

Covert recording devices are used during criminal investigations or internal investigations (very limited circumstances).

Data extracted by the tools used by MPD's forensic services unit is used in criminal investigations. Extractions are completed pursuant to a valid court order or with the consent from the owner of the device.

All commissioned employees are authorized to use the Genetec Camera System per MPD SOP. Civilian employees may be authorized by the Chief to access the system where there is a job-related need. No employee is allowed to access or utilize the system prior to receiving training in its use. Authorized employees are only permitted to access the Genetec Camera System for official law enforcement business, under any of the following conditions - to assist with the investigation of criminal or otherwise unlawful activity; for internal investigations as appropriate by the Chief or designee; to protect and secure MPD/City facilities; to maintain order during planned and unplanned events, for proactive review of a tactical incident, or for internal training opportunities with prior supervisory approval; to remotely monitor environmental conditions or other non-investigative circumstances necessary to perform an employee's duties (i.e., weather or traffic conditions, safety hazards, management of resources, etc.); and to preserve previously-discovered items or view/retrieve preserved evidence.

Sharing Data with Other Entities

Other agencies can request a particular video or piece of data, but no other agency (with the exception of the City Attorney's Office) has immediate access to our data server. All data is subject to request and potential release under the public records law. The City Attorney's Office can review video that has been specifically designated for them to review. Video/data is shared with the District Attorney's Office as part of the case review/prosecution process.

Safeguarding Individual Information

The MPD recognizes that while the use of video and audio surveillance technology can significantly aid MPD investigative efforts and promote greater public safety, the use of this technology must be balanced with the need to protect the privacy rights of the public and MPD employees when and where applicable. MPD SOPs require that use of surveillance technology will be consistent with any applicable City of Madison APMs and ordinances.

Complaints or Concerns

MPD did not receive any complaints or expressed concerns in 2025 that stemmed from the use of surveillance technology. There were some instances where residents asked that the MPD staff review available recordings of camera footage to justify a complaint or concern.

Appendix A: Supporting Policies

MPD's Video and Audio Surveillance SOP:

<https://www.cityofmadison.com/police/documents/sop/VideoAudioSurveillance.pdf>

MPD's Digital Forensics SOP:

<https://www.cityofmadison.com/police/documents/sop/DigitalForensics.pdf>

MPD In-Car Video System SOP:

<https://www.cityofmadison.com/police/documents/sop/InCarVideo.pdf>

MPD SWAT Body Worn Cameras SOP:

<https://www.cityofmadison.com/police/documents/sop/SWATBodyWornCameras.pdf>

MPD Unmanned Aircraft Systems SOP:

<https://www.cityofmadison.com/police/documents/sop/UnmannedAircraftSystems.pdf>

MPD Police Motorcycles SOP:

<https://www.cityofmadison.com/police/documents/sop/PoliceMotorcycles.pdf>

Appendix B: Genetec Cameras

External Cameras

PD 18 N. Carroll
PD Blair St. & Main St. Beacon
PD Carroll St & Dayton St.
PD Carroll St. & Doty St.
PD Carroll St. & Main St.
PD Carroll St & W. Washington Ave.
PD Carroll St. & Wilson St.
PD Carroll St. at Lake Mendota
PD E. Washington Ave & Stoughton Rd
PD Frances St. & Dayton St.
PD Frances St. & State St Campus Garage
PD Frances St. at Lake Mendota
PD Gilman St & Hendry St.
PD Gilman St 400 Block
PD Henry St. at Lake Mendota
PD Lake St. & Mendota Ct.
PD Langon St. & Carroll St.
PD Langdon St & Carroll St.
PD Langdon St & Frances St.
PD Langdon St. & Henry St.
PD Langdon St. & Howard Pl.
PD Langdon St. & Lake St.
PD Langdon St. & Wisconsin Ave.
PD Mifflin St. & Bedford St.
PD Mifflin St. & Fairchild St.
PD State St. & Carroll St -cul de sac
PD State St.& Dayton St.
PD State St. & Frances St. North
PD State St.& Frances St. South
PD State St. & Gilman St. North
PD State St. & Gilman St. South
PD State St. & Lake St.
PD State St. Mifflin St. & Carroll St. East
PD State St. Mifflin St. & Carroll St. West
PD State St.& Mifflin St cul de sac
PD State St. 500 Block
PD State St. 600 Block
PD State St. 700 Block
PD State St. 800 Block
PD University Ave. 600 Block Fluno 1
PD University Ave. 600 Block Fluno 2
PD University Ave. 600 Block Fluno 3
PD Parks & Bike Path Cameras
PD Brittingham Park
PD Capital City Trail Brearly
PD Capital City Trail Dickenson

PD Capital City Trail Livingston
PD Capital City Trail Patterson
PD Capital City Trail Thorton
PD Gilman St & Peace Park
PD James Madison Park 1
PD James Madison Park 2
PD James Madison Park 3
PD Penn Park 1
PD Penn Park 2
PD State St. & Peace Park
PD Verona Rd SW Bike Path
PD Verona Rd. Underpass East
PD Verona Rd. Underpass West

Internal Cameras

PD CCB 1st Fl. Hallway
PD CCB 1st Fl. Lobby Center
PD CCB 1st Fl. Lobby Right
PD CCB 1st Fl Lobby Left
PD CCB 2nd Fl. Council Chambers
PD CCB 2nd Fl. MuniCourt Office Entry
PD CCB 2nd Fl. MuniCourt Office Hallway
PD CCB GR10 Lobby
PD CCB GR21 Lobby
PD CCB GR 22 Central PD Lobby
PD CCB GR 22 Lobby
PD CCB Property Claims Lobby
PD CCB Holding Cell
PD East District Front Lot
PD East District Intake- Overview
PD East District Panorama
PD East District Lobby Overview
PD East District Lobby Panorama
PD East District Lot 1 Center
PD East District Lot 1 Left
PD East District Lot 1 Right
PD East District Main Public Entrance
PD East District Squad Lot Center
PD East District Squad Lot Right
PD East District Squad Lot Left
PD East District Visitor Lot Center
PD East District Visitor Lot Right
PD East District Visitor Lot Left
PD Midtown District East Sidewalk
PD Midtown District Intake
PD Midtown District Intake Vestibule
PD Midtown District Lobby
PD Midtown District Mineral Point Road Center
PD Midtown District Mineral Point Road Entrance
PD Midtown District Mineral Point Road Right

PD Midtown District Mineral Point Road Left
PD Midtown District Parking North
PD Midtown District Parking Rear
PD Midtown District Sally Port
PD Midtown District Westmorland Rd. Center
PD Midtown District Westmorland Rd. Right
PD Midtown District Westmorland Rd. Entrance
PD Midtown District Westmorland Rd. Left
PD North District Intake Overview
PD North District Intake Panorama
PD North District Lobby Overview
PD North District Lobby Panorama
PD North District Main Entrance
PD North District Parking Lot 1
PD North District Parking Lot 2 Center
PD North District Parking Lot 2 Right
PD North District Parking Lot 2 Left
PD North District Parking Lot 3 Center
PD North District Parking Lot 3 right
PD North District Parking Lot 3 left
PD South District Exterior Front
PD South District Intake Overview
PD South District Lobby Overview
PD South District Lobby Panorama
PD South District Parking Lot 1 Overview
PD South District Parking Lot 1 Panorama
PD South District Parking Lot 2
PD South District Parking Lot 2
PD South District Parking Lot 3 Overview
PD South District Parking Lot 3 Panorama
PD South District Parking Lot Center
PD South District Parking Lot Left
PD South District Parking Lot Right
PD South District Vestibule Overview
PD South District Vestibule Panorama
PD Training Center Admin Entrance
PD Training Center Armory Overview
PD Training Center DAAT Room Overview
PD Training Center Main Entrance
PD Training Center Parking Lot
PD Training Center Range Entrance Overview
PD Training Center Range Overview
PD Training Center Range Exterior 1
PD Training Center Range Exterior 2
PD Training Center Scenario Bay Overview
PD West District Intake 1 Overview
PD West District Lobby 1 Overview
PD West District Parking Lot Back Overview
PD West District Parking Lot Back Panorama
PD West District Parking Lot Front Overview
PD West District Parking Lot Front Panorama

PD West District Parking Lot Side Overview
PD West District Parking Lot Side Panorama
PD West District Tower



City of Madison, Wisconsin

Municipal Court

Annual Surveillance Technology Report

2026

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Introduction

Summary

Municipal Court does not use surveillance technology.

Ordinance Requirements

This document is prepared pursuant to MGO 23.63(5), which states:

- (a) Each Department will conduct an annual review of its Surveillance Technology and ensure compliance with this Ordinance.*
- (b) Each Department will complete an Annual Surveillance Technology Report which will be submitted to the Common Council through a resolution. The Annual Surveillance Technology Report will include:*
 - 1. An inventory of current Surveillance Technology and the applicable policies;*
 - 2. How the Department has used the data collected by its Surveillance Technology;*
 - 3. How any Surveillance Data is being shared with other entities;*
 - 4. How well Surveillance Data management protocols are safeguarding individual information; and*
 - 5. Whether the Department has received any complaints or concerns about its Surveillance Technology use and the resolution of said complaints.*
- (c) The Common Council shall review and take action on the resolution accompanying the Annual Surveillance Technology Report.*

Surveillance Technologies

Below is a list of technologies used by the Department that were reviewed and met the ordinance definitional requirement of surveillance:

Reviewed Item	Description	Location	Type

Usage of Surveillance Technology

Surveillance Data Usage

N/A

Sharing Data with Other Entities

N/A

Safeguarding Individual Information

N/A

Complaints or Concerns

N/A

Appendix A: Supporting Policies



City of Madison, Wisconsin
Office Of the Independent Police Monitor
Annual Surveillance Technology Report
2026

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Introduction

Summary

The Office of the Independent Police Monitor does not have Surveillance Technology.

Ordinance Requirements

This document is prepared pursuant to MGO 23.63(5), which states:

- (a) Each Department will conduct an annual review of its Surveillance Technology and ensure compliance with this Ordinance.*
- (b) Each Department will complete an Annual Surveillance Technology Report which will be submitted to the Common Council through a resolution. The Annual Surveillance Technology Report will include:*
 - 1. An inventory of current Surveillance Technology and the applicable policies;*
 - 2. How the Department has used the data collected by its Surveillance Technology;*
 - 3. How any Surveillance Data is being shared with other entities;*
 - 4. How well Surveillance Data management protocols are safeguarding individual information; and*
 - 5. Whether the Department has received any complaints or concerns about its Surveillance Technology use and the resolution of said complaints.*
- (c) The Common Council shall review and take action on the resolution accompanying the Annual Surveillance Technology Report.*

Surveillance Technologies

Below is a list of technologies used by the Department that were reviewed and met the ordinance definitional requirement of surveillance:

Reviewed Item	Description	Location	Type

Usage of Surveillance Technology

Surveillance Data Usage

Sharing Data with Other Entities

Safeguarding Individual Information

Complaints or Concerns

Appendix A: Supporting Policies



City of Madison, Wisconsin

Parking Division

Annual Surveillance Technology Report

2026

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Introduction

Summary

The Parking Division has not made any significant changes to our video surveillance system in 2026. However, with the opening of the State Street Campus Lake Garage additional cameras were installed and have been added to the Surveillance Technologies table below.

Ordinance Requirements

This document is prepared pursuant to MGO 23.63(5), which states:

- (a) Each Department will conduct an annual review of its Surveillance Technology and ensure compliance with this Ordinance.*
- (b) Each Department will complete an Annual Surveillance Technology Report which will be submitted to the Common Council through a resolution. The Annual Surveillance Technology Report will include:*
 - 1. An inventory of current Surveillance Technology and the applicable policies;*
 - 2. How the Department has used the data collected by its Surveillance Technology;*
 - 3. How any Surveillance Data is being shared with other entities;*
 - 4. How well Surveillance Data management protocols are safeguarding individual information; and*
 - 5. Whether the Department has received any complaints or concerns about its Surveillance Technology use and the resolution of said complaints.*
- (c) The Common Council shall review and take action on the resolution accompanying the Annual Surveillance Technology Report.*

Surveillance Technologies

Below is a list of technologies used by the Department that were reviewed and met the ordinance definitional requirement of surveillance:

Reviewed Item	Description	Location	Type
	PK Overture Center Entry Exit 1	Overture Center Garage	Video Camera
	PK Overture Center Entry Exit 2	Overture Center Garage	Video Camera
	PK Overture Center Entry Exit 3	Overture Center Garage	Video Camera
	PK Overture Center Entry Exit 4	Overture Center Garage	Video Camera
	PK Overture Center Pay 1	Overture Center Garage	Video Camera
	PK Overture Center Pay 2	Overture Center Garage	Video Camera
	PK Overture Center Pay 3	Overture Center Garage	Video Camera
	PK Overture Center Pay 4	Overture Center Garage	Video Camera
	PK State St. Campus Frances Booth 1	SSCa Frances Garage	Video Camera
	PK State St. Campus Frances Booth 2	SSCa Frances Garage	Video Camera
	PK State St. Campus Frances Entry Exit 1	SSCa Frances Garage	Video Camera
	PK State St. Campus Frances Entry Exit 2	SSCa Frances Garage	Video Camera
	PK State St. Campus Frances Pay 1 & 2	SSCa Frances Garage	Video Camera
	PK State St. Capitol Dayton	State Street Capitol Garage	Video Camera

City of Madison 2026 Surveillance Technology Report Parking Division

Reviewed Item	Description	Location	Type
	PK State St. Capitol Entry Exit 1	State Street Capitol Garage	Video Camera
	PK State St. Capitol Entry Exit 2	State Street Capitol Garage	Video Camera
	PK State St. Capitol Entry Exit 3	State Street Capitol Garage	Video Camera
	PK State St. Capitol Entry Exit 4	State Street Capitol Garage	Video Camera
	PK State St. Capitol Johnson	State Street Capitol Garage	Video Camera
	PK State St. Capitol Lower	State Street Capitol Garage	Video Camera
	PK State St. Capitol Meter Dayton	State Street Capitol Garage	Video Camera
	PK State St. Capitol Meter North	State Street Capitol Garage	Video Camera
	PK State St. Capitol Pay 1	State Street Capitol Garage	Video Camera
	PK State St. Capitol Pay 2	State Street Capitol Garage	Video Camera
	PK Buckeye Lot Gilman St.	Buckeye Lot	Video Camera

City of Madison 2026 Surveillance Technology Report Parking Division

Reviewed Item	Description	Location	Type
	PK Buckeye Lot Gorham St.	Buckeye Lot	Video Camera
	PK Capitol Sq N Entry Exit 1	Capitol Square North Garage	Video Camera
	PK Capitol Sq N Entry Exit 2	Capitol Square North Garage	Video Camera
	PK Capitol Sq N Entry Exit 3 Webster	Capitol Square North Garage	Video Camera
	PK Capitol Sq N Entry Exit Permit	Capitol Square North Garage	Video Camera
	PK Capitol Sq N Pay 1	Capitol Square North Garage	Video Camera
	PK Capitol Sq N Pay 2	Capitol Square North Garage	Video Camera
	PK Capitol Sq N Pay 3	Capitol Square North Garage	Video Camera
	PK S Livingston St. Bicycle Entry	South Livingston St. Garage	Video Camera
	PK S Livingston St. Center Bay	South Livingston St. Garage	Video Camera
	PK S Livingston St. Driveway	South Livingston St. Garage	Video Camera

City of Madison 2026 Surveillance Technology Report Parking Division

Reviewed Item	Description	Location	Type
	PK S Livingston St. East Bay 2	South Livingston St. Garage	Video Camera
	PK S Livingston St. East Bay 3	South Livingston St. Garage	Video Camera
	PK S Livingston St. East Exterior	South Livingston St. Garage	Video Camera
	PK S Livingston St. Elevator 1	South Livingston St. Garage	Video Camera
	PK S Livingston St. Elevator 2	South Livingston St. Garage	Video Camera
	PK S Livingston St. Entry 3	South Livingston St. Garage	Video Camera
	PK S Livingston St. Entry Exit 1	South Livingston St. Garage	Video Camera
	PK S Livingston St. Entry Exit 2	South Livingston St. Garage	Video Camera
	PK S Livingston St. Exit 3	South Livingston St. Garage	Video Camera
	PK S Livingston St. Lobby 1	South Livingston St. Garage	Video Camera
	PK S Livingston St. Lobby 2	South Livingston St. Garage	Video Camera

City of Madison 2026 Surveillance Technology Report Parking Division

Reviewed Item	Description	Location	Type
	PK S Livingston St. Lobby 3	South Livingston St. Garage	Video Camera
	PK S Livingston St. Lobby 4	South Livingston St. Garage	Video Camera
	PK S Livingston St. Lobby 5	South Livingston St. Garage	Video Camera
	PK S Livingston St. Motorcycle	South Livingston St. Garage	Video Camera
	PK S Livingston St. NW Bay 2	South Livingston St. Garage	Video Camera
	PK S Livingston St. NW Bay 3	South Livingston St. Garage	Video Camera
	PK S Livingston St. NW Bay 4	South Livingston St. Garage	Video Camera
	PK S Livingston St. Pay 6	South Livingston St. Garage	Video Camera
	PK S Livingston St. Plaza	South Livingston St. Garage	Video Camera
	PK S Livingston St. Ramp	South Livingston St. Garage	Video Camera
	PK S Livingston St. Roof 1	South Livingston St. Garage	Video Camera

City of Madison 2026 Surveillance Technology Report Parking Division

Reviewed Item	Description	Location	Type
	PK S Livingston St. Roof 2	South Livingston St. Garage	Video Camera
	PK S Livingston St. Roof 3	South Livingston St. Garage	Video Camera
	PK S Livingston St. Roof 4	South Livingston St. Garage	Video Camera
	PK S Livingston St. South Stair 2	South Livingston St. Garage	Video Camera
	PK S Livingston St. South Stair 3	South Livingston St. Garage	Video Camera
	PK S Livingston St. South Stair 4	South Livingston St. Garage	Video Camera
	PK S Livingston St. South Stair 5	South Livingston St. Garage	Video Camera
	PK Wilson St. L1 Ambassador Window	Wilson Street Garage	Video Camera
	PK Wilson St. L1 Entry 1 & 2	Wilson Street Garage	Video Camera
	PK Wilson St. L1 Entry Exit 3	Wilson Street Garage	Video Camera
	PK Wilson St. L1 Exit 1 & 2	Wilson Street Garage	Video Camera
	PK Wilson St. L1 Office	Wilson Street Garage	Video Camera
	PK Wilson St. L1 South Lobby	Wilson Street Garage	Video Camera

City of Madison 2026 Surveillance Technology Report Parking Division

Reviewed Item	Description	Location	Type
	PK Wilson St. L1 Wilson Corridor Overview	Wilson Street Garage	Video Camera
	PK Wilson St. L1 Exit	Wilson Street Garage	Video Camera
	PK Wilson St. L1 Pedestrian	Wilson Street Garage	Video Camera
	PK Wilson St L2 Bike Center	Wilson Street Garage	Video Camera
	PK Wilson St L2 Doty Pedestrian	Wilson Street Garage	Video Camera
	PK Wilson St L2 Doty Ramp	Wilson Street Garage	Video Camera
	PK Wilson St L2 North Lobby	Wilson Street Garage	Video Camera
	PK Wilson St LL0 CB Center	Wilson Street Garage	Video Camera
	PK Wilson St LL0 CB North	Wilson Street Garage	Video Camera
	PK Wilson St LL0 Motorcycle	Wilson Street Garage	Video Camera
	PK Wilson St LL0 North Stairs	Wilson Street Garage	Video Camera
	PK Wilson St LL0 North	Wilson Street Garage	Video Camera
	PK Wilson St LL1 CB Center	Wilson Street Garage	Video Camera
	PK Wilson St LL1 CB South	Wilson Street Garage	Video Camera
	PK Wilson St LL1 EB Center	Wilson Street Garage	Video Camera
	PK Wilson St LL1 EB North	Wilson Street Garage	Video Camera
	PK Wilson St LL1 NB Center	Wilson Street Garage	Video Camera

City of Madison 2026 Surveillance Technology Report Parking Division

Reviewed Item	Description	Location	Type
	PK Wilson St LL1 North Lobby	Wilson Street Garage	Video Camera
	PK Wilson St LL1 North Stairs	Wilson Street Garage	Video Camera
	PK Wilson St LL1 South Lobby	Wilson Street Garage	Video Camera
	PK Wilson St LL1 WB Center	Wilson Street Garage	Video Camera
	PK Wilson St LL1 WB North	Wilson Street Garage	Video Camera
	PK Wilson St LL2 CB Center	Wilson Street Garage	Video Camera
	PK Wilson St LL2 CB North	Wilson Street Garage	Video Camera
	PK Wilson St LL2 CB South	Wilson Street Garage	Video Camera
	PK Wilson St LL2 EB Center	Wilson Street Garage	Video Camera
	PK Wilson St LL2 EB North	Wilson Street Garage	Video Camera
	PK Wilson St LL2 EB South	Wilson Street Garage	Video Camera
	PK Wilson St LL2 North Lobby	Wilson Street Garage	Video Camera
	PK Wilson St LL2 North Stairs	Wilson Street Garage	Video Camera
	PK Wilson St LL2 South Lobby	Wilson Street Garage	Video Camera
	PK Wilson St LL2 WB Center	Wilson Street Garage	Video Camera
	PK Wilson St LL2 WB North	Wilson Street Garage	Video Camera
	PK Wilson St LL3 CB Center	Wilson Street Garage	Video Camera

City of Madison 2026 Surveillance Technology Report Parking Division

Reviewed Item	Description	Location	Type
	PK Wilson St LL3 CB North	Wilson Street Garage	Video Camera
	PK Wilson St LL3 CB South	Wilson Street Garage	Video Camera
	PK Wilson St LL3 EB Center	Wilson Street Garage	Video Camera
	PK Wilson St LL3 EB North	Wilson Street Garage	Video Camera
	PK Wilson St LL3 EB South	Wilson Street Garage	Video Camera
	PK Wilson St LL3 North Lobby	Wilson Street Garage	Video Camera
	PK Wilson St LL3 North Stairs	Wilson Street Garage	Video Camera
	PK Wilson St LL3 South Lobby	Wilson Street Garage	Video Camera
	PK Wilson St LL3 WB Center	Wilson Street Garage	Video Camera
	PK Wilson St LL3 WB North	Wilson Street Garage	Video Camera
	PK Wilson St LL4 CB Center	Wilson Street Garage	Video Camera
	PK Wilson St LL4 CB North	Wilson Street Garage	Video Camera
	PK Wilson St LL4 CB South	Wilson Street Garage	Video Camera
	PK Wilson St LL4 EB Center	Wilson Street Garage	Video Camera
	PK Wilson St LL4 EB South	Wilson Street Garage	Video Camera
	PK Wilson St LL4 North Lobby	Wilson Street Garage	Video Camera
	PK Wilson St LL4 North Stairs	Wilson Street Garage	Video Camera

City of Madison 2026 Surveillance Technology Report Parking Division

Reviewed Item	Description	Location	Type
	PK Wilson St LL4 South Lobby	Wilson Street Garage	Video Camera
	PK Wilson St LL4 WB Center	Wilson Street Garage	Video Camera
	PK Wilson St LL4 WB North	Wilson Street Garage	Video Camera
	PD Frances St. & State St. Campus Garage	400 N Frances Street	Video Camera
	PD State St. & Carroll St. – cul de sac	100 N Carroll Street	Video Camera
	PD State St. & Dayton St.	200 State Street	Video Camera
	PD University Ave. 600 Block Fluno	600 University Avenue	Video Camera
	TE Broom St. & Mifflin St.	10 North Broom Street	Video Camera
	TE Doty St. & King St.	100 E Doty Street	Video Camera
	TE Martin Luther King Jr. Blvd. & Doty St.	200 MLK Jr. Blvd.	Video Camera
	TE University Ave. & Frances St. 1	300 N Frances Street	Video Camera
	TE University Ave. & Lake St.	600 University Avenue	Video Camera
	TE Webster St. & Hamilton St.	100 N Webster Street	Video Camera
	PK State St. Campus Lake Bus Bay L1 Hawthorne	SSCa Lake Garage	Video Camera
	PK State St. Campus Lake Bus Bay L1 Lake	SSCa Lake Garage	Video Camera
	PK State St. Campus Lake Hawthorne Bus Exterior Waiting Area L1	SSCa Lake Garage	Video Camera
	PK State St. Campus Lake Hawthorne Bus Interior Waiting Area L1	SSCa Lake Garage	Video Camera

City of Madison 2026 Surveillance Technology Report Parking Division

Reviewed Item	Description	Location	Type
	PK State St. Campus Lake L1 Bus Bay & Restrooms	SSCa Lake Garage	Video Camera
	PK State St. Campus Lake St. Entry 1	SSCa Lake Garage	Video Camera
	PK State St. Campus Lake St. Entry Exit 2	SSCa Lake Garage	Video Camera
	PK State St. Campus Lake St. Exit 1	SSCa Lake Garage	Video Camera
	PK State St. Campus Lake Lake Bus Exterior Waiting Area L1	SSCa Lake Garage	Video Camera
	PK State St. Campus Lake Southeast Bay L1	SSCa Lake Garage	Video Camera
	PK State St. Campus Lake Southeast L1 Elevator 3 Lobby POF 1	SSCa Lake Garage	Video Camera
	PK State St. Campus Lake East Bay L2		
	PK State St. Campus Lake Northeast Bay L2		
	PK State St. Campus Lake Northeast L2 Elevator 1 Lobby		
	PK State St. Campus Lake Northwest Bay L2		
	PK State St. Campus Lake Southeast Bay L2		
	PK State St. Campus Lake Southeast L2 Elevator 3 Lobby POF 2		
	PK State St. Campus Lake Southwest Bay L2		
	PK State St. Campus Lake West Bay L2		
	PK State St. Campus Lake East Bay L3		
	PK State St. Campus Lake Northeast Bay L3		

City of Madison 2026 Surveillance Technology Report Parking Division

Reviewed Item	Description	Location	Type
	PK State St. Campus Lake Northeast L3 Elevator 1 Lobby		
	PK State St. Campus Lake Northwest Bay L3		
	PK State St. Campus Lake Southeast Bay L3		
	PK State St. Campus Lake Southeast L3 Elevator 3 Lobby		
	PK State St. Campus Lake Southwest Bay L3		
	PK State St. Campus Lake West Bay L3		
	PK State St. Campus Lake East Bay L4		
	PK State St. Campus Lake Northeast Bay L4		
	PK State St. Campus Lake Northeast L4 Elevator 1 Lobby		
	PK State St. Campus Lake Northwest Bay L4		
	PK State St. Campus Lake Southeast Bay L4		
	PK State St. Campus Lake Southeast Bay L4 Elevator 3 Lobby		
	PK State St. Campus Lake Southwest Bay L4		
	PK State St. Campus Lake West Bay L4		
	PK State St. Campus Lake East Bay L5		
	PK State St. Campus Lake Northeast Bay L5		
	PK State St. Campus Lake Northeast L5 Elevator 1 Lobby		

City of Madison 2026 Surveillance Technology Report Parking Division

Reviewed Item	Description	Location	Type
	PK State St. Campus Lake Northwest Bay L5		
	PK State St. Campus Lake Southeast Bay L5		
	PK State St. Campus Lake Southeast Bay L5 Elevator 3 Lobby		
	PK State St. Campus Lake Southwest Bay L5		
	PK State St. Campus Lake West Bay L5		
	PK State St. Campus Lake East Bay L6		
	PK State St. Campus Lake Northeast Bay L6		
	PK State St. Campus Lake Northeast Bay L6 Elevator 1 Lobby		
	PK State St. Campus Lake Northwest Bay L6		
	PK State St. Campus Lake Southeast Bay L6		
	PK State St. Campus Lake Southeast L6 Elevator 3 Lobby		
	PK State St. Campus Lake Southwest Bay L6		
	PK State St. Campus Lake West Bay L6		
	PK State St. Campus Lake Northeast Bay LL		
	PK State St. Campus Lake Northeast LL Elevator 1 Lobby		
	PK State St. Campus Lake Southeast Bay LL City Parking		
	PK State St. Campus Lake Southeast LL Elevator 3 Lobby		

Usage of Surveillance Technology

Surveillance Data Usage

Live video is used by staff responding to helpline calls to assist customers. For example, if a customer cannot pay their parking fee at the exit, staff can view the camera to verify the vehicle plate number and mail a failure-to-pay notice to the customer, allowing them to pay later. Staff can also view the exit lane and adjacent surroundings to verify that the gate can be safely raised remotely to allow the customer to exit. The ability to respond to helpline calls remotely provides significantly faster response and customer resolution than dispatching an employee to respond to a facility in person. Video is also reviewed when there are customer disputes regarding parking fees and vehicle entry or exit time.

Video footage is reviewed and archived when there is an incident, such as intentional damage to gates. Cameras at the exit stations allow us to identify the vehicle that caused the damage, invoice the vehicle owner for repair costs, and issue a citation for a violation of City Ordinance 8.14(2)(c)4, "Causing Damage at a Municipal Parking Facility While Exiting."

Video is used to monitor/review operations such as timeframes of vehicle queuing and exit wait times and identify causes of backups to make operational customer service improvements.

Video recordings are temporarily stored on City Servers and automatically overwritten every two weeks/period determined by City IT for temporary retention unless an incident requires the archival of specific records. Parking Division staff do not have access permissions to download or share video data files. All archival requests are submitted through the Police Department for processing.

Sharing Data with Other Entities

The Parking Division does not provide data to other entities. City IT determines camera access rights for other departments.

Safeguarding Individual Information

Parking Division staff do not have direct access to the video files and can only view them in real-time or review video recordings from the previous two weeks before they are overwritten. No concerns have been raised/identified regarding protecting individual privacy and safeguarding information from the Parking Division's use of cameras in public parking facilities.

Complaints or Concerns

The Parking Division has not received any complaints or concerns regarding our surveillance policy.

Appendix A: Supporting Policies

Video Surveillance Policy for the City of Madison Parking Division

July 2026

1. The City of Madison Parking Division uses Video Surveillance Technology to meet the following objectives:
 - a. Assist customers with their facility visits, allow staff to provide better response times through remote assistance and helpline support, and monitor and review operational improvements.
 - b. Document activities occurring in or around Parking Division facilities to improve safety and security for customers, employees, and visitors.
 - c. Safeguard the Parking Division's revenue stream.
 - d. Validate facts in the case of incidents, such as those involving intentional damage to parking facility gates and equipment, personal injury, and personal property damage or incidents.
2. Signs in English and Spanish will be maintained at the entrances and exits of facilities for vehicular and pedestrian traffic, notifying the public that Surveillance Camera Technology is in use.
3. Staff training will be ongoing, provided by the employees' direct supervisors, and overseen by the Parking Operations Manager.
4. Account management and administration of the Surveillance Technology will be performed by the Parking Data and Analytics Manager.
5. Complaints regarding the Division's use of Surveillance Technology will be received by the Parking Operations Manager.
6. Access to Surveillance Technology and employee roles will be determined by the Parking Data and Analytics Manager and Parking Operations Manager. Only positions with an ongoing, regular, work-related need to view camera and video images will be authorized to have access permissions.
7. The Parking Data and Analytics Manager will notify City IT of necessary permission changes to ensure access to Surveillance Technology is revoked when an employee no longer has a job-related need to access it or is found to have inappropriately used it.
8. Staff training will be provided by the employee's direct supervisor(s) when initial access is granted, with annual refresher training on the policy and appropriate use of the technology. The Parking Data and Analytics Manager oversees the ongoing training and review of staff account access with City IT support.
9. City IT will oversee access limits for the Madison Police Department.
10. Video recordings are temporarily stored on City Servers and automatically overwritten every two weeks or as established by City IT for temporary retention. Parking Division staff do not have system access permissions to download, share, or store images or video files. In the event of an incident that requires the retention of specific video footage, all archival requests are

submitted to the Police Department for processing. Those images will be copied and kept as public records per Section 3.70 of the Madison General Ordinances.

11. Surveillance Technology shall not be used to visually or audibly monitor the interior of private dwellings. Most of the Parking Division's cameras are fixed and located within parking facilities without any possible view of a private dwelling. Limited personnel are authorized to change camera angles or views on cameras with that capability. Any Parking Division employee who moves a camera angle without authorization to do so or who uses cameras to attempt to record/monitor the interior of a private residence will have their access rights revoked immediately and is subject to disciplinary action.
12. City IT shall ensure that records are not destroyed during the pendency of any public records request, investigation, or civil or criminal litigation. Any public records request submitted to the Parking Division shall be promptly referred to the Police Department (within 1 business day) of receipt to ensure timely action and retention of the existing records requested. The Police Department is responsible for the archival of relevant records involving criminal investigations or litigation; however, the Parking Division will request the archival of video records when staff are aware of an incident that occurred in a parking facility and video evidence is likely to be relevant in a potential civil or criminal investigation or litigation.



**City of Madison, Wisconsin
Parks Division**

Annual Surveillance Technology Report

2026

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Introduction

Summary

The Parks Division is a large organization with very diverse facilities and operations, consisting of General Parks, Olbrich Botanical Gardens, Warner Park Community Recreation Center (WPCRC), and the Golf Enterprise Program. There are no cameras owned or maintained by the Parks Division located within any general park location or at the Olbrich Botanical Gardens Facility. Both WPCRC and Golf Enterprise own and maintain cameras within their facilities.

Warner Park Community Recreation Center (WPCRC) has 12 cameras throughout the facility's common areas. Cameras are not monitored continuously under normal circumstances but may be monitored for safety or security purposes. During 2025, there was no new surveillance technology added to the WPCRC's existing surveillance technology inventory.

Golf Enterprise has 3 cameras at Odana Hills Golf Course. Cameras are not monitored continuously under normal circumstances but may be monitored for safety or security purposes. During 2025, there was no new surveillance technology added to the Golf Enterprise's existing surveillance technology inventory.

Ordinance Requirements

This document is prepared pursuant to MGO 23.63(5), which states:

- (a) Each Department will conduct an annual review of its Surveillance Technology and ensure compliance with this Ordinance.*
- (b) Each Department will complete an Annual Surveillance Technology Report which will be submitted to the Common Council through a resolution. The Annual Surveillance Technology Report will include:*
 - 1. An inventory of current Surveillance Technology and the applicable policies;*
 - 2. How the Department has used the data collected by its Surveillance Technology;*
 - 3. How any Surveillance Data is being shared with other entities;*
 - 4. How well Surveillance Data management protocols are safeguarding individual information; and*
 - 5. Whether the Department has received any complaints or concerns about its Surveillance Technology use and the resolution of said complaints.*
- (c) The Common Council shall review and take action on the resolution accompanying the Annual Surveillance Technology Report.*

Surveillance Technologies

Below is a list of technologies used by the Department that were reviewed and met the ordinance definitional requirement of surveillance:

Reviewed Item	Description	Location	Type
Camera 1	Wired 1080p camera with infra-red, motion activated.	WPCRC Lobby	Indoor Camera
Camera 2	Wired 1080p camera with infra-red, motion activated.	WPCRC Front Desk	Indoor Camera
Camera 3	Wired 1080p camera with infra-red, motion activated.	WPCRC Game Room	Indoor Camera
Camera 4	Wireless 720p camera with infra-red, motion activated.	WPCRC Outside Driveway East	Indoor Camera
Camera 5	Wired 1080p camera with infra-red, motion activated.	WPCRC Gymnasium Hallway Rear	Indoor Camera
Camera 6	Wired 1080p camera with infra-red, motion activated.	WPCRC Gymnasium Court A	Indoor Camera
Camera 7	Wired 1080p camera with infra-red, motion activated.	WPCRC Gymnasium Court B	Indoor Camera
Camera 8	Wireless 720p camera with infra-red, motion activated.	WPCRC Outside Driveway West	Indoor Camera
Camera 9	Wired 1080p camera with infra-red, motion activated.	WPCRC Main Hall Front	Indoor Camera
Camera 11	Wired 1080p camera with infra-red, motion activated.	WPCRC Mall Hall Rear	Indoor Camera
Camera 12	Wired 1080p camera with infra-red, motion activated.	WPCRC Childcare-common area	Indoor Camera
Camera 16	Wireless 720p camera with infra-red, motion activated.	WPCRC Lobby Entrance	Indoor Camera
Video Security System	Lorex DV800 Series 16 channel DVR. Local video storage only. Not on City of Madison network, no remote access.	WPCRC Front Desk	DVR

Reviewed Item	Description	Location	Type
Video Surveillance System	Speco DVR8TL500 - DVR BOX, sim card, self-contained deletes after two days	Odana Hills Golf Course – Clubhouse – Interior	DVR
Camera 1	Constant stream, safe	Odana Hills	Indoor Camera
Camera 2	Golf shop	Odana Hills	Indoor Camera
Camera 3	Bar/concession	Odana Hills	Indoor Camera

Usage of Surveillance Technology for WPCRC:

Surveillance Data Usage

The primary use of surveillance data is to investigate incidents in the facility such as thefts, accidents, injuries, and property damage and support disciplinary actions for staff and facility users.

Sharing Data with Other Entities

Surveillance records are only shared with individuals directly involved in investigating and following up on the incident, including Park's Management and the Madison Police Department.

Safeguarding Individual Information

WPCRC surveillance cameras use digital video recorders (DVR) to store information. Video may be reviewed and downloaded when employees or the public report an incident requiring camera access. Video is available for 14 days from the time of the incident. After 14 days from the time of the incident, all data is overwritten and becomes unavailable. WPCRC Facility Manager or designee provides downloaded videos and images to the City of Madison Information Technology (IT) Department for storage on a secure network server.

WPCRC Program Coordinator, WPCRC Facility Manager, Parks Community Services Manager, Assistant Parks Superintendent, and Parks Superintendent have access to the login functions to review, save, and download footage from the surveillance cameras. All other staff have access to the view-only functions.

Surveillance from golf courses is stored DVR BOX with a sim card that is self-contained deletes after two days. These systems are in locked areas and can only be accessed by Golf Supervisors, Assistant, Assistant Parks Superintendent, and Parks Superintendent.

Complaints or Concerns

The Parks Division has not received complaints or concerns about its surveillance technology in any of these locations.

Appendix A: Supporting Policies

WPCRC SURVEILLANCE CAMERA POLICY

Purpose: This document is the Parks Division's policy for using surveillance cameras at the Warner Park Community Recreation Center (WPCRC), as required by APM 3-17. The primary purpose of this policy is to balance the City's interests in monitoring the use of the WPCRC, protecting the public safety of those in the facility, and respecting the privacy rights of the public and the associational/collective action rights of City employees. In addition, this policy promotes security for the public and City employees through timely surveillance of areas otherwise difficult to monitor.

Locations: The WPCRC surveillance camera system includes 13 cameras throughout the facility. Video monitoring occurs in common areas of the facility to include; building entrances and exits, lobby and reception area, hallways and corridors, gymnasium, game room, and the childcare room.

Monitoring by surveillance cameras shall not occur in the following areas:

- Bathrooms
- Lockers rooms
- Offices
- Maintenance and storage rooms

Downloading Videos and Images: WPCRC surveillance cameras use digital video recorders (DVR) to store information. The playback feature provides access to video footage. Video and images may be reviewed and downloaded when employees or the public reports an incident or accident. Video is available for 14 days from the time of the incident. After 14 days from the time of the incident, all data is overwritten and becomes unavailable. WPCRC Facility Manager or designee, as outlined in the Public Records section, will provide downloaded videos and images to the City of Madison Information Technology (IT) Department for storage on a secure network server.

Access, Use, and Monitoring: Surveillance records are only shared with individuals directly involved in investigating and following up on the incident, including Park's Management Team, Madison Police Department, the offending individual parents as appropriate, and others who may be directly involved in responding to the incident, including the City Attorney's Office and the City's Risk Manager. The Madison Police Department will be provided with immediate access to all data recordings that may constitute evidence of a crime, upon request, unless otherwise prohibited by law.

Surveillance cameras are not monitored continuously under normal operating conditions but may be monitored for safety and security purposes, including investigating thefts, accidents, misconduct, or property damage. Personnel with access to the surveillance cameras should be trained in the effective use of the equipment. Public notice of security monitoring is located on the facility entrance door.

The following list outlines examples of prohibited use of the surveillance cameras:

- Use of dummy or placebo cameras, personal webcam, or similar technology for surveillance purposes.
- Recording of audio for surveillance purposes.
- The use of a personal cell phone to record or monitor activity.

- Reasons unrelated to surveillance activity including videotaping athletic events for replay or post-game reviews or attendance for programs.

The following list provides additional expectations for the use of the surveillance cameras:

- Personnel, as outlined in the Levels of Access section, may review video from the surveillance cameras when an incident occurs.
- Complete the WPCRC Behavior Report Form with details, including the date, time, and location for incidents requiring video review and place in the WPCRC Facility Manager's box.

Levels of Access: The following individuals shall have access to the login functions to review, save, and download footage from the surveillance cameras. In addition, individuals may also have access to the remote access features.

- WPCRC Program Coordinator
- WPCRC Facility Manager
- Parks Community Services Manager
- Assistant Parks Superintendent
- Parks Superintendent
- WPCRC Maintenance Mechanic shall have access to the Admin login function for maintenance, training, and revocation of access to the surveillance cameras.
- Staff not listed in this section shall have access to the view-only functions.
- Information Technology staff may have access to the surveillance records and equipment as needed to maintain, service, or operate the system.

When any of the above listed persons are no longer in the listed job title, their access to the surveillance records shall be revoked. Revoking this access shall be the responsibility of the Assistant Parks Superintendent, and in their absence, the Parks Superintendent.

Other Responsibilities:

Assistant Parks Superintendent

- Authorize copies of surveillance videos or images and the release of records.
- Submit the Annual Surveillance Technology Report to the Common Council.
- Periodically review this policy and make recommendations for revisions to the Board of Parks Commissioners.
- Receive complaints regarding the use of surveillance cameras.
- Conduct an annual review of surveillance technology to ensure compliance with city ordinance MGO Section 23.63.
- Periodically review staff access and use of the surveillance technology

Public Records

- In consultation with the City Attorney's office, WPCRC will maintain, as a public record, images downloaded from the recorders following the video record retention policy outlined below.
- In cases where follow-up action is taken, the images will become part of the files for the incident and be maintained under the video record retention policy outlined below. During the pendency of any public records request, investigation or civil or criminal litigation, no applicable records shall be destroyed.
- The Assistant Parks Superintendent serves as the open records custodian for Parks.

- Records are stored on a secure network server maintained by the City of Madison IT Department. In addition to IT Department staff and representatives of the City Attorney's Office, the following individuals shall have access to the secured network folder.
 - WPCRC Program Coordinator
 - WPCRC Facility Manager
 - Parks Community Services Manager
 - Assistant Parks Superintendent
 - Parks Superintendent

Record Retention Policy:

Category	Default
MPD-WPCRC Video	
Parks Superintendent Requests	365 Days
Workers Comp	365 Days
Employee Misconduct	365 Days
User Misconduct	365 Days
Complaints	365 Days
Misc	365 Days
Accidents Slip & Falls Sports & Fitness activities Community programs, rentals, and events Other facility accidents or injuries	4 Years

Training Protocol

The Parks Division employees identified above who have access to the surveillance records will be trained annually, or upon commencement of their employment, on their duties and responsibilities under this Policy. The Assistant Parks Superintendent shall be responsible for this training. No employee shall have access to surveillance records until they have received this training.



City of Madison, Wisconsin
Public Health Madison & Dane County
Annual Surveillance Technology Report
2026

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Introduction

Summary

Public Health Madison & Dane County does not have any surveillance technology and has not added any surveillance technology in 2026.

Ordinance Requirements

This document is prepared pursuant to MGO 23.63(5), which states:

- (a) Each Department will conduct an annual review of its Surveillance Technology and ensure compliance with this Ordinance.*
- (b) Each Department will complete an Annual Surveillance Technology Report which will be submitted to the Common Council through a resolution. The Annual Surveillance Technology Report will include:*
 - 1. An inventory of current Surveillance Technology and the applicable policies;*
 - 2. How the Department has used the data collected by its Surveillance Technology;*
 - 3. How any Surveillance Data is being shared with other entities;*
 - 4. How well Surveillance Data management protocols are safeguarding individual information; and*
 - 5. Whether the Department has received any complaints or concerns about its Surveillance Technology use and the resolution of said complaints.*
- (c) The Common Council shall review and take action on the resolution accompanying the Annual Surveillance Technology Report.*

Surveillance Technologies

Below is a list of technologies used by the Department that were reviewed and met the ordinance definitional requirement of surveillance:

Reviewed Item	Description	Location	Type
<i>Main Entrance Camera</i>	<i>A fixed-dome camera is located near the main entrance into the lobby of our facility. It captures visitors and staff that enter the main entrance doors.</i>	<i>City-County Building</i>	<i>Fixed-dome camera</i>

Usage of Surveillance Technology

Surveillance Data Usage

Sharing Data with Other Entities

Safeguarding Individual Information

Complaints or Concerns

Appendix A: Supporting Policies



City of Madison, Wisconsin

Planning Division

Annual Surveillance Technology Report

2026

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Introduction

Summary

The Planning Division does not use surveillance technology, and as such has had no changes to this report in the last year.

Ordinance Requirements

This document is prepared pursuant to MGO 23.63(5), which states:

- (a) Each Department will conduct an annual review of its Surveillance Technology and ensure compliance with this Ordinance.*
- (b) Each Department will complete an Annual Surveillance Technology Report which will be submitted to the Common Council through a resolution. The Annual Surveillance Technology Report will include:*
 - 1. An inventory of current Surveillance Technology and the applicable policies;*
 - 2. How the Department has used the data collected by its Surveillance Technology;*
 - 3. How any Surveillance Data is being shared with other entities;*
 - 4. How well Surveillance Data management protocols are safeguarding individual information; and*
 - 5. Whether the Department has received any complaints or concerns about its Surveillance Technology use and the resolution of said complaints.*
- (c) The Common Council shall review and take action on the resolution accompanying the Annual Surveillance Technology Report.*

Surveillance Technologies

Below is a list of technologies used by the Department that were reviewed and met the ordinance definitional requirement of surveillance:

Reviewed Item	Description	Location	Type
N/A	N/A	N/A	N/A

Usage of Surveillance Technology

Surveillance Data Usage

N/A

Sharing Data with Other Entities

N/A

Safeguarding Individual Information

N/A

Complaints or Concerns

N/A

Appendix A: Supporting Policies

N/A



City of Madison, Wisconsin
Streets and Urban Forestry Division
Annual Surveillance Technology Report
2026

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Introduction

Summary

No changes from previous years.

Ordinance Requirements

This document is prepared pursuant to MGO 23.63(5), which states:

- (a) Each Department will conduct an annual review of its Surveillance Technology and ensure compliance with this Ordinance.*
- (b) Each Department will complete an Annual Surveillance Technology Report which will be submitted to the Common Council through a resolution. The Annual Surveillance Technology Report will include:*
 - 1. An inventory of current Surveillance Technology and the applicable policies;*
 - 2. How the Department has used the data collected by its Surveillance Technology;*
 - 3. How any Surveillance Data is being shared with other entities;*
 - 4. How well Surveillance Data management protocols are safeguarding individual information; and*
 - 5. Whether the Department has received any complaints or concerns about its Surveillance Technology use and the resolution of said complaints.*
- (c) The Common Council shall review and take action on the resolution accompanying the Annual Surveillance Technology Report.*

Surveillance Technologies

Below is a list of technologies used by the Department that were reviewed and met the ordinance definitional requirement of surveillance:

Reviewed Item	Description	Location	Type
Security Cameras	Captures the yard and public drop off areas	W. Badger Rd Yard, Sycamore Ave Yard, Southpoint Dr Yard, Transfer Station Yard	Security Camera

Usage of Surveillance Technology

Surveillance Data Usage

Cameras are used primarily for security overnight, occasionally used to settle disputes with the public, locate equipment, check on staff progress loading sand/salt in the winter.

Sharing Data with Other Entities

This is used for internal division use only.

Safeguarding Individual Information

No individual information is collected, the images are deleted approx.. 10 days after capture, only Public Works General Supervisor's and above have as the ability to rewind and review camera data and only for about ten days.

Complaints or Concerns

None, we do have signs posted at the entrance that the area is under video surveillance.

Appendix A: Supporting Policies



City of Madison, Wisconsin

Traffic Engineering

Annual Surveillance Technology Report

2026

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Sharing Data with Other Entities	Error! Bookmark not defined.
Safeguarding Individual Information	Error! Bookmark not defined.
Complaints or Concerns	Error! Bookmark not defined.
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Introduction

Summary

Traffic Engineering staff continue to use surveillance cameras located on critical streets and street intersections throughout the City. The purpose of these cameras is to monitor, study, and analyze traffic volume, flow, and crashes.

Ordinance Requirements

This document is prepared pursuant to MGO 23.63(5), which states:

- (a) Each Department will conduct an annual review of its Surveillance Technology and ensure compliance with this Ordinance.*
- (b) Each Department will complete an Annual Surveillance Technology Report which will be submitted to the Common Council through a resolution. The Annual Surveillance Technology Report will include:*
 - 1. An inventory of current Surveillance Technology and applicable policies.*
 - 2. How the Department has used the data collected by its Surveillance Technology.*
 - 3. How any Surveillance Data is being shared with other entities.*
 - 4. How well Surveillance Data management protocols are safeguarding individual information; and*
 - 5. Whether the Department has received any complaints or concerns about its Surveillance Technology use and the resolution of said complaints.*
- (c) The Common Council shall review and take action on the resolution accompanying the Annual Surveillance Technology Report.*

Surveillance Technologies

Below is a list of technologies used by the Department that were reviewed and met the ordinance definitional requirement of surveillance:

See Addendum

Usage of Surveillance Technology

Surveillance Data Usage

Traffic Engineering staff utilize surveillance cameras positioned at key streets and intersections throughout the city to monitor and analyze traffic conditions. These cameras are used exclusively for studying traffic volume, flow patterns, and crash incidents. The video supports both short-term and long-term adjustments to traffic signal controllers and other traffic control devices. Real-time monitoring allows staff to manually or remotely modify traffic control measures—such as signals, signs, cones, and barricades—to enhance traffic flow, reduce congestion, improve safety, and minimize related environmental impacts.

Sharing Data with Other Entities

Other agencies such as Madison Police Department and Metro Transit use Traffic Engineering cameras to monitor operations.

Safeguarding Individual Information

The sole purpose of these cameras, as used by Traffic Engineering, is to monitor traffic conditions and the operation of streets and sidewalks. They are not used to identify individuals, and no attempts are made to collect personal information.

Complaints or Concerns

None

Appendix A: Supporting Policies

Camera Name	Location
TE Aberg Ave. & Shopko Dr.	Aberg Ave & Shopko Dr
TE American Pkwy. & Eastpark Blvd.	American Pkwy & Eastpark
TE Anderson St. & Wright St.	Anderson & Wright
TE Bassett St. & Mifflin St.	Bassett & Mifflin
TE Beltline & Fish Hatchery Rd. North	Beltline & Fish Hatchery North
TE Beltline & Fish Hatchery Rd. South	Beltline & Fish Hatchery South
TE Beltline & Gammon Rd. North	Beltline & Gammon North
TE Beltline & Gammon Rd. South	Beltline & Gammon South
TE Beltline & Mineral Point Rd. West	Beltline & Mineral Point West
TE Beltline & Old Sauk Rd. East	Beltline & Old Sauk East
TE Beltline & Old Sauk Rd. West	Beltline & Old Sauk West
TE Beltline & Park St. North	Beltline & Park North
TE Beltline & Rimrock Rd. North	Beltline & Rimrock North
TE Beltline & Rimrock Rd. South	Beltline & Rimrock South
TE Beltline & Todd Dr.	Todd & W. Beltline
TE Beltline & Todd Dr. East	Beltline & Todd Dr. East
TE Beltline & Whitney Way North	Beltline & Whitney North
TE Beltline & Whitney Way South	Beltline & Whitney South
TE Broadway & Copps Ave.	Broadway & Copps Ave
TE Broadway & Frazier Ave.	Broadway & Frazier Ave
TE Broadway & Monona Dr.	Broadway & Monona Dr
TE Broom St. & Mifflin St.	Broom & Mifflin
TE Charter St. & Spring St.	Charter St & Spring St
TE Cottage Grove Rd. & Acewood Blvd.	Cottage Grove & Acewood
TE Cottage Grove Rd. & Atlas Ave.	Cottage Grove & Atlas
TE Cottage Grove Rd. & Thompson Dr.	Cottage Grove & Thompson
TE Doty St. & Hamilton St. & Fairchild St.	Doty & S. Hamilton & Fairchild
TE Doty St. & King St.	Doty & King
TE E. Washington Ave. & Baldwin St.	E. Washington & Baldwin
TE E. Washington Ave. & Blair St.	E. Washington & Blair
TE E. Washington Ave. & East Springs Dr.	E. Washington & East Springs
TE E. Washington Ave. & Fair Oaks Ave.	E. Washington & Fair Oaks
TE E. Washington Ave. & First St.	E. Washington & First St.
TE E. Washington Ave. & Fourth St.	E. Washington & Fourth St
TE E. Washington Ave. & Lien Rd.	E. Washington & Lien Rd
TE E. Washington Ave. & Marquette St.	E. Washington & Marquette
TE E. Washington Ave. & Mendota St.	E. Washington & Mendota
TE E. Washington Ave. & Milwaukee St. & North St.	E. Washington & Milwaukee & North
TE E. Washington Ave. & Paterson St.	E Washington & Paterson
TE E. Washington Ave. & Pinckney St.	E. Washington & Pinckney
TE E. Washington Ave. & Thierer Rd.	E. Washington & Thierer
TE E. Washington Ave. & Webster St.	E. Washington & Webster

TE E. Washington Ave. & Zeier Rd.	E. Washington & Zeier
TE Elver Park & McKenna Blvd.	Elver & McKenna
TE Fish Hatchery Rd. & Badger Rd.	Fish Hatchery & Badger Rd
TE Fish Hatchery Rd. & McKee Rd.	Fish Hatchery Rd & McKee Rd
TE Gammon Rd. & Odana Rd.	Gammon Rd & Odana Rd
TE Gammon Rd. & Watts Rd.	Gammon & Watts
TE Gorham St. & Broom St.	Gorham & Broom
TE Gorham St. & Franklin St.	Gorham & Franklin
TE Gorham St. & Wisconsin Ave.	Gorham & Wisconsin
TE Hamilton St. & Henry St. & Wilson St.	Hamilton & Henry & Wilson
TE Highland Ave & Observatory Dr.	Highland & Observatory
TE Highland Ave. & VA Hospital Entrance	Highland & VA Hospital Entrance
TE John Nolen Dr. & Blair St. & Wilson St.	John Nolen & Blair & Wilson
TE John Nolen Dr. & Broom St.	John Nolen & Broom St
TE John Nolen Dr. & North Shore Dr.	John Nolen & North Shore Dr
TE John Nolen Dr. & Olin Ave.	John Nolen & Olin
TE John Nolen Dr. & Rimrock Rd.	John Nolen & Rimrock Rd
TE Johnson St. & Baldwin St.	Johnson & Baldwin
TE Johnson St. & Bassett St.	Johnson St & Bassett St
TE Johnson St. & Blair St.	Johnson & Blair
TE Johnson St. & Butler St. & Hamilton St.	Johnson St & Butler & Hamilton
TE Johnson St. & First St.	Johnson St & First St
TE Johnson St. & Frances St.	Johnson & Frances
TE Johnson St. & Park St.	Johnson St & Park St
TE Johnson St. & Wisconsin Ave.	Johnson St & Wisconsin Ave
TE King St. & Pinckney St. & Main St.	King & Pinckney & Main
TE Martin Luther King Jr. Blvd. & Doty St.	MLK & Doty
TE Martin Luther King Jr. Blvd. & Main St.	MLK & Main
TE McKee Rd. & Seminole Hwy.	McKee Rd & Seminole Hwy
TE Mifflin St. & Pinckney St.	Mifflin & Pinckney
TE Milwaukee St. & Fair Oaks Ave.	Milwaukee Fair Oaks
TE Mineral Point Rd. & Gammon Rd.	Mineral Point & Gammon
TE Mineral Point Rd. & Grand Canyon Dr.	Mineral Point & Grand Canyon
TE Mineral Point Rd. & High Point Rd	Mineral Point & High Point
TE Mineral Point Rd. & Island Dr.	Mineral Point & Island
TE Mineral Point Rd. & Junction Rd.	Mineral Point Junction Rd
TE Mineral Point Rd. & Midvale Blvd.	Mineral Point Rd & Midvale Blvd
TE Mineral Point Rd. & Rosa Rd.	Mineral Point & Rosa
TE Mineral Point Rd. & South Point Rd.	Mineral Point Rd & South Point
TE Mineral Point Rd. & Westfield Rd.	Mineral Point & Westfield
TE Mineral Point Rd. & Whitney Way	Mineral Point & Whitney
TE Northport Dr. & Dryden Dr.	Northport & Dryden
TE Northport Dr. & Sherman Ave.	Northport & Sherman Ave

TE Northport Dr. & Troy Dr.	Northport Dr & Troy Drive
TE Old Sauk Rd. & Excelsior Dr.	Old Sauk & Excelsior
TE Old Sauk Rd. & High Point Rd.	Old Sauk & High Point
TE Old Sauk Rd. & Junction Rd.	Old Sauk & Junction Rd
TE Old Sauk Rd. & Pleasant View Rd.	Old Sauk & Pleasant View
TE Packers Ave. & Commercial Ave.	Packers & Commercial Ave
TE Packers Ave. & International Ln.	Packers & International Lane
TE Packers Ave. & Northport Dr.	Packers & Northport
TE Park St. & Badger Rd.	Park & Badger
TE Park St. & Buick St.	Park & Buick
TE Park St. & Fish Hatchery Rd.	Park St & Fish Hatchery Rd
TE Park St. & Olin Ave.	Park St. & Olin
TE Park St. & W. Washington Ave.	Park & W. Washington
TE Pleasant View Rd. & McKee Rd.	Pleasant View & McKee
TE Pleasant View Rd. & Midtown Rd.	Pleasant View & Midtown
TE Raymond Rd. & McKenna Blvd.	Raymond & McKenna
TE Raymond Rd. & Whitney Way	Raymond & Whitney
TE Regent St. & Breese Ter	Regent & Breese
TE Regent St. & Mills St.	Regent & Mills
TE Regent St. & Monroe St.	Regent & Monroe
TE Regent St. & Park St.	Regent & Park
TE Regent St. & Randall Ave.	Regent & Randall
TE Rimrock Rd. & Moorland Rd.	Rimrock & Moorland
TE Schroeder Rd. & Gammon Rd.	Schroeder & Gammon
TE Segoe Rd. & Sheboygan Ave.	Segoe & Sheboygan
TE Sherman Ave. & Aberg Ave.	Sherman Ave & Aberg Ave
TE State St. & Gorham St.	State & Gorham
TE State St. & Johnson St.	State & Johnson
TE University Ave. & Babcock Dr.	TE University Ave. & Babcock Dr.
TE University Ave. & Bassett St.	University & Bassett
TE University Ave. & Frances St. 1	University Ave & Frances St
TE University Ave. & Frances St. 2	University & Frances 2
TE University Ave. & Highland Ave.	University Ave & Highland Ave
TE University Ave. & Lake St.	University Ave & Lake St
TE University Ave. & Midvale Blvd.	University Ave & Midvale Blvd
TE University Ave. & Park St.	University Ave & Park St
TE University Ave. & Ridge St.	University Ave & Ridge St
TE University Ave. & Segoe Rd.	University Ave & Segoe Rd
TE University Ave. & Shorewood Blvd.	University Ave & Shorewood Blvd
TE University Ave. & Spring Harbor Dr.	University Ave & Spring Harbor Dr
TE University Ave. & University Bay Dr.	TE University Ave. & University Bay Dr.
TE University Ave. & Walnut St.	University Ave & Walnut
TE University Ave. & Whitney Way	University Ave & Whitney Way

TE University Bay Dr. & Overlook Ter.
TE W. Washington Ave. & Bassett St.
TE W. Washington Ave. & Bedford St.
TE W. Washington Ave. & Broom St.
TE W. Washington Ave. & Fairchild St.
TE W. Washington Ave. & Proudfit St.
TE Webster St. & Hamilton St.
TE Whitney Way & Odana Rd.
TE Wisconsin Ave. & Dayton St.
TE Wisconsin Ave. & Mifflin St.

University Ave & Overlook Ter
W. Washington & Bassett
W. Washington & Bedford
W. Washington & Broom
W Washington & Fairchild St
W. Washington & Proudfit
Webster St & N Hamilton St
Whitney Way & Odana Rd
Wisconsin & Dayton
Wisconsin & Mifflin



City of Madison, Wisconsin
Department of Transportation
Annual Surveillance Technology Report
2026

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Introduction

Summary

The director's office and planning team in the Department of Transportation are not using any Surveillance Technology.

Divisions within the Department (Metro, Traffic Engineering, Parking) will file their own reports.

Ordinance Requirements

This document is prepared pursuant to MGO 23.63(5), which states:

- (a) Each Department will conduct an annual review of its Surveillance Technology and ensure compliance with this Ordinance.*
- (b) Each Department will complete an Annual Surveillance Technology Report which will be submitted to the Common Council through a resolution. The Annual Surveillance Technology Report will include:*
 - 1. An inventory of current Surveillance Technology and the applicable policies;*
 - 2. How the Department has used the data collected by its Surveillance Technology;*
 - 3. How any Surveillance Data is being shared with other entities;*
 - 4. How well Surveillance Data management protocols are safeguarding individual information; and*
 - 5. Whether the Department has received any complaints or concerns about its Surveillance Technology use and the resolution of said complaints.*
- (c) The Common Council shall review and take action on the resolution accompanying the Annual Surveillance Technology Report.*

Surveillance Technologies

Below is a list of technologies used by the Department that were reviewed and met the ordinance definitional requirement of surveillance:

Reviewed Item	Description	Location	Type
	n/a		

Usage of Surveillance Technology

Surveillance Data Usage

n/a

Sharing Data with Other Entities

n/a

Safeguarding Individual Information

n/a

Complaints or Concerns

n/a

Appendix A: Supporting Policies

n/a



City of Madison, Wisconsin

Water Utility

Annual Surveillance Technology Report

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Introduction

Summary

This past year, the Water Utility had two facilities that underwent capital improvements. These sites were Well 15 (3900 E Washington Avenue) and Well 19 (2526 Lake Mendota Drive). Part of these improvements involved replacing out dated cameras and placing additional, non-public-facing cameras to improve surveillance at these facilities. The camera replacements/additions at Well 15 were approved by City IT as part of TDX Ticket “Water Utility Well 15” (Service Request ID: 24457076). The camera replacements/additions at Well 19 were approved by City IT as part of TDX Ticket “Water Utility Well 19 Cameras” (Service Request ID: 24457637).

The only other changes to the camera system this past year were the in-kind replacement of failed cameras.

Ordinance Requirements

This document is prepared pursuant to MGO 23.63(5), which states:

- (a) Each Department will conduct an annual review of its Surveillance Technology and ensure compliance with this Ordinance.*
- (b) Each Department will complete an Annual Surveillance Technology Report which will be submitted to the Common Council through a resolution. The Annual Surveillance Technology Report will include:*
 - 1. An inventory of current Surveillance Technology and the applicable policies;*
 - 2. How the Department has used the data collected by its Surveillance Technology;*
 - 3. How any Surveillance Data is being shared with other entities;*
 - 4. How well Surveillance Data management protocols are safeguarding individual information; and*
 - 5. Whether the Department has received any complaints or concerns about its Surveillance Technology use and the resolution of said complaints.*
- (c) The Common Council shall review and take action on the resolution accompanying the Annual Surveillance Technology Report.*

Surveillance Technologies

Below is a list of technologies used by the Department that were reviewed and met the ordinance definitional requirement of surveillance:

Reviewed Item	Description	Location	Type
Pump Room	Interior camera monitoring the building's main entrance and pump room.	Unit Well 6	Fixed – fisheye camera
North Hatches	Exterior camera monitoring the north roof accesses into the water reservoir.	Unit Well 6	Fixed – bullet camera
South Hatch	Exterior camera monitoring the south roof access into the water reservoir.	Unit Well 6	Fixed – bullet camera
Front Parking	Exterior camera monitoring the building's main entrance and the site parking spot.	Unit Well 6	Fixed – dome camera
Parking	Exterior camera monitoring the chemical storage room entrance, building front entrance, and parking spot outside of the chemical room.	Unit Well 7	Fixed – dome camera
Generator Door	Exterior camera monitoring the generator room entrance.	Unit Well 7	Fixed – dome camera
Pump Room Entry	Interior camera monitoring the front and side building entrances.	Unit Well 7	Fixed – dome camera
Chemical Room Door	Exterior camera monitoring the chemical storage room entrance.	Unit Well 7	Fixed – dome camera

City of Madison 2026 Surveillance Technology Report (Water Utility)

Reviewed Item	Description	Location	Type
Side Door	Exterior camera monitoring the building side entrance and the parking spot for the building side entrance.	Unit Well 7	Fixed – dome camera
Front Entrance	Exterior camera monitoring the building front entrance.	Unit Well 7	Fixed – dome camera
Hatches	Exterior camera monitoring the roof accesses into the water reservoir.	Unit Well 7	Fixed – dome camera
Booster Pump Area	Interior camera monitoring the area near the booster pumps.	Unit Well 7	Fixed – dome camera
Pump Room PTZ	Interior camera monitoring the front and side building entrances, the filter area, and the entrance into the generator room.	Unit Well 7	PTZ – dome camera
Pump Room	Interior camera monitoring the building’s main entrance.	Unit Well 8	Fixed – dome camera
Hatch	Exterior camera monitoring the roof access into the water reservoir.	Unit Well 8	Fixed – bullet camera
Parking	Exterior camera monitoring the building’s main entrance and the site parking spot.	Unit Well 8	Fixed – dome camera
Booster Pump Room	Interior camera monitoring the building main entrance and the booster pump room.	Unit Well 9	Fixed – dome camera
Hatch	Exterior camera monitoring the water reservoir pit entrance and water reservoir climbing pilaster entrance.	Unit Well 9	Fixed – bullet camera
Parking	Exterior camera monitoring the building’s main entrance and the site parking spot.	Unit Well 9	Fixed – dome camera

City of Madison 2026 Surveillance Technology Report (Water Utility)

Reviewed Item	Description	Location	Type
Overflow	Exterior camera monitoring the water reservoir overflow discharge pipe.	Unit Well 9	Fixed – bullet camera
Well Pump Room	Interior camera monitoring the well pump room, the chlorine room entrance, and the fluoride room entrance.	Unit Well 9	Fixed – dome camera
Well Pump Room	Interior camera monitoring the building’s main entrance and well pump room.	Unit Well 11	Fixed – dome camera
Hatch	Exterior camera monitoring the roof accesses into the water reservoir.	Unit Well 11	Fixed – bullet camera
Parking	Exterior camera monitoring the building’s main entrance and the site parking spot.	Unit Well 11	Fixed – dome camera
Booster Pump Room	Interior camera monitoring the booster pump room.	Unit Well 11	Fixed – dome camera
Well Pump Room	Interior camera monitoring the building’s main entrance and well pump room.	Unit Well 12	Fixed – dome camera
Hatch	Exterior camera monitoring the roof accesses into the water reservoir.	Unit Well 12	Fixed – bullet camera
Parking/Entry	Exterior camera monitoring the building’s main entrance and the site parking spot.	Unit Well 12	Fixed – dome camera
Booster Pump Room	Interior camera monitoring the booster pump room.	Unit Well 12	Fixed – dome camera
Well Pump Room	Interior camera monitoring the building’s main entrance and well pump room.	Unit Well 13	Fixed – dome camera

City of Madison 2026 Surveillance Technology Report (Water Utility)

Reviewed Item	Description	Location	Type
Hatches	Exterior camera monitoring the roof accesses into the water reservoir.	Unit Well 13	Fixed – bullet camera
Parking	Exterior camera monitoring the building’s main entrance and the site parking spot.	Unit Well 13	Fixed – dome camera
Booster Pump Room	Interior camera monitoring the booster pump room.	Unit Well 13	Fixed – dome camera
Well Pump Room	Interior camera monitoring the building’s main entrance and well pump room.	Unit Well 14	Fixed – dome camera
Hatches	Exterior camera monitoring the roof accesses into the water reservoir.	Unit Well 14	Fixed – bullet camera
Parking/Entry	Exterior camera monitoring the building’s main entrance and the site parking spot.	Unit Well 14	Fixed – dome camera
Booster Pump Room	Interior camera monitoring the booster pump room.	Unit Well 14	Fixed – dome camera
Int. Filter Room	Interior camera monitoring the filter room.	Unit Well 15	Fixed – dome camera
Ext. MCC Room Entrance	Exterior camera monitoring the MCC room entrance on the rear side of the building.	Unit Well 15	Fixed – dome camera
Int. Pump Room	Interior camera monitoring the booster and well pump room.	Unit Well 15	Fixed – dome camera
Ext. Pump Room Entrance	Exterior camera monitoring the entrance into the pump room and the parking lot for the site.	Unit Well 15	Fixed – dome camera

City of Madison 2026 Surveillance Technology Report (Water Utility)

Reviewed Item	Description	Location	Type
Ext. Chemical Room Entrance	Exterior camera monitoring the entrance into the chemical room.	Unit Well 15	Fixed – dome camera
Pump Room	Interior camera monitoring the building’s main entrance.	Unit Well 16	Fixed – dome camera
Hatches	Exterior camera monitoring the roof accesses into the water reservoir.	Unit Well 16	Fixed – dome camera
Parking	Exterior camera monitoring the building’s main entrance and the site parking spot.	Unit Well 16	Fixed – dome camera
Pump Room	Interior camera monitoring the building’s main entrance.	Unit Well 17	Fixed – dome camera
North Hatch	Exterior camera monitoring the north roof access into the water reservoir.	Unit Well 17	Fixed – dome camera
South Hatch	Exterior camera monitoring the south roof access into the water reservoir.	Unit Well 17	Fixed – dome camera
Parking/Entry	Exterior camera monitoring the building main entrance, chemical storage room entrance, and the site parking spot.	Unit Well 17	Fixed – dome camera
Pump Room	Interior camera monitoring the building main entrance and booster pump area.	Unit Well 18	Fixed – dome camera
Hatches	Exterior camera monitoring the roof accesses into the water reservoir.	Unit Well 18	Fixed – bullet camera
Front Parking	Exterior camera monitoring the building’s main entrance and the site parking spot.	Unit Well 18	Fixed – dome camera

City of Madison 2026 Surveillance Technology Report (Water Utility)

Reviewed Item	Description	Location	Type
Chemical Parking	Exterior camera monitoring the chemical storage room entrance and the chemical storage room parking spot.	Unit Well 18	Fixed – bullet camera
Ext. Backwash Tanks	Exterior camera monitoring the filter backwash tank hatches.	Unit Well 19	Fixed – dome camera
Ext. Chlorine Room	Exterior camera monitoring the chlorine room entrance.	Unit Well 19	Fixed – dome camera
Int. Filter Room	Interior camera monitoring the filter room.	Unit Well 19	Fixed – dome camera
Int. Filter Room Entrance	Interior camera monitoring the entrance into the filter room.	Unit Well 19	Fixed – dome camera
Ext. Parking Lot	Exterior camera monitoring the parking lot for the site.	Unit Well 19	Fixed – dome camera
Ext. Building Entrance/Fluoride Room	Exterior camera monitoring the entrance into the pump room and entrance into the fluoride room.	Unit Well 19	Fixed – dome camera
Ext. North Hatch	Exterior camera monitoring the north hatch on the water reservoir.	Unit Well 19	Fixed – dome camera
Int. MCC Area	Interior camera monitoring the area where the Motor Control Center is located.	Unit Well 19	Fixed – dome camera
Int. Well Pump Room Entrance	Interior camera monitoring the well pump room entrance.	Unit Well 19	Fixed – dome camera

City of Madison 2026 Surveillance Technology Report (Water Utility)

Reviewed Item	Description	Location	Type
Ext. South Hatch	Exterior camera monitoring the south hatch on the water reservoir.	Unit Well 19	Fixed – IR bullet camera
Int. Booster Pump Pit	Interior camera monitoring the pit where the booster pumps are located.	Unit Well 19	Fixed – dome camera
Pump Room Entry	Interior camera monitoring the building’s main entrance.	Unit Well 20	Fixed – dome camera
Parking	Exterior camera monitoring the building main entrance, chemical storage room entrance, and the site parking spot.	Unit Well 20	Fixed – dome camera
Sphere Entry	Exterior camera monitoring the water tower entrance.	Unit Well 20	Fixed – bullet camera
Pit	Exterior camera monitoring the water reservoir pit entrance.	Unit Well 20	Fixed – bullet camera
Pump Room	Interior camera monitoring the well pump and booster pump areas.	Unit Well 20	Fixed – fisheye camera
Northwest Hatch	Exterior camera monitoring the northwest roof access into the water reservoir.	Unit Well 24	Fixed – bullet camera
Southwest Hatch	Exterior camera monitoring the southwest roof access into the water reservoir.	Unit Well 24	Fixed – bullet camera
Booster Pump Room Entry	Interior camera monitoring the booster pump building main entrance.	Unit Well 24	Fixed – dome camera

City of Madison 2026 Surveillance Technology Report (Water Utility)

Reviewed Item	Description	Location	Type
Front Parking	Exterior camera monitoring the booster pump building main entrance, the chemical room entrance, and the booster pump building parking spot.	Unit Well 24	Fixed – dome camera
Deepwell Entrance	Exterior camera monitoring the well pump building main entrance and the well pump building parking spot.	Unit Well 24	Fixed – dome camera
Deepwell Pump Room	Interior camera monitoring the well pump building main entrance and well pump room.	Unit Well 24	Fixed – dome camera
Booster Pump Room	Interior camera monitoring the booster pump room in the booster pump building.	Unit Well 24	Fixed – fisheye camera
Pump Room	Interior camera monitoring the building’s main entrance.	Unit Well 25	Fixed – dome camera
Hatches	Exterior camera monitoring the roof accesses into the water reservoir.	Unit Well 25	Fixed – bullet camera
Parking/Entry	Exterior camera monitoring the building’s main entrance and the site parking spot.	Unit Well 25	Fixed – dome camera
Pump Room Entry	Interior camera monitoring the building’s main entrance and well pump area.	Unit Well 26	Fixed – dome camera
Sphere Entry	Exterior camera monitoring the water tower entrance.	Unit Well 26	Fixed – bullet camera
Hatch East	Exterior camera monitoring the east roof access into the water reservoir.	Unit Well 26	Fixed – bullet camera

City of Madison 2026 Surveillance Technology Report (Water Utility)

Reviewed Item	Description	Location	Type
Hatch West	Exterior camera monitoring the west roof access into the water reservoir.	Unit Well 26	Fixed – bullet camera
Front Parking	Exterior camera monitoring the building main entrance, chemical storage room entrance, and the site parking spot.	Unit Well 26	Fixed – dome camera
Pump Room	Interior camera monitoring the building’s main entrance, building side entrance, well pump area, and booster pump area.	Unit Well 26	Fixed – fisheye camera
Pump Room	Interior camera monitoring the building main entrance, the well pump area, and the booster pump area.	Unit Well 27	Fixed – dome camera
Hatches	Exterior camera monitoring the roof accesses into the water reservoir.	Unit Well 27	Fixed – dome camera
Parking	Exterior camera monitoring the building main entrance, chemical storage room entrance, and the site parking spot.	Unit Well 27	Fixed – dome camera
Pump Room	Interior camera monitoring the building main entrance, the well pump area, and the booster pump area.	Unit Well 28	Fixed – dome camera
Hatches	Exterior camera monitoring the roof accesses into the water reservoir.	Unit Well 28	Fixed – dome camera
Front Parking	Exterior camera monitoring the building main entrance, chemical storage room entrance, and the site parking spot.	Unit Well 28	Fixed – dome camera
Well Pump Room	Interior camera monitoring the well pump building entrance and the well pump area.	Unit Well 29	Fixed – dome camera

City of Madison 2026 Surveillance Technology Report (Water Utility)

Reviewed Item	Description	Location	Type
Booster Pump Room	Interior camera monitoring part of the well pump area and the booster pump area.	Unit Well 29	Fixed – dome camera
North Hatch	Exterior camera monitoring the north roof access into the water reservoir.	Unit Well 29	Fixed – dome camera
South Hatch	Exterior camera monitoring the south roof access into the water reservoir.	Unit Well 29	Fixed – dome camera
Parking	Exterior camera monitoring the building main entrance, chemical storage room entrance, water filtration room entrance, and the site parking spot.	Unit Well 29	Fixed – dome camera
Filter Room	Interior camera monitoring the water filtration room and water filtration room entrance.	Unit Well 29	Fixed – fisheye camera
Pump Room	Interior camera monitoring the building’s main entrance and well pump area.	Unit Well 30	Fixed – dome camera
Hatches	Exterior camera monitoring the roof accesses into the water reservoir.	Unit Well 30	Fixed – bullet camera
Pump Room Entry	Exterior camera monitoring the building’s main entrance and the site parking spot.	Unit Well 30	Fixed – dome camera
Chemical Room Entry	Exterior camera monitoring the chemical storage room entrance and the chemical storage room parking spot.	Unit Well 30	Fixed – dome camera
Pump Room Entry	Exterior camera monitoring the building side entrance.	Unit Well 31	Fixed – dome camera

City of Madison 2026 Surveillance Technology Report (Water Utility)

Reviewed Item	Description	Location	Type
Pump Room	Interior camera monitoring the front and side building entrances.	Unit Well 31	Fixed – dome camera
Garage/Storage Lot Entry	Exterior camera monitoring the storage lot entrance and garage entrance.	Unit Well 31	Fixed – dome camera
Backwash Tank Hatches	Exterior camera monitoring the roof accesses into the water filtration backwash tanks.	Unit Well 31	Fixed – dome camera
Reservoir Hatch	Exterior camera monitoring the roof access into the water reservoir.	Unit Well 31	Fixed – dome camera
Garage Exit	Exterior camera monitoring the garage exit and generator area.	Unit Well 31	Fixed – dome camera
Storage Lot	Exterior camera monitoring the site storage lot.	Unit Well 31	Fixed – dome camera
Chemical Room Entry	Exterior camera monitoring the building front entrance, chemical storage room entrance, and the site parking spot.	Unit Well 31	Fixed – dome camera
Reservoir Overflow	Exterior camera monitoring the water reservoir overflow discharge pipe.	Unit Well 31	Fixed – dome camera
Garage Entrance Overhead Door	Interior camera monitoring the garage entrance overhead door.	Unit Well 31	Fixed – dome camera
Garage Exit Overhead Door	Interior camera monitoring the garage exit overhead door.	Unit Well 31	Fixed – dome camera

City of Madison 2026 Surveillance Technology Report (Water Utility)

Reviewed Item	Description	Location	Type
Pump Room PTZ	Interior camera monitoring the front and side building entrances, the well pump area, the water filtration area, the interior entrance into the garage, and the booster pump area.	Unit Well 31	PTZ – dome camera
Filter Area	Interior camera monitoring the water filtration area.	Unit Well 31	Fixed – dome camera
Front Parking	Exterior camera monitoring the building’s main entrance and the site parking spot.	Booster Station 106	Fixed – dome camera
East Hatch	Exterior camera monitoring the east roof access into the water reservoir.	Booster Station 106	Fixed – dome camera
West Hatch	Exterior camera monitoring the west roof access into the water reservoir.	Booster Station 106	Fixed – dome camera
Pump Room Door	Interior camera monitoring the building’s main entrance and booster pump area.	Booster Station 106	Fixed – dome camera
Main Climbing Pilaster	Exterior camera monitoring the reservoir main climbing pilaster entrance.	Reservoirs 113/313	Fixed – dome camera
Vault Door	Interior camera monitoring the reservoir vault entrance.	Reservoirs 113/313	Fixed – dome camera
Overflow	Exterior camera monitoring the water reservoir overflow discharge pipe.	Reservoirs 113/313	Fixed – bullet camera
Vault Entry	Exterior camera monitoring the reservoir vault entrance.	Reservoirs 113/313	Fixed – dome camera

City of Madison 2026 Surveillance Technology Report (Water Utility)

Reviewed Item	Description	Location	Type
Pump Room	Interior camera monitoring the building's main entrance.	Booster Station 115	Fixed – fisheye camera
Pilaster Door	Exterior camera monitoring the reservoir climbing pilaster entrance.	Booster Station 115	Fixed – bullet camera
Parking/Entry	Exterior camera monitoring the building's main entrance and the site parking spot.	Booster Station 115	Fixed – dome camera
Pump Room	Interior camera monitoring the building's main entrance and the booster pump area.	Booster Station 118	Fixed – dome camera
Parking	Exterior camera monitoring the building's main entrance and the site parking spot.	Booster Station 118	Fixed – dome camera
Chemical Room Entry	Exterior camera monitoring the chemical storage room entrance.	Booster Station 118	Fixed – dome camera
Building East Side	Exterior camera monitoring the east side of the building.	Booster Station 118	Fixed – dome camera
Building South Side	Exterior camera monitoring the south side of the building.	Booster Station 118	Fixed – dome camera
Pump Room	Interior camera monitoring the building's main entrance.	Booster Station 125	Fixed – bullet camera
Pump Room	Interior camera monitoring the building's main entrance and pump room.	Booster Station 128	Fixed – dome camera

City of Madison 2026 Surveillance Technology Report (Water Utility)

Reviewed Item	Description	Location	Type
Entrance/Parking	Exterior camera monitoring the building's main entrance and the site parking spot.	Booster Station 128	Fixed – dome camera
Parking	Exterior camera monitoring the building's main entrance and the site parking spot.	Booster Station 213	Fixed – bullet camera
Pump Room	Interior camera monitoring the building's main entrance.	Booster Station 213	Fixed – dome camera
Pump Room	Interior camera monitoring the building's main entrance.	Booster Station 215	Fixed – dome camera
Entrance/Parking	Exterior camera monitoring the building's main entrance and the site parking spot.	Booster Station 215	Fixed – dome camera
Door/Overflow	Exterior camera monitoring the water tower entrance and the water tower overflow discharge pipe.	Sphere 225	Fixed – bullet camera
Parking Area	Exterior camera monitoring the water tower parking spot and radio shop building entrance.	Sphere 225	Fixed – bullet camera
Entrance Exterior	Exterior camera monitoring the water tower main entrance.	Blackhawk Tank 228	Fixed – dome camera
Overflow	Exterior camera monitoring the water tower overflow discharge pipe.	Blackhawk Tank 228	Fixed – dome camera
Interior Entry	Interior camera monitoring the water tower main entrance.	Blackhawk Tank 228	Fixed – bullet camera
Pump Room	Interior camera monitoring the building's main entrance, the building main level, and the stairs to the building pit room.	Felland Reservoir 229	Fixed – dome camera

City of Madison 2026 Surveillance Technology Report (Water Utility)

Reviewed Item	Description	Location	Type
East Hatch	Exterior camera monitoring the east roof access into the water reservoir.	Felland Reservoir 229	Fixed – bullet camera
South Hatch	Exterior camera monitoring the south roof access into the water reservoir.	Felland Reservoir 229	Fixed – bullet camera
Parking/Entry	Exterior camera monitoring the building’s main entrance and the site parking spot.	Felland Reservoir 229	Fixed – dome camera
Door	Exterior camera monitoring the water tower entrance.	Sphere 315	Fixed – bullet camera
Overflow/Parking	Exterior camera monitoring the water tower parking spot and the water tower overflow discharge pipe.	Sphere 315	Fixed – bullet camera
Employee East Entrance	Interior camera monitoring the building employee east entrance.	Olin Office	Fixed – dome camera
Employee South Entrance	Exterior camera monitoring the building south employee entrance and the parking spots in front of this entrance.	Olin Office	Fixed – dome camera
Meter Shop Entrance	Exterior camera monitoring the building meter shop entrance and the parking spots in front of this entrance.	Olin Office	Fixed – dome camera
Main Entrance Plaza	Exterior camera monitoring the building front entrance plaza.	Olin Office	Fixed – dome camera
Main Entrance	Exterior camera monitoring the building front entrances.	Olin Office	Fixed – dome camera
Patio Entrance	Interior camera monitoring the building patio area entrance.	Olin Office	Fixed – dome camera

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Reviewed Item	Description	Location	Type
Patio Parking	Exterior camera monitoring the parking and building entrance near the patio area.	Olin Office	Fixed – dome camera
Reception	Interior camera monitoring the building’s main public entrance and reception area. Camera also monitors the entrance into the first floor office area and the stairs to the second floor office area.	Olin Office	Fixed – dome camera
Main Entrance Doors	Exterior camera monitoring the building’s main public entrance doors. Camera is also used to identify individuals that call the pump operator after hours to gain entry into the building for use of the conference room.	Olin Office	Fixed – dome camera
Main Gate	Exterior camera monitoring the entrance and exit gate into the employee parking lot.	Olin Office	Fixed – dome camera
VSB Main Entrance/Hallway	Interior camera monitoring the vehicle storage building main entrance, the main hallway for the vehicle storage building, and the entrance into the City IT NOC Room.	Olin Office Vehicle Storage Building	Fixed – dome camera
VSB Entrance Overhead Door	Interior camera monitoring the garage entrance overhead door.	Olin Office Vehicle Storage Building	Fixed – dome camera
VSB Exit Overhead Door	Interior camera monitoring the garage exit overhead door.	Olin Office Vehicle Storage Building	Fixed – dome camera
VSB Entrance Bay	Interior camera monitoring the garage entrance bay.	Olin Office Vehicle Storage Building	Fixed – dome camera
VSB Exit Bay	Interior camera monitoring the garage exit bay.	Olin Office Vehicle Storage Building	Fixed – dome camera

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Reviewed Item	Description	Location	Type
Outside Main Entrance	Exterior camera monitoring the building's main public entrance.	Paterson Street Office	Fixed – dome camera
Inside Main Entrance	Interior camera monitoring the building's main public entrance.	Paterson Street Office	Fixed – dome camera
Employee Entrance	Exterior camera monitoring the building's main employee entrance and the south end of the main employee parking lot.	Paterson Street Office	Fixed – dome camera
Employee Interior Entrance	Interior camera monitoring the building's main employee entrance.	Paterson Street Office	Fixed – dome camera
Main Parking Lot South	Exterior camera monitoring the south end of the main employee parking lot.	Paterson Street Office	Fixed – dome camera
Shop/Fuel Pumps	Exterior camera monitoring the fueling station and the mechanical shop overhead door entrances from the employee parking lot.	Paterson Street Office	Fixed – dome camera
Shop Entrance	Exterior camera monitoring the mechanical shop overhead door entrances from Paterson Street.	Paterson Street Office	Fixed – dome camera
VSF Entrance/Exit Overhead Doors	Exterior camera monitoring the entrance and exit overhead doors into the vehicle storage building.	Paterson Street Office	Fixed – dome camera
Back Lot Gate	Exterior camera monitoring the entrance/exit gate for the back employee parking lot.	Paterson Street Office	Fixed – dome camera
Back Lot Entrance	Exterior camera monitoring the building entrance from the back employee parking lot.	Paterson Street Office	Fixed – dome camera

City of Madison 2026 Surveillance Technology Report (Water Utility)

Reviewed Item	Description	Location	Type
Back Parking Lot	Exterior camera monitoring the back employee parking lot.	Paterson Street Office	Fixed – dome camera
Parking Lot South Generator	Exterior camera monitoring the back employee parking lot and the building generator.	Paterson Street Office	Fixed – dome camera
Interior Shop Entrance	Interior camera monitoring the main interior entrance into the mechanical shop.	Paterson Street Office	Fixed – dome camera
Shop Entrance Overhead Door	Exterior camera monitoring the mechanical shop overhead door entrances from Paterson Street.	Paterson Street Office	Fixed – dome camera
Main Gates	Exterior camera monitoring the entrance and exit gates into the main employee parking lot.	Paterson Street Office	Fixed – dome camera
Fuel Pumps	Exterior camera monitoring the fueling station and the north end of the main employee parking lot.	Paterson Street Office	Fixed – dome camera
Shop Door Exterior Entrance	Exterior camera monitoring the mechanical shop exterior entrance.	Paterson Street Office	Fixed – dome camera
Main Parking Lot North	Exterior camera monitoring the north end of the main employee parking lot and the entrance gate into the main employee parking lot.	Paterson Street Office	Fixed – dome camera
Parking Lot Southwest	Exterior camera monitoring the south end of the main employee parking lot and the building generator.	Paterson Street Office	Fixed – dome camera
Building Main St.	Exterior camera monitoring the Main Street side of the building.	Paterson Street Office	Fixed – dome camera

City of Madison 2026 Surveillance Technology Report (Water Utility)

Reviewed Item	Description	Location	Type
VSB South Overhead Door Back Lot	Interior camera monitoring the VSB south overhead door that exits into the back storage lot.	Paterson Street Vehicle Storage Building	Fixed – dome camera
VSB Exit Overhead Door Paterson Street	Interior camera monitoring the VSB exit overhead door to Paterson Street.	Paterson Street Vehicle Storage Building	Fixed – dome camera
VSB Back Lot	Exterior camera monitoring the far east side of the back storage lot and the VSB south overhead door exit.	Paterson Street Vehicle Storage Building	Fixed – dome camera
VSB Center Overhead Door Back Lot	Interior camera monitoring the VSB center overhead door that exits into the back storage lot.	Paterson Street Vehicle Storage Building	Fixed – dome camera
VSB Entrance Overhead Door Paterson Street	Interior camera monitoring the VSB entrance overhead door from Paterson Street.	Paterson Street Vehicle Storage Building	Fixed – dome camera
VSB North Overhead Door Back Lot	Interior camera monitoring the VSB north overhead door that exits into the back storage lot.	Paterson Street Vehicle Storage Building	Fixed – dome camera
VSB Back Lot East Gate	Exterior camera monitoring the back lot east entrance/exit gate.	Paterson Street Vehicle Storage Building	Fixed – dome camera
VSB Back Lot Storage East	Exterior camera monitoring the east side of the back storage lot.	Paterson Street Vehicle Storage Building	Fixed – dome camera

City of Madison 2026 Surveillance Technology Report (Water Utility)

Reviewed Item	Description	Location	Type
VSB Back Lot Main St Gate	Exterior camera monitoring the back lot entrance/exit gate from Main Street.	Paterson Street Vehicle Storage Building	Fixed – dome camera
VSB Back Lot Storage West	Exterior camera monitoring the back lot entrance/exit gate from Main Street and the west side of the back storage lot.	Paterson Street Vehicle Storage Building	Fixed – dome camera
VSB Entrance Overhead Door	Exterior camera monitoring the VSB entrance overhead door from Paterson Street.	Paterson Street Vehicle Storage Building	Fixed – bullet camera
VSB Main Street	Exterior camera monitoring the vehicle storage building along Main Street.	Paterson Street Vehicle Storage Building	Fixed – dome camera
VSB East Side	Exterior camera monitoring the vehicle storage building along the east side.	Paterson Street Vehicle Storage Building	Fixed – dome camera
VSB Exit Overhead Door	Exterior camera monitoring the VSB exit overhead door from Paterson Street.	Paterson Street Vehicle Storage Building	Fixed – bullet camera

Usage of Surveillance Technology

Surveillance Data Usage

The water utility uses cameras at its remote sites primarily for security purposes. The cameras are monitored by the 24/7 pump operator to maintain the security of its water facilities. Recorded video is ONLY used for review and/or documentation of incidents that may include damage, theft, or unauthorized access into its facilities.

The water utility allows the public and other agencies to use the main conference room at its Main Administrative Office (119 E Olin Avenue). The water utility uses the camera that monitors the main public entrance at this location to identify individuals that arrive after-hours and to remotely grant access to the building for use of that conference room.

Sharing Data with Other Entities

Data is not shared with other entities except for use as part of an investigation. The investigation could be initiated by the water utility, City IT, or the Madison Police Department in response to damage, theft, or unauthorized access to its facilities. The water utility has also shared data with Madison Police Department detectives and/or law enforcement officers to aid in the investigation of incidents unrelated to water utility security, specifically potential criminal activity involving the public within the vicinity of water utility facilities.

Access to water utility cameras is limited to select water utility management and operational staff, IT personnel, and the Madison Police Department Forensics team. Other short-term privileges to access or review data may be granted by the water utility on a case-by-case basis.

Safeguarding Individual Information

The water utility does not collect or store any individual information with its camera usage. These cameras are solely used for security, monitoring incidents, and identifying individuals that request after-hours access into the Olin Office for conference room use.

Complaints or Concerns

The water utility has not received complaints or concerns related to its usage of surveillance technology.

Appendix A: Supporting Policies

Use of Video Surveillance Cameras Questionnaire

Please explain your agency's objective behind this occurrence of video surveillance and the scope with which your agency hopes to obtain and fulfill this objective.

1. Madison Water Utility (MWU) utilizes video surveillance cameras at its remote facilities to provide security over its water storage reservoirs, wells, pumping equipment and chemical supply rooms. In addition, they provide security for field personnel and provide documentation of employee accidents and incidents. All 35 remote sites are equipped with cameras.
2. Cameras at the Heim Administration Building (119 E Olin Avenue) and the Operations Center (110 S Paterson Street) facilities and their respective Vehicle Storage buildings provide security over building entrances, vehicle storage areas, and employee/public parking lots. In addition, they provide security for their employees and provide documentation about employee accidents or incidents.

What level of detail is expected from the recorded video and the expected recording area? Examples; facial recognition, license plate recognition, monitoring traffic flow only; overview of an entire city park.

The live and recorded video from MWU cameras is used to identify individuals engaged in illegal behavior and need to allow for the identification of individuals (e.g., face, body dimensions, and clothing) and vehicles (e.g., make, model, color and license plate).

The audio option on the cameras remains deactivated.

How will you provide an individual(s) with notification(s) that video recording devices are in use and that he/she may be recorded on video? *

All MWU employees are notified that video surveillance is conducted 24 hours/day, 365 days/year at MWU facilities. There is signage at all MWU facilities and sites.

Provide location of where each camera will be physically placed by providing a street name, building name, etc. *

Cameras are installed at the following locations:

- Heim Building, Vehicle Storage Building, and parking lots - 119 E. Olin Avenue
- Distribution/Maintenance Building, Vehicle Storage Building, and parking lot - 110 S. Paterson Street
- UW 6 Building and parking - 2757 University Avenue

- UW 7 Building and parking - 1709 North Sherman Avenue
- UW 8 Building and parking - 3206 Lakeland Avenue
- UW 9 Building and parking - 4724 Spaanem Avenue
- UW 11 Building and parking - 102 Dempsey Road
- UW 12 Building and parking - 801 South Whitney Way
- UW 13 Building and parking - 1201 Wheeler Road
- UW 14 Building and parking - 5130 University Avenue
- UW 15 Building and parking - 3900 East Washington Avenue
- UW 16 Building and parking - 6706 Mineral Point Road
- UW 17 Building and parking - 201 South Hancock Street
- UW 18 Building and parking - 1925 South Park Street
- UW 19 Building and parking - 2526 Lake Mendota Drive
- UW 20 Building, Sphere 120, and parking - 2829 Prairie Road
- UW 24 Well Pump Building and parking - 809 E. Dayton Street
- UW 24 Booster Pump Building and parking - 115 N. Livingston Street
- UW 25 Building and parking - 5415 Queensbridge Road
- UW 26 Building, Sphere 126, and parking - 910 S. High Point Road
- UW 27 Building and parking - 18 N. Randall Avenue
- UW 28 Building and parking - 8210 Old Sauk Road (F.B.2249)
- UW 29 Building and parking - 829 N. Thompson Drive
- UW 30 Building and parking - 1133 Moorland Road
- UW 31 Building and parking - 4901 Tradewinds Parkway
- BS 106 Building and parking - 110 Glenway Street
- Reservoirs 113/313 Building - 1314 Lakeview Avenue/1202 Northport Drive
- BS 115 Building and parking - 4701 Bunker Hill Lane
- BS 118 Building and parking - 2497 Greenway View
- BS 125 Building - 6006 Cottontail Trail
- BS 128 Building and parking - 9202 Waterside Street
- BS 213 Building and parking - 1314 Lakeview Avenue
- BS 215 Building and parking - 2718 Crossroads Drive

- Sphere 225 and parking - 435 Milky Way
- Blackhawk Tank 228 and parking - 10451 Old Sauk Road
- Reservoir 229 Building and parking - 1224 Felland Road
- Sphere 315 and parking - 3514 Cross Hill Drive

Please indicate whether or not these cameras are being put in place permanently or for temporary purposes only. *

All MWU cameras are permanently in place.

Identify a person or persons in your agency that will be allowed view access to the video surveillance system. (Note that video that is part of a continuous loop is not considered a record per MGO 3.70(3)(b)(6)a.)

The Water Resources Manager will be responsible for overseeing and managing MWU's video surveillance system. The Control Systems Programmer and Control Systems Technician will be responsible for maintaining the system (software and hardware) and downloading/storing video. Additionally, MWU managers and Pump Operators are allowed to view the continuous loops.

Surveillance records will be shared with individuals directly involved in investigating and following up on an incident. This could include MWU management staff, law enforcement officials, and the City's insurance company.

State your agency's plan on training regarding the use, retention and storage of video surveillance footage.

MWU staff have attended training by the City's Attorney's Office and IT Department. Refresher training will be provided by IT staff and by Genetec Technologies, the manufacturer of the VMS, to management and technical staff.

MWU will use the City's enterprise camera system. Video camera images will be stored on the city's enterprise system for a minimum of two weeks unless needed to identify someone or record a specific incident. Those images will be copied and kept as public records in accordance with local, state and federal public records laws.

If video footage needs to be extracted, for other than a criminal investigation, please identify no more than two people in your agency or division that will be allowed to export the needed video footage. (Please Note: Once video footage has been exported from the system, it is subject to Open Records statutes and must be retained for 7 years.)

The Control Systems Programmer and Control Systems Technician will be responsible for downloading, exporting, and storing video.